

Summary of Proposed Changes

- **Chapter 14 - UTILITIES**
- **ARTICLE I. - IN GENERAL**
- **Sec. 14-1. - Deposits and interest.**

Paragraph (d)

CURRENT:

(d) Said deposit and accrued interest computed through the last monthly computation will be paid to the customer when final service is rendered, providing that the final bill has been paid or that there is a deposit balance remaining after the deposit has been applied toward the final bill. No interest will be computed for the period of time between the last calculation and the date of the final bill.

PROPOSED:

(d) Said deposit will be refunded as an account credit to active account holders after establishment of a 24-month continuous period of on-time payments without any penalties or applied to the final bill, whichever occurs first. Notwithstanding the foregoing the City may offset any remaining deposit funds after application to the final bill for services rendered against any debt (including taxes) lawfully due to City from the account holder.

Paragraph (e)

CURRENT:

(e) The utility billing office will require account holders to provide proof of identity including mandatory disclosure of social security number, driver's license number, Texas identification number, or other identification with a photograph to verify the identity of the applicant for service. Residential utility accounts shall be established in the name(s) of the individual(s) owning or leasing the residence. The utility billing office may require applicants to provide proof of ownership or a lease of the premises for which service is requested. The utility billing office may take action to confirm the ownership or lease of the premises, and will terminate service with fourteen (14) days prior written notice to any customer who establishes service and who is not the owner or lessee of the residence.

PROPOSED:

(e) The utility billing office will require account holders to provide proof of identity including social security number, and a driver's license number or Texas identification number, or other identification with a photograph to verify the identity of the applicant for service. Residential utility accounts shall be established in the name(s) of the individual(s) owning or leasing the residence. The utility billing office may require applicants to provide proof of ownership or a lease of the premises for which service is requested. The utility billing office may take action to confirm the ownership or lease of the premises and will terminate service with fourteen (14) days prior written notice to any customer who establishes service and who is not the owner or lessee of the residence.