

CITY OF ALLEN
2020-2024 CONSOLIDATED PLAN
AND
2020-2021 ACTION PLAN



COMMUNITY DEVELOPMENT BLOCK
GRANT PROGRAM

DRAFT

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I. Executive Summary

ES-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

The Consolidated Plan is a requirement of the U.S. Department of Housing and Urban Development (HUD) that cities must prepare in order to receive federal monetary assistance from HUD programs. The Consolidated Plan is a comprehensive strategy developed by the community addressing the affordable housing and community development needs present within the community. Ultimately, the Consolidated Plan will be used to implement the Community Development Block Grant (CDBG) program.

This document is a summary of the Consolidated Plan for the next five-year period (2020-2024). The 2020 Consolidated Plan will become effective October 1, 2020. This summary includes the following:

1. Citizen Participation
2. Housing and Homeless Needs Assessment
3. Housing Market Analysis
4. Strategic Plan with Housing and Community Development Priorities
5. One-Year Action Plan

CDBG funds must be used for eligible activities only. Eligible activities are determined by statutory and regulatory limitations. Every CDBG-funded activity must meet one of three national objectives of the program:

- benefiting low- and moderate-income people,
- preventing or eliminating slums or blight, or
- meet needs having particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community and other financial resources are not available to meet such needs.

Additionally, the activity must conform to a number of programmatic requirements such as meeting environmental clearance standards and labor standards.

Citizen Participation

Public input was sought through a community meeting and public hearings in accordance with the Citizen Participation Plan. An additional summary of public participation can be found in Attachment B. The draft Consolidated Plan and Annual Action Plan was advertised in the local newspaper and made available on the City's web site with a public comment period beginning

June 26, 2020. The first public meeting was held on April 27, 2020 and a second public hearing was held on July 28, 2020.

Goals and Objectives

Citizen participation was important in establishing needs and setting goals for the 2020-2024 Consolidated Plan. Based on the need's analysis, the Consolidated Plan describes the following housing and community development objectives for Allen.

Objective #1: To preserve and expand the supply of decent, safe, and affordable housing through the rehabilitation of existing residential property.

Strategy #1: Provide housing rehabilitation, home repair and weatherization assistance to low-to-moderate income persons.

Goal: The City will provide financial assistance for rehabilitation and repair of owner-occupied units. It is anticipated that 50 dwellings will be rehabilitated or repaired at a rate of ten (10) per year.

Note: In year's past this strategy has been limited to target neighborhoods. Based on survey results and aging neighborhoods citywide, this strategy is being expanded to low-to-moderate income homeowners living in homes at least 25 years old citywide.

Objective #2: To provide educational information for low and moderate persons about affordable housing, homeownership, lenders, fair housing laws, and lead-based paint hazards.

Strategy #2: Provide housing assistance and education to low-to-moderate income persons.

Goal: The City will provide educational materials and referrals to the community about housing and availability/accessibility of a suitable living environment. It is anticipated that 100 people will receive materials and/or referrals at a rate of twenty (20) persons per year.

Objective #3: To encourage the expansion and accessibility of human services and homeless prevention for low-to-moderate income persons.

Strategy #3: Assist public service agencies who serve very low-to-moderate income persons.

Goal: Provide support to public service agencies for very low-to-moderate income persons. The City plans to fund public service activities from CDBG funds and alternative sources. Services may include job placement / counseling, food and clothing, interim

assistance, homeless prevention, rapid rehousing, transportation services, youth services, and childcare services.

Annual Action Plan 2020-2024

The Annual Action Plan specifically reflects activities to be undertaken for fiscal year October 1, 2020 – September 30, 2021. The City of Allen expects to receive \$435,987 from the CDBG program. The 2019-2020 Annual Action Plan proposes that these funds be spent on the following activities:

Home Repair / Rehabilitation	\$360,589
Public Service Agency Funding	\$65,398
Administration	\$10,000

In addition, the City received \$256,000 in CDBG-COVID relief funds and proposes that the entirety of those funds be allocated to Public Service Agencies in the Annual Action Plan.

Outcomes

As a result of implementation of this one-year action plan:

1. Ten households will have sustained affordable housing through a home repair program for the purpose of providing decent affordable housing.
2. 100 persons will have sustained affordable housing through rent and utility assistance for the purpose of providing decent affordable housing.
3. The City will provide educational materials on the home buying process, a resource guide, financial institutions, fair housing laws, and lead-based paint hazards to low to moderate-income families. It is anticipated that 20 families will receive education.
4. 30 households directly affected by a loss in income due to COVID-19 will have sustained affordable housing through rent and utility assistance for the purpose of providing decent affordable housing.

Evaluation of Past Performance

The 2019-2020 program year is the 14th year for the City of Allen as a participant in the CDBG program. It is also the fifth year under the previous Consolidated Plan. Previous activities implemented generally met the goals established in the previous Consolidated Plan. Overall, the activities have been very successful and, in some cases, have exceeded expectations. Funds are being spent in a timely manner with the majority of funds being spent prior to the end of each program year.

A final public hearing will be held before the City Council at 7:00 p.m. on Tuesday, July 28, 2020 in the City Council Chamber located at 305 Century Parkway Allen, TX.

Copies of the draft plans will be available for public review and comment at the following locations from June 26, 2020 through July 28, 2020.

- City of Allen Web Site: www.CityofAllen.org/CDBG
- In person, by appointment only, from 8:30 a.m.- 4:30 p.m. M-F in the Community Enhancement Office located on the 2nd Floor of City Hall, 305 Century Parkway Allen, TX

Please address all questions and comments to City of Allen, Community Enhancement Dept., ATTN: CDBG Administrator, 305 Century Parkway, Allen, TX 75013. Phone (214) 509-4176. Email: ejones@cityofallen.org.

II. Citizen Participation and Consultations

PR-05 Lead & Responsible Agencies 24 CFR 91.200(b)

1. Describe agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	City of Allen	
CDBG Administrator	City of Allen	Community Enhancement Department

Table 1 – Responsible Agencies

Narrative

The City of Allen serves as the lead agency for development and implementation of the 2020-2024 Consolidated Plan. In this role, the City coordinates with other local and regional agencies, including the City of McKinney, the City of Frisco, the City of Plano, the McKinney Housing Authority, the Plano Housing Authority, Allen Community Outreach, ExPow, Family Promise, Meals on Wheels, LifePath Systems, the Metro Dallas Homeless Alliance, and others as necessary during the development and implementation of the plan. The City will also monitor the subrecipient agencies for compliance with federal, state, and local requirements and to ensure performance standards are met.

The City of Allen expects to receive funds through the CDBG program only and is not a participant in the HOME, ESG, or HOPWA programs. The City's Community Development Block Grant Program Year will be October 1, 2020 through September 30, 2021. The Consolidated Plan period will be October 1, 2020 through September 30, 2024. Any major revisions will be made by formal amendment to the Consolidated Plan.

Consolidated Plan Public Contact Information

City of Allen
Community Enhancement Department
2nd Floor, Allen City Hall
305 Century Parkway
Allen, TX 75013
(214) 509-4160 www.cityofallen.org

PR-10 Consultation - 91.100, 91.200(b), 91.215(I)

1. Introduction

A variety of government and nonprofit agencies providing housing, community service, and other social service needs were consulted in the development of the Consolidated Plan.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I)).

The City of Allen conducted interviews with and collected information from other governmental and nonprofit agencies that administer programs that serve homeless people, or low- and moderate-income people and families.

In addition to the interviews, a public meeting was held in October 2019 with housing officials and other agencies serving housing needs in the cities of Frisco, McKinney, and Plano to better understand housing needs in the region. The officials expressed interest in tiny homes, renovation and rehabilitation of older buildings, and the need for more shelters and day resource centers in the county.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness

The City coordinates with the Metro Dallas Homeless Alliance (MDHA), which serves as the local Continuum of Care, through regular attendance, membership, and coordination with the both the COC and Collin County Homeless Coalition (CCHC). The City coordinates and carries out its own annual Point in Time Count and coordinates with the CoC and CCHC in finalizing results and analyzing data. Homeless prevention activities in the City include a variety of agency partnerships to address housing, education, employment, health, and other human service needs. Additionally, the Assistance Center of Collin County and Texas 211 provide other resources and assistance to homeless individuals and families, as well as other low-income people or people at risk of homelessness.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS

The City of Allen does not receive ESG funding, but it coordinates with the Metro Dallas Homeless Alliance (MDHA) and the Collin County Homeless Coalition to identify the most effective ways to support homeless individuals and families.

Over fifty representatives of the following 35 agencies attended a focus group meeting on October 3, 2019 to discuss solutions to homelessness in the cities of Allen, Frisco, McKinney, and Plano.

Catholic Charities; Hope Restored Missions; Metro Dallas Homeless Alliance; the City of Mesquite; Wellness Center for Older Adults; City House; C-Hear, Inc.; Trusted World; Allen Community Outreach; Agape Resource & Assistance Center; LifePath Systems; Julia’s Center for Healthcare; Collin College; Assistance League of Greater Collin County; Diversity Resources Group; JustServe McKinney; Salvation Army; Friends of Consumer Freedom; CCHC; Veterans Center of North Texas; Emmanuel Labor; Refuge City; Baylor, Scott, and White; Grace to Change; City House Inc; Samaritan Inn; SVDR; City of Plano Library; Heather’s House of Hope, Inc; Unsheltered Person; Plano Resident; Bed Start; CAC Collin County; Anchor Church; City of Frisco; Dallas Visions Committee; St. Vincent De Paul

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities

Template for PR-10 AGENCY CONSULTATION

PR-10 AGENCY CONSULTATION

1	Agency/Group/Organization	Allen Community Outreach (ACO)
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless Services-Health Services-Education Services-Employment

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Non-Homeless Special Needs Market Analysis Anti-poverty Strategy Transportation issues Public Housing Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The agency was interviewed. The representative spoke of ACO's work in coordinating with other local organizations to link clients to assistance with food, housing, financial support, employment, domestic violence, substance abuse, mental health concerns, and transportation concerns. The representative noted that, when clients come in for food support, which has increased 40% in 2018, the agency can offer referrals to other agencies.
2	Agency/Group/Organization	LifePath Systems
	Agency/Group/Organization Type	Regional Organization Services - Housing Services-Children Services-Persons with Disabilities Services-Victims of Domestic Violence Services-homeless Services-Health Services-Education Services-Employment Health Agency

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Families with children Homeless Needs - Chronically homeless Non-Homeless Special Needs Market Analysis Anti-poverty Strategy Economic Development Transportation issues Public Housing Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The agency was interviewed via email. The representative discussed the resources it provides for low-income families, as well as Early Childhood Intervention, Intellectual and Developmental Disabilities services, and Behavioral Health Services. Through its work, the agency has recognized a significant increase in homeless and near homeless (living with friends) families over the past five years, particularly among people who receive Social Security Disability income.
3	Agency/Group/Organization	EX-POW
	Agency/Group/Organization Type	Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless Services-Health Services-Education Services-Employment Services – Victims Health Agency

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Families with children Homeless Needs - Chronically homeless Non-Homeless Special Needs Market Analysis Anti-poverty Strategy Transportation issues Public Housing Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Two officials from the agency was interviewed and provided additional followup information. The agency works to fill in the gaps that government, faith, or other nonprofit agencies are unable to support. The agency has identified particular systematic gaps related to housing and eviction, particularly for single parents who are victims of domestic violence and without any family support in the area. For example, a single parent might have income on paper, but may have switched jobs and is waiting for their first check. They also recognize that some single parents may not be able to take time off from work to seek services. The agency looks for urgent, short-term solutions to individuals' problems while trying to identify systematic changes to support low-income and vulnerable families.
4	Agency/Group/Organization	McKinney Housing Authority
	Agency/Group/Organization Type	Regional organization Services - Housing PHA
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The agency was interviewed. The agency provides housing vouchers to 17 clients in Allen who fall under McKinney's 50-mile service area. The representative discussed the great need for housing and housing vouchers in the area, as well as the specific needs of public housing tenants. The official said that it gets 50 calls per hour regarding getting on the wait list for housing and vouchers and often has to direct people to outside the area.
5	Agency/Group/Organization	Plano Housing Authority (PHA)
	Agency/Group/Organization Type	Regional organization Services - Housing PHA
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The agency was interviewed. The agency provides housing vouchers to 35 clients in Allen who fall under Plano's 25-mile service area. The representative discussed the great need for housing and housing vouchers in the area, as well as his agency's repositioning of public housing process. He noted that PHA also serves 980 voucher clients living in Plano.
6-7	Agency/Group/Organization	Greenville Housing Authority Denton Housing Authority
	Agency/Group/Organization Type	Regional organization Services - Housing PHA
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Based on feedback from other housing authorities, these two housing authorities were interviewed to determine whether or not they served clients in the City of Allen within their service areas. Neither did so.

8	Agency/Group/Organization	Allen Independent School District
	Agency/Group/Organization Type	Services-Children Services-Persons with Disabilities Services-homeless Services-Health Services-Education Other government – Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Families with children Homeless Needs - Chronically homeless Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis Anti-poverty Strategy Economic Development Transportation issues Public Housing Needs Lead-based Paint Strategy Fair Housing issues
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The agency was interviewed. The school district representative discussed the needs of homeless students; the district currently has 62 homeless students and will have approximately 90 by the end of the year. The agency discussed the lack of affordable housing in the community, families doubling up with other families, and the challenges of generational, situational, and relational poverty.

9	Agency/Group/Organization	Allen Economic Development Corporation
	Agency/Group/Organization Type	Planning organization Services-Employment Other government – Local Business Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Market Analysis Anti-poverty Strategy Economic Development Transportation issues
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Three members of the agency were interviewed. The representatives spoke of the significant business growth in the US75 and Texas 121 corridors. Between the two areas, over 11 million square feet of office space are built or planned for development, with a potential to bring nearly 70,000 jobs to the area. The agency, in partnership with the local community college, offers customized employee training for local companies, and the college will open a trade skills program in August 2020 for people interested in plumbing, electricity, HVAC, trucking, and other trades.
10	Agency/Group/Organization	Family Promise of Collin County
	Agency/Group/Organization Type	Regional organization Services-homeless Services-Health Services-Education Services-Employment

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis Anti-poverty Strategy Transportation issues Public Housing Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The agency was interviewed via email. The representative noted that the organization is able to provide food, shelter, and support services to homeless families at one-third the cost of traditional shelters. She noted that the high cost of housing, as well as the lack of (or awareness of) eviction prevention assistance, are major factors leading to homelessness. She noted that homeless individuals, families, and veterans need strong trustworthy case management and reliable resources to get started in the housing assistance process.
11	Agency/Group/Organization	City of Allen Community Enhancement
	Agency/Group/Organization Type	Planning organization Services - Housing Services-homeless Service-Fair Housing Other government – Local Housing

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Families with children Homeless Needs - Chronically homeless Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis Anti-poverty Strategy Economic Development Transportation issues Public Housing Needs Lead-based Paint Strategy Fair Housing issues
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Two representatives of the agency was interviewed multiple times throughout the course of this process, and another colleague provided follow-up information. The agency discussed its work with local agencies meeting HUD criteria to provide services to homeless and low- and moderate-income people within Allen, including its work with other cities' housing authorities and the metro area's homeless organizations/CoC.
12	Agency/Group/Organization	Meals on Wheels
	Agency/Group/Organization Type	Regional organization Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Veterans
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Market Analysis

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The agency was interviewed via email. The agency noted that over 5% of its county's 1,842 clients (seniors and younger people with disabilities) live in Allen. While they do not have income qualifications, an estimated 97% of all clients are below the federal poverty limit. The agency hopes to provide congregate meals through a partnership with the Allen Senior Center and seeks to strengthen its partnerships with emergency providers to ensure the health and safety of seniors throughout the county.
13	Agency/Group/Organization	Metro Dallas Homeless Alliance (CoC)
	Agency/Group/Organization Type	Regional organization Planning organization Services - Housing Services-homeless Services – Victims Publicly Funded Institution/System of Care Veterans Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Families with children Homeless Needs - Chronically homeless Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Public Housing Needs

	<p>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Two representatives of the agency were interviewed. The CoC offers several programs in Collin County and continues to build coalitions, such as with the Texas Veterans Office, to strengthen their network of service. The CoC has four lists with which it helps people get placed into housing, including for people with chronic physical or mental health disabilities; Veterans; Youth; and a Rapid Housing list for people not in those categories. According to one official, with COVID-19, the CoC is seeing the largest number of Collin County people in need of housing ever (20 people) but with increased funding, the list is processing people more quickly. The CoC meets every Thursday to help coordinate the placement of people in housing as quickly as possible. The greatest challenge for the CoC has been finding enough housing within Collin County; many homeless people are placed in housing within Dallas. The CoC has hired three new housing navigators; among their duties, they will seek additional opportunities to work with Collin County landlords to identify more housing options for homeless people.</p>
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Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
City of Allen Strategic Plan 2019 Implementation Plan	City of Allen City Council	The City's goals of continuing to advance community livability and safety, and to cultivate regional alliances and partnerships, overlap with the goals of this plan.
D-One Plan	Metro Dallas Homeless Alliance	The five pillars of this plan, synthesized from multiple regional plans to address homelessness, focus on Housing, Resource, Support, Coordination, and Data, all of which the City of Allen will support in its work with the MDHA on a Collin County plan to address homelessness. Specifically, Allen will work with public and private resources to maximize the efficiency of funding related to homelessness.
Continuum of Care (CoC) Strategic Work Plan, 2015-16	Metro Dallas Homeless Alliance	The plan's goals to engage with other governmental and nonprofit providers of shelter and services; promote access to successful mainstream providers of services, and optimize self-sufficiency of homeless people are similarly reflected in the City's efforts.
Homeless Solutions Proposed Strategy 2018	City of Dallas Office of Homeless Solutions	In its work with the Metro Dallas Homeless Alliance on a Collin-specific homelessness strategy, the City will develop strategies to provide services and referrals to homeless people.
2019 Collin County Point in Time Homeless Census Report	Collin County Homeless Coalition (CCHC)	This plan identifies the needs of homeless individuals and schoolchildren throughout the county, while providing an understanding of the size of the homeless population in Allen.

Table 3 – Other local / regional / federal planning efforts

Describe cooperation and coordination with other public entities, including the State and any adjacent units of general local government, in the implementation of the Consolidated Plan (91.215(l))

In late February, the City mailed 6,000 postcards to people throughout the City's low and moderate income neighborhoods to invite them to the following two Community Block Parties and three Public meetings. The postcard also include a URL to the City's Community Survey.

Fri. 3/20/2020- Vaughan: Parking Lot, Playground and Cafeteria 5:30-9 p.m.- (Block Party)

Fri. 3/27/2020- Reed: Parking Lot, Playground and Cafeteria 5:30-9 p.m.- (Block Party)

Tues. 3/31/2020- Rountree Elementary: Cafeteria and Playground 6:30 p.m.-9 p.m. (Community Meeting)

Wed. 4/1/2020- Boyd Elementary: Cafeteria and Playground 6:30 p.m.-9 p.m. (Community Meeting)

Thurs. 4/2/2020- Reed Elementary: Cafeteria and Playground 6:30 p.m.-9 p.m. (Community Meeting)

With the Covid-19 crisis, the City of Allen cancelled these meetings, and preparations were made to conduct a public meeting via Zoom on Monday, April 27th at 7pm. Information regarding the new meeting was printed in the local newspapers and meeting information was posted online.

Narrative (optional):

The City is on the advisory board of the Collin County Homeless Coalition, whose members work together to identify county-wide solutions to preventing, reducing, and eliminating homelessness.

PR-15 Citizen Participation

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal setting.

As a CDBG grantee, the City of Allen is required to provide an opportunity for citizens to participate in the planning and development phases of the Consolidated Plan and Annual Action Plans.

It is the goal of the City of Allen to encourage:

- Citizen input in the development of the 5-Year Consolidated Plan and each Annual Action Plan
- Participation by low to moderate income persons, especially in predominantly low to moderate income neighborhoods where CDBG funds are proposed to be used and
- Participation by minorities and non-English speaking persons and persons with disabilities.

The 2020-2024 Consolidated Plan was based on broad stakeholder input received from a community participation plan under the direction of the City's Community Enhancement Department. The City's Public and Media Relations Department assisted in the outreach efforts. The developmental phase for the Consolidated Plan included participation from citizens and the agencies mentioned above, as well as other City of Allen municipal departments.

The Citizen Participation Process as originally developed included:

1. A survey of residents and property owners in targeted neighborhoods in English and Spanish
2. Two block parties and three neighborhood meetings for targeted neighborhoods and the community-at large
3. Distribution of the draft plan via internet and City facilities
4. Two public hearings and a Workshop before City Council
5. Publicity via local media/newspaper and the City's website

As a result of the Covid-19 crisis, Items 2 and aspects of item 4 above were converted into Public Meetings via the Zoom online platform.

Citizen Participation Outreach					
Mode of Outreach	Target of Outreach	Summary of response/ attendance	Summary of Comments received	Summary of comments not accepted and reasons	URL (If applicable)
Direct Mail for Neighborhood Block Parties, Community Meetings, and Community Survey	Targeted Neighborhoods	N/A	No Comments Received	N/A	
QR Codes for Community Surveys	Non-targeted, broad community	N/A	No Comments Received	N/A	
Newspaper Ad	Non-targeted, broad community	N/A	No Comments Received	N/A	
Website for Community Meeting Notification	Non-targeted, broad community	N/A	One comment received prior to meeting asking re PTAs eligibility for CDBG funds		https://www.cityofallen.org/1086/Community-Development-Block-Grant-CDBG
Community Meeting – via Zoom Platform	Monday, 4/27, 7-9 pm via Zoom	16 attendees	Questions/comments regarding helping homeless people; perceived advantages and disadvantages of public transportation; redevelopment of downtown and other areas; Covid 19 support; lessons learned from other cities in utilizing CDBG funding.	N/A	
Community Survey In English and in Spanish	English and Spanish-speaking residents	330 responses	Top priorities: Energy-efficient improvements; Senior services; streetlights; Youth Centers; Job Creation/Retention	N/A	

Table 4 – Citizen Participation Outreach

III. Housing and Homeless Needs Assessment

NA-05 Overview

Needs Assessment Overview

This section reviews the affordability; age and condition; occupancy and overcrowding of housing units, and their implications for housing needs, homeless services, and non-housing needs.

A strong need for housing that is affordable, decent, and safe is clearly evident, particularly for the extremely-low and very low-income populations. The City of Allen has seen a 10% increase in the population between 2009 and 2015, a 23% increase in the total number of households, as well as a 9% increase in the median household income. Despite significant growth in median household income, low to moderate-income households continue to experience housing problems largely associated with cost burden. According to 2018 Census estimates, Allen reported a median household income of \$106,736 annually and 5.4% of the population currently lives below the poverty line. Of those households earning the median income or less, 49.7% are considered small family households and over 22% have one or more children 6 years of age or younger.

Definition Note: HAMFI refers to HUD Adjusted Median Family Income. HUD adjusts the most recent Census data to provide a median family income for the City of Allen. For this ConPlan, HUD has utilized the median family (as opposed to household) income of \$103,051. Therefore for these analyses, 30% of HAMFI=\$30,915; 50% HAMFI=\$51,525; and 80% HAMFI=\$82,440.

According to CHAS data, nearly 19% of all households in Allen up to the area's median household income have one of the four common housing problems (Lacks complete kitchen facilities, Lacks complete plumbing facilities, More than one person per room, Cost Burden greater than 30%, as defined in section NA-15. HUD defines the four severe housing problems as: Lacks complete kitchen facilities, Lacks complete plumbing facilities, More than 1.5 persons per room, Cost Burden over 50% (as defined in section NA-20). Nearly 12% (11.6%) of Allen households have at least one of the four severe housing problems. There were 2,860 households with cost burden exceeding 50% of HAMFI and 2,185 households with cost burden exceeding 30% of HAMFI. Overall, housing cost burden exceeding 50% of HAMFI is the most common problem for families in Allen. Housing cost burden greater than 30% most frequently impacts small-related households, and owners are slightly more impacted than renters.

About 15% of the school district's students qualify for free or reduced lunch; according to one school official, this percentage has held steady for the last several years. One school district

representative spoke of the challenges of generational poverty, as well as that of situational poverty, in which someone has lost a job or families have suffered due to the economic downturn. Relational poverty, in which someone moves to Allen based on the encouragement of an Allen resident, but then circumstances change and that support person cannot house them or support them, is also a challenge for families.

Because Allen is an affluent city, many residents don't realize that there are pockets of poverty within the community, according to one school official. When that official presents at various community clubs and organizations, people are always very surprised to learn that some people are homeless within the community. This culture of affluence also inhibits people from admitting they need help.

The two tables below offer a snapshot of the groups disproportionately affected by (defined as greater than 10% of the average for all groups) housing or severe housing problems, including housing cost burden. They are discussed in more detail within the subsequent Needs Assessment (NA) sections.

Income Group	Disproportionately Affected 1 or More Housing Problems Population/%	Disproportionately Affected 1 or More Severe Housing Problems Population/%
0-30% Area Median Income	Black/African American 100% Hispanic 100%	Black/African American 100% Hispanic 100%
30-50% Area Median Income	Black/African American 100% American Indian/Alaska Native 100% Asian 100%	Black/African American 94.4% Asian 83.9% American Indian/Alaska Native 100%
50-80% Area Median Income	American Indian/Alaska Native 100%	Black/African American 51.4% American Indian/Alaska Native 100%
80-100% Area Median Income	None	Hispanic 20.4%

Share of Household Income for Housing	Disproportionately Affected Housing Cost Burden Population/%
30-50%	None
50% +	None
No or Negative Income	None
Total of 3 Categories Above	Black 40.8%

In terms of Non-Housing Needs, officials noted a need for more food, transportation, and housing assistance. One official noted that in 2018, when they opened their food pantry to all

of Collin County beyond Allen, the pantry saw a 40% increase in need. In all the pantry served 1,500 unique households at the food pantry, or approximately 5,500 individuals.

In community surveys, people ranked highly a need for services for Seniors (2.63 on 1-4 scale), People with disabilities (2.42). Abused/neglected children services (2.38), and Youth services (2.36).

NA-10 Housing Needs Assessment - 24 CFR 91.205 (a,b,c)

Summary of Housing Needs

Per Table 5, the City of Allen, TX has seen a 10% increase in the population between 2009 and 2015, and a 23% increase in the total number of households. Per 2018 ACS data, median household income rose to \$106,736, an increase of 13.2% from 2009. Despite significant growth in median household income, low to moderate-income households continue to experience housing problems largely associated with cost burden. Per 2018 Census data, 5.4% of the population currently lives below the poverty line, up from 3.2% in 2017. Of those households earning the median income or less, 49.7% are considered small family households and 22.2% have one or more children 6 years of age or younger.

Homeowners and renters within the City of Allen continue to experience housing problems despite a significant increase of the median household income over the last decade. Of the total number of households in Allen, currently 18.9% have at least one of the four most common housing problems, with housing cost burden greater than 50% of AMI being the most common issue for concern. Those families who own their homes in the City of Allen experience this problem more frequently as well as small-related households.

According to the US Census, the 2018 median gross rent in Allen is \$1,456, 12% higher than the \$1,297 Collin County rent and 46% higher than the \$998 median rent within the state of Texas. The current rental market in the City of Allen has made it difficult for many families and individuals to obtain affordable housing. For owners with a mortgage, 2014-18 monthly costs are \$2,164, vs a Collin County average of \$2,093 and a statewide average of \$1,549.

Data Note: HUD CHAS tables within this ConPlan generally provide data through the year 2015, the last year for which the data is available.

Definition Note: HAMFI refers to HUD Adjusted Median Family Income. HUD adjusts the most recent Census data to provide a median family income for the City of Allen. For this ConPlan, HUD has utilized the median income of \$103,051. Therefore for these analyses, 30% of HAMFI=\$30,915; 50% HAMFI=\$51,525; and 80% HAMFI=\$82,440.

Demographics	Base Year: 2009	Most Recent Year: 2015	% Change
Population	84,246	92,500	10%
Households	24,430	30,015	23%
Median Income	\$94,235.00	\$103,051.00	9%

Table 5 - Housing Needs Assessment Demographics

Data Source: 2005-2009 ACS (Base Year), 2011-2015 ACS (Most Recent Year)

Number of Households Table

	0-30% HAMFI	>30-50% HAMFI	>50-80% HAMFI	>80-100% HAMFI	>100% HAMFI
Total Households	1,250	1,715	3,390	2,205	21,450
Small Family Households	545	755	1,910	1,045	13,735
Large Family Households	170	275	365	355	2,770
Household contains at least one person 62-74 years of age	105	340	500	260	2,505
Household contains at least one person age 75 or older	90	165	395	150	795
Households with one or more children 6 years old or younger	275	275	775	580	4,835

Table 6 - Total Households Table

Data Source: 2011-2015 CHAS

Housing Needs Summary Tables

1. Housing Problems (Households with one of the listed needs)

	Renter					Owner				
	0-30% AMI	>30- 50% AMI	>50- 80% AMI	>80- 100% AMI	Total	0-30% AMI	>30- 50% AMI	>50- 80% AMI	>80- 100% AMI	Total
NUMBER OF HOUSEHOLDS										
Substandard Housing - Lacking complete plumbing or kitchen facilities	35	0	0	0	35	0	0	10	0	10
Severely Overcrowded - With >1.51 people per room (and complete kitchen and plumbing)	70	20	80	0	170	0	0	30	0	30
Overcrowded - With 1.01-1.5 people per room (and none of the above problems)	0	35	175	75	285	40	15	25	10	90
Housing cost burden greater than 50% of income (and none of the above problems)	365	400	230	30	1,025	435	780	555	65	1,835

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
Housing cost burden greater than 30% of income (and none of the above problems)	45	145	655	245	1,090	65	115	555	360	1,095
Zero/negative Income (and none of the above problems)	60	0	0	0	60	45	0	0	0	45

Table 7 – Housing Problems Table

Data 2011-2015 CHAS
Source:

2. Housing Problems 2 (Households with one or more Severe Housing Problems: Lacks kitchen or complete plumbing, severe overcrowding, severe cost burden)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
NUMBER OF HOUSEHOLDS										
Having 1 or more of four housing problems	465	455	485	100	1,505	475	795	620	80	1,970
Having none of four housing problems	105	250	1,110	870	2,335	95	215	1,175	1,155	2,640
Household has negative income, but none of the other housing problems	60	0	0	0	60	45	0	0	0	45

Table 8 – Housing Problems 2

Data 2011-2015 CHAS
Source:

3. Cost Burden > 30%

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
NUMBER OF HOUSEHOLDS								
Small Related	190	235	425	850	235	370	745	1,350
Large Related	120	65	220	405	25	180	50	255
Elderly	55	175	165	395	60	235	250	545
Other	140	125	225	490	200	120	100	420
Total need by income	505	600	1,035	2,140	520	905	1,145	2,570

Table 9 – Cost Burden > 30%

Data 2011-2015 CHAS
Source:

4. Cost Burden > 50%

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
NUMBER OF HOUSEHOLDS								
Small Related	160	120	110	390	235	340	410	985
Large Related	100	30	15	145	0	120	15	135
Elderly	40	160	80	280	35	195	65	295
Other	140	85	25	250	165	120	60	345
Total need by income	440	395	230	1,065	435	775	550	1,760

Table 10 – Cost Burden > 50%

Data 2011-2015 CHAS
Source:

5. Crowding (More than one person per room)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
NUMBER OF HOUSEHOLDS										
Single family households	70	55	210	75	410	10	15	55	10	90

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
Multiple, unrelated family households	20	0	40	0	60	25	0	0	0	25
Other, non-family households	0	0	0	0	0	0	0	0	0	0
Total need by income	90	55	250	75	470	35	15	55	10	115

Table 11 – Crowding Information – 1/2

Data 2011-2015 CHAS
Source:

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
Households with Children Present	0	0	0	0	0	0	0	0

Table 12 – Crowding Information – 2/2

Data Source
Comments:

Describe the number and type of single person households in need of housing assistance.

Per Citydata.com, approximately 20.6% of all households, or roughly 6,200 households, in Allen are single-person occupied.

Estimate the number and type of families in need of housing assistance who are disabled or victims of domestic violence, dating violence, sexual assault and stalking.

While precise numbers are difficult to calculate, one agency noted the challenges of families dealing with domestic violence; mothers with children may have to choose between staying with their abuser or potentially becoming homeless.

What are the most common housing problems?

The most common housing problems experienced by households in Allen consist of (in descending order) housing cost burden greater than 50% of income; housing cost burden greater than 30% of income; overcrowded units; severely overcrowded units; and substandard housing units.

According to CHAS data in Table 7, nearly 19% of all households in Allen up to the area's median household income have one of the four common housing problems, and 11.6% have one of the four severe housing problems. Per Table 7, there were 2,860 households with cost burden exceeding 50% of HAMFI and 2,185 households with cost burden exceeding 30% of HAMFI. Overall, housing cost burden exceeding 50% of HAMFI is the most common problem for families in Allen.

On a positive note, the number of households having none of the four housing problems has increased from 1,945 in 2011 (per 2015 ConPlan) to 2,640 in 2015.

Are any populations/household types more affected than others by these problems?

Housing cost burden greater than 30% most frequently impacts small-related households. Families in households that own also experience cost burden more frequently than renters, indicating a need for more affordable home ownership and rental housing options. Elderly households are also strongly affected by housing cost burdens, indicating a need for more elderly housing options.

Extremely low-income families, or those earning less than 30% of the area median family income, comprise 3.9% of the households in Allen. Sixty nine percent of extremely low income families have a housing cost burden greater than 50% of their income. Low-income families, or those earning between 30% and 50% of the area median household income, comprise 5% of the population. Of this population, 78.1% have a housing cost burden greater than 50% of their income.

Describe the characteristics and needs of Low-income individuals and families with children (especially extremely low-income) who are currently housed but are at imminent risk of either residing in shelters or becoming unsheltered 91.205(c)/91.305(c)). Also discuss the needs of formerly homeless families and individuals who are receiving rapid re-housing assistance and are nearing the termination of that assistance

In addition to families utilizing the shelter and services of Family Promise and other county or regional agencies, homeless families live in hotels/motels, sleep in their cars, living with other families and friends (couch surfing), and may sleep in tents by the different lakes in the area or in abandoned buildings. These families need support with food, shelter, utilities, medical care, transportation, and other basic necessities.

If a jurisdiction provides estimates of the at-risk population(s), it should also include a description of the operational definition of the at-risk group and the methodology used to generate the estimates:

N/A

Specify particular housing characteristics that have been linked with instability and an increased risk of homelessness

Organizations supporting homeless people note that the lack of eviction prevention services (or people's awareness of these services) can lead to homelessness among vulnerable families. Other factors that can increase instability and risk of homelessness include incomes too low to meet basic needs such as food, shelter, utilities, medical care, prescriptions, and high quality affordable childcare. A lack of public transportation within the county necessitates that individuals and families have access to reliable transportation.

Discussion

Sufficient affordable housing remains a challenge in Allen for low-income and moderate-income families. Among families with extremely low-incomes, 68% spend more than 50% of their income on housing. For low-income families, that percentage rises to 78% of families. Small related households, elderly households, and families with mortgages experience some of the highest rates of housing cost burdens greater than 30% of their income.

NA-15 Disproportionately Greater Need: Housing Problems – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

Introduction

A large percentage of extremely low- income and very low-income households in the City of Allen experience one or more housing problems, with over 88% of those in the 30-50% median income level and 84.7% of those in the 0-30% median income level reporting one or more housing problems. Household problems are those households occupying units without a complete kitchen or complete plumbing facilities, those that contain more than 1 person per room and/or pay more than 30% of their income to cover housing expenses. The percentage of household problems encountered may vary based on ethnicity/race. An ethnic/racial group is considered to have a disproportionately greater number of housing problems when the percentage of people in an ethnic group reporting housing problems exceed the percentage for all ethnic/racial groups as a whole by ten percentage points. Since the percentage of household problems can vary by income, households have been divided by median income to determine ethnic/racial groups with a disproportionately greater number of problems. The statistics for this assessment are based on the HUD CHAS 2011-2015 data for the City of Allen. As our discussion to follow indicates, the most disproportionately affected group is Black/African American people in the 30-50% AMI group.

0%-30% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	1,055	85	105
White	595	50	85
Black / African American	150	0	0
Asian	65	0	25
American Indian, Alaska Native	0	0	0
Pacific Islander	0	0	0
Hispanic	175	0	0

Table 13 - Disproportionally Greater Need 0 - 30% AMI

Data 2011-2015 CHAS
Source:

*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

30%-50% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	1,510	205	0
White	735	185	0
Black / African American	270	0	0
Asian	150	0	0
American Indian, Alaska Native	10	0	0
Pacific Islander	0	0	0
Hispanic	225	25	0

Table 14 - Disproportionally Greater Need 30 - 50% AMI

Data 2011-2015 CHAS
Source:

*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

50%-80% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	2,320	1,070	0
White	1,460	655	0
Black / African American	260	110	0
Asian	175	75	0
American Indian, Alaska Native	4	0	0
Pacific Islander	0	0	0
Hispanic	325	220	0

Table 15 - Disproportionally Greater Need 50 - 80% AMI

Data 2011-2015 CHAS
Source:

*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

80%-100% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	790	1,415	0
White	580	905	0
Black / African American	40	115	0
Asian	70	195	0
American Indian, Alaska Native	0	35	0
Pacific Islander	0	0	0
Hispanic	95	175	0

Table 16 - Disproportionally Greater Need 80 - 100% AMI

Data Source: 2011-2015 CHAS

*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

Discussion

Based on Tables 13-16 above, the 0%-30%, and 30%-50% median income groups, comprising 34.6% of the 0%-100% median income population, all have Black/African American populations with disproportionately greater housing problems. Additionally, the Hispanic 0-30% AMI population; and the 30-50% AMI Asian and American Indian/Alaska Native population; and the 50-80% American Indian/Alaska Native population, are disproportionately affected. For all of the groups mentioned above, the percentage of people with at least one of the four housing problems is 100%. (Please note that the 50-80% American Indian population totals four households.)

The Pacific Islander and the American Indian/Alaska Native population are the two smallest ethnic populations. The 30%-50% median income Black/African American population is the largest disproportionately affected housing problem group.

NA-20 Disproportionately Greater Need: Severe Housing Problems – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

Introduction

A large percentage of extremely low- income and very low-income households in the City of Allen experience one or more severe housing problems, with 75.5% of 0-30% area median income and nearly 73% of 30-50% median income populations experiencing problems. Severe household problems are those households occupying units without a complete kitchen or complete plumbing facilities, those that contain more than 1.5 persons per room and/or pay more than 50% of their income to cover housing expenses. The percentage of household problems encountered may vary based on ethnicity/race. Therefore, an ethnic/racial group is considered to have a disproportionately greater number of severe housing problems when the percentage of people in an ethnic group reporting housing problems exceed the percentage for all ethnic/racial groups as a whole by ten percentage points. Since the percentage of household problems can vary by income, households have been divided by median income to determine ethnic/racial groups with a disproportionately greater number of severe housing problems. The statistics for this assessment are based on the HUD CHAS 2011 - 2015 data for the City of Allen. As the following discussion will indicate, the 0-30% AMI Hispanic group is the most disproportionately affected group.

0%-30% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	940	200	105
White	500	145	85
Black / African American	150	0	0
Asian	65	0	25
American Indian, Alaska Native	0	0	0
Pacific Islander	0	0	0
Hispanic	175	0	0

Table 17 – Severe Housing Problems 0 - 30% AMI

Data 2011-2015 CHAS
Source:

*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

30%-50% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	1,250	465	0
White	630	280	0
Black / African American	255	15	0
Asian	130	25	0
American Indian, Alaska Native	10	0	0
Pacific Islander	0	0	0
Hispanic	115	135	0

Table 18 – Severe Housing Problems 30 - 50% AMI

Data 2011-2015 CHAS
Source:

*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

50%-80% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	1,105	2,285	0
White	590	1,525	0
Black / African American	190	180	0
Asian	90	155	0
American Indian, Alaska Native	4	0	0
Pacific Islander	0	0	0
Hispanic	155	395	0

Table 19 – Severe Housing Problems 50 - 80% AMI

Data 2011-2015 CHAS
Source:

*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

80%-100% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	180	2,025	0
White	80	1,405	0
Black / African American	15	140	0
Asian	35	230	0
American Indian, Alaska Native	0	35	0
Pacific Islander	0	0	0
Hispanic	55	215	0

Table 20 – Severe Housing Problems 80 - 100% AMI

Data 2011-2015 CHAS
Source:

*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

Discussion

Based on Tables 17-20 above, the Black/African American population was the only disproportionately disadvantaged housing group in three of the four median income classifications. Contrastingly, only 9.7% of the Black/African American population in the 80%-100% median income population reported severe housing problems. In total, 610 Black/African American households report experiencing at least one severe housing problem.

For Black/African American and Hispanic households in the 0-30% income group, 100% reported at least one severe housing problem. Additionally, 100% of American Indian/Alaska Native households in the 30-50% AMI and 50-80% AMI reported at least one housing problem, although those populations were smaller, at 10 and 4 households respectively. Asian households in the 30-50% AMI were also disproportionately affected. Hispanics were also disproportionately affected in the 80-100% AMI group.

Pacific Islanders were the only ethnic group in any classification to report no severe housing problems. There were no Pacific Islanders in the 0%-30% median income population.

NA-25 Disproportionately Greater Need: Housing Cost Burdens – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

Introduction:

A large percentage of extremely low- income and very low-income households in the City of Allen experience one or more housing problems. One of the household problems is the financial burden created by those households in the 0-100% of the median income range who pay more than 30% of their income to cover housing expenses. The percentage of cost-burdened households may vary based on ethnicity/race. An ethnic/racial population is considered to have a disproportionately greater number of housing problems when the percentage of people in an ethnic/racial population reporting housing problems exceed the percentage for all ethnic/racial populations as a whole by ten percentage points. The various ethnic/racial populations were broken down by the percentage of income spent on housing related cost to determine the ethnic/racial populations who have disproportionately greater housing costs. The statistics for this assessment are based on the HUD CHAS 2011 - 2015 data for City of Allen. As the discussion will indicate, while no group has a disproportionately greater cost burden in the individual categories of burden, Black/African Americans had a disproportionately greater cost burden when combining the three categories.

Housing Cost Burden

Housing Cost Burden	<=30%	30-50%	>50%	No / negative income (not computed)
Jurisdiction as a whole	23,255	3,630	3,025	110
White	16,550	2,405	1,770	85
Black / African American	1,380	495	455	0
Asian	3,085	255	230	25
American Indian, Alaska Native	140	0	14	0
Pacific Islander	19	0	0	0
Hispanic	1,720	425	335	0

Table 21 – Greater Need: Housing Cost Burdens AMI

Data Source: 2011-2015 CHAS

Discussion:

The City of Allen as a whole, with 30,015 households, had 22.5% of the population reporting no income or a housing cost burden of 30% or more of their income. There were no ethnic/racial populations as a whole disproportionately burdened by housing costs, either with a financial burden of 30% or more, or no income.

Black and Hispanic populations had the highest percentage reporting any financial housing burden, but, as previously stated, they were not disproportionately affected within individual categories of cost burden (30-50%, >50%, no/negative income).

When taken together however, Black/African American households were disproportionately affected. That is, the average for the whole population reporting no income or financial housing cost requiring 30% or more of their income was 22.5% versus 40.8% for Black/African Americans and 30.6% for Hispanics.

NA-30 Disproportionately Greater Need: Discussion – 91.205(b)(2)

Are there any Income categories in which a racial or ethnic group has disproportionately greater need than the needs of that income category as a whole?

The Black/African American population were the only disproportionately affected group in Allen in regards to a financial housing burden. In Allen, the Black/African American, American Indian/Alaska Native, and Hispanic populations all had disproportionate housing problems; and the Black/African American, American Indian/Alaska Native, Asian, and Hispanic populations had disproportionately severe housing problems. As noted within the individual NA sections, while in some cases the Native American/Alaska Native population showed 100% of being affected within certain categories, those percentages were based on small populations of 10 or fewer households. This information is detailed below and in table one and two under the NA-05 Overview of this section.

Income Group	Disproportionately Affected 1 or More Housing Problems Population/%	Disproportionately Affected 1 or More Severe Housing Problems Population/%
0-30% Area Median Income	Black/African American 100% Hispanic 100%	Black/African American 100% Hispanic 100%
30-50% Area Median Income	Black/African American 100% American Indian/Alaska Native 100% Asian 100%	Black/African American 94.4% Asian 83.9% American Indian/Alaska Native 100%
50-80% Area Median Income	American Indian/Alaska Native 100%	Black/African American 51.4% American Indian/Alaska Native 100%
80-100% Area Median Income	None	Hispanic 20.4%

Share of Household Income for Housing	Disproportionately Affected Housing Cost Burden Population/%
30-50%	None
50% +	None
No or Negative Income	None
Total of 3 Categories Above	Black 40.8%

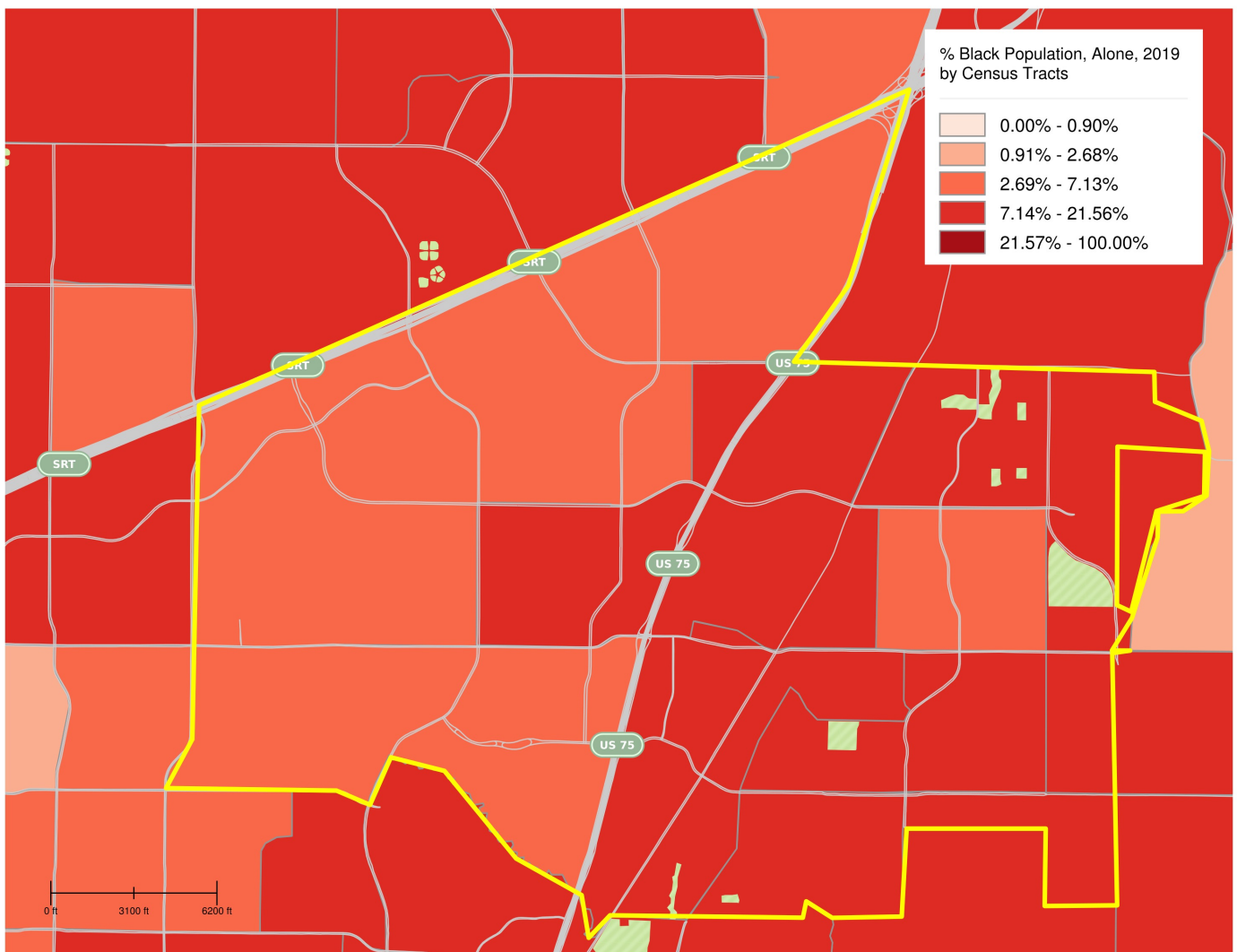
If they have needs not identified above, what are those needs?

In addition to needs for more affordable housing and/or repairs or renovation to their homes, low- and moderate-income people also have needs for food assistance, eviction prevention

(mortgage/rent/utilities) assistance, and transportation assistance, according to local nonprofit and governmental officials.

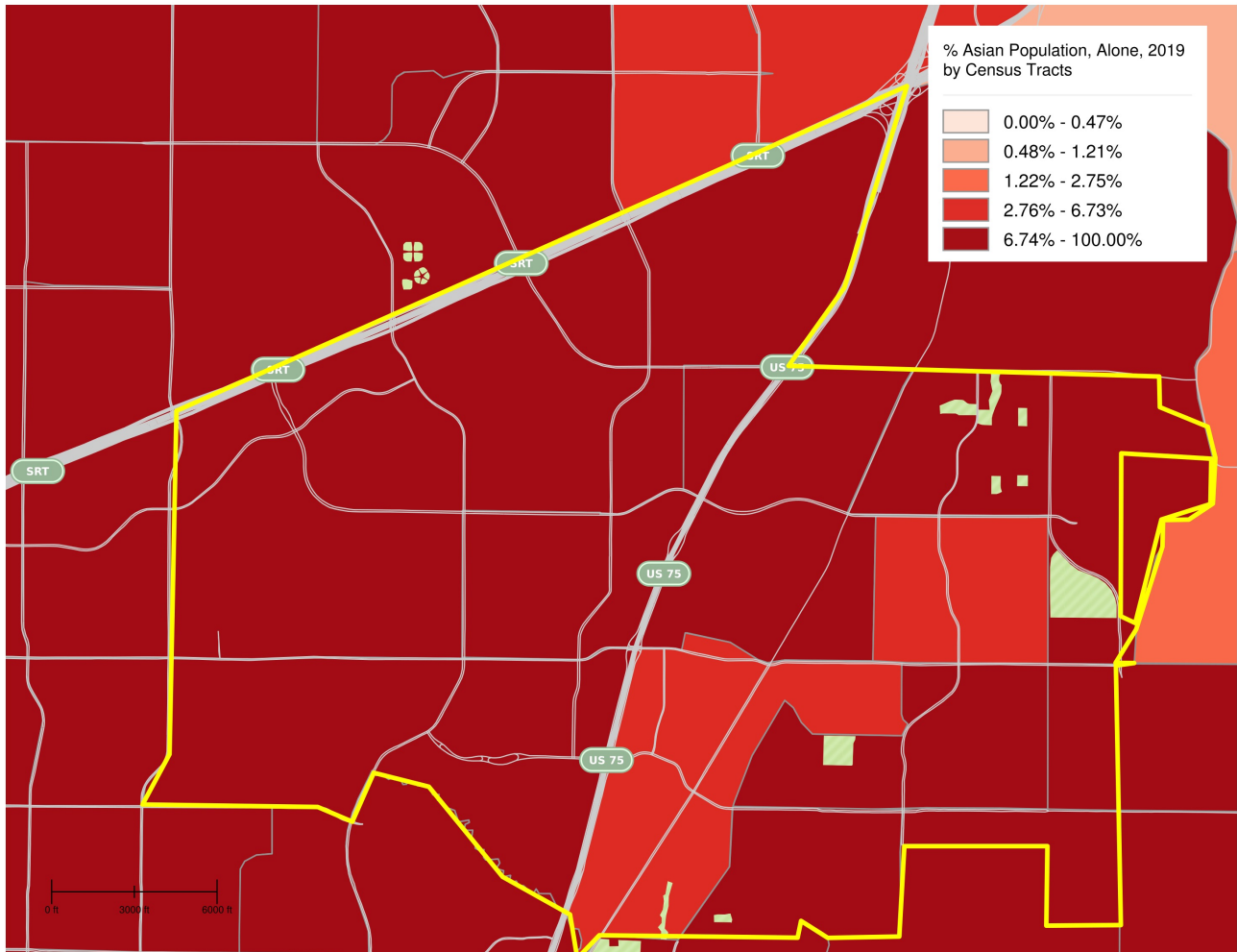
Are any of those racial or ethnic groups located in specific areas or neighborhoods in your community?

Per maps of the City's census tracts, the greatest share of Black or African-American population is in the central, southern, and eastern parts of the City, specifically in Census tracts 410, 506, 507, and 508.



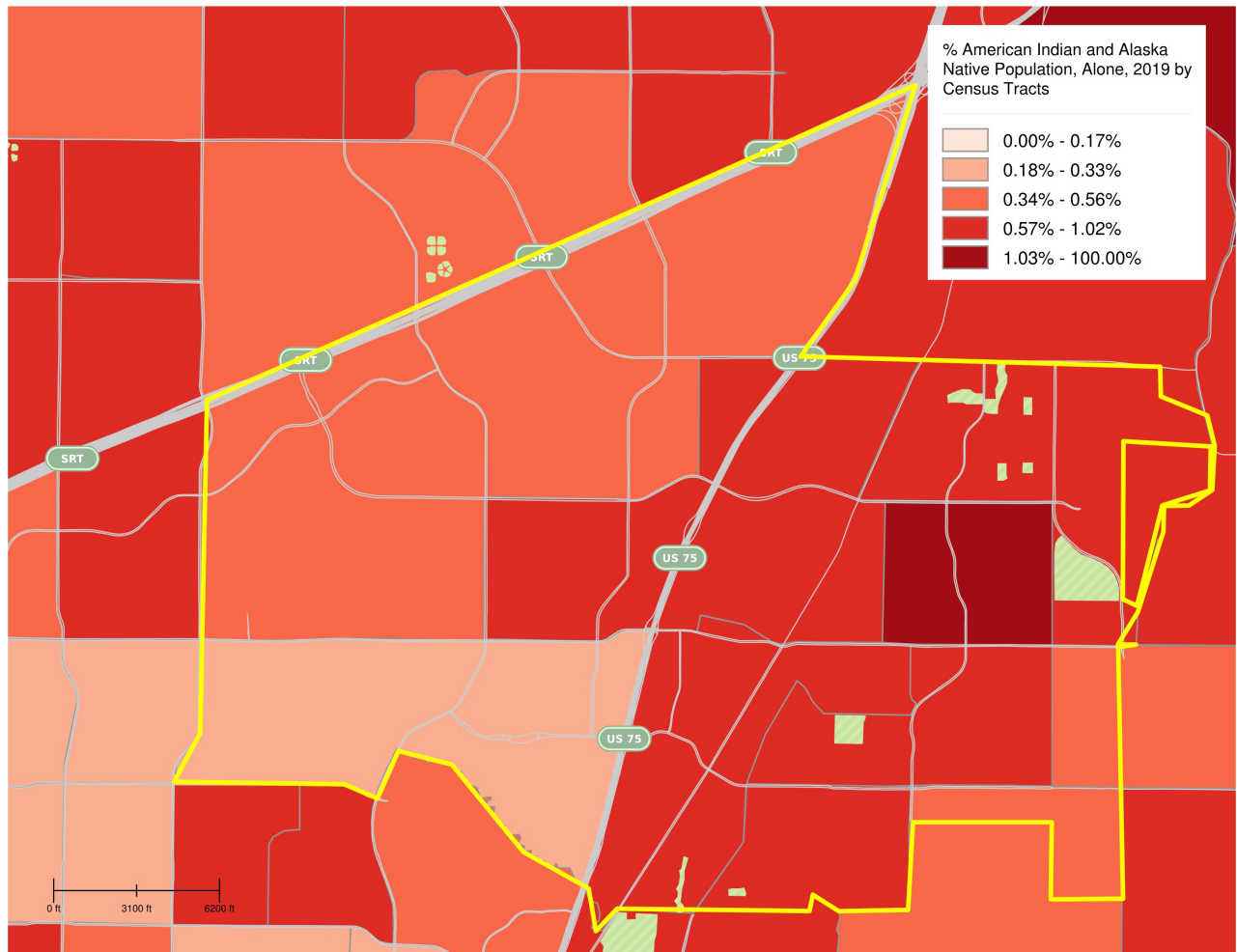
Allen, TX % Black Pop 2019

The greatest share of Asian population is in the western, northern, and southeastern parts of the City, specifically in Census tracts 405, 410, 505, 507, and 508.



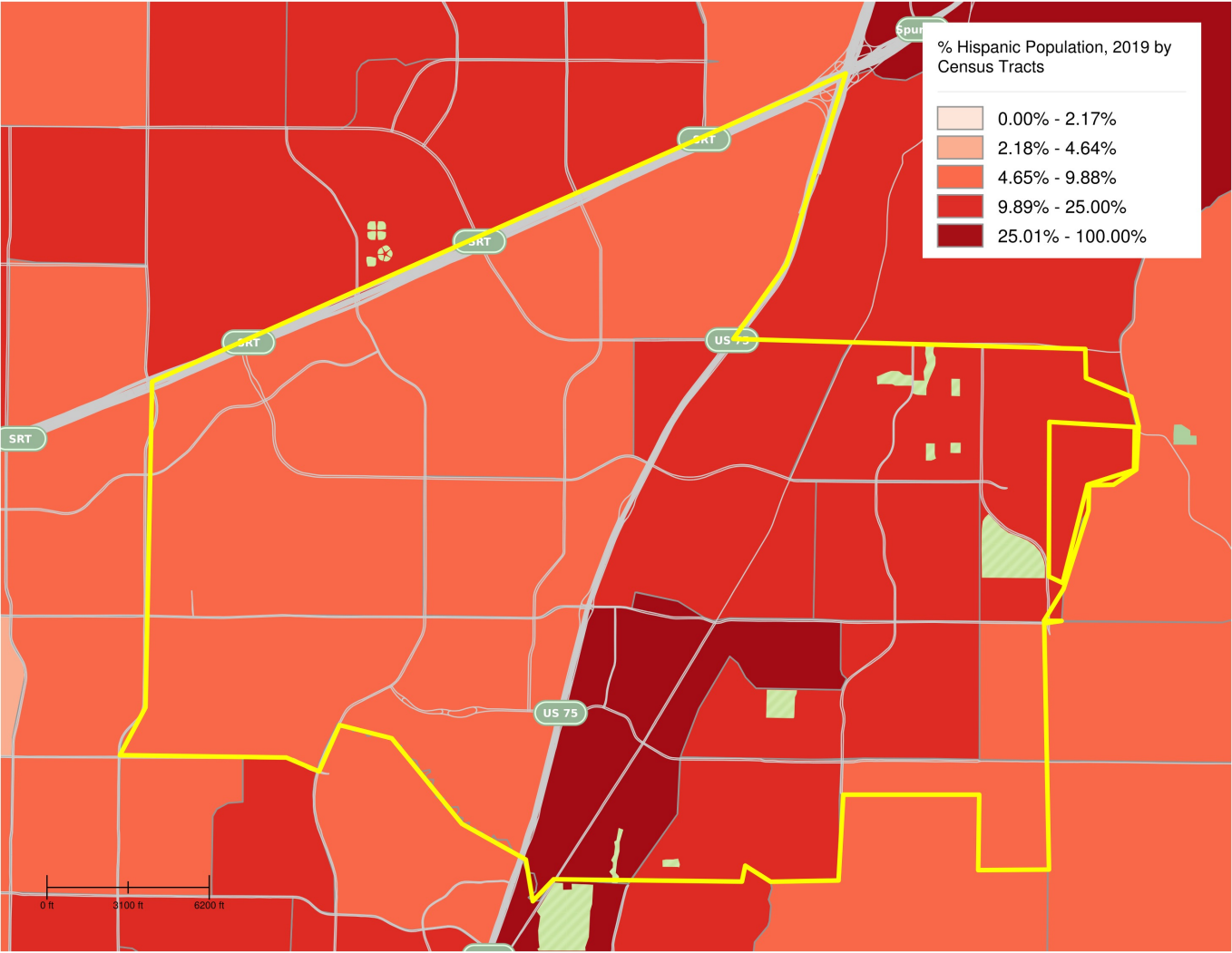
Allen, TX % Asian Pop 2019

The greatest share of American Indian/Alaska Native population, while very low, is in the eastern part of the City, specifically in Census tract 504.



Allen, TX % Am Ind/AK N 2019

The greatest share of Hispanic population is in the south-central part of the City, specifically in Census tract 506.



Allen, TX % Hisp Pop 2019

NA-35 Public Housing – 91.205(b)

Introduction

To promote affordable housing among its residents, the City of Allen coordinates its public housing vouchers through the McKinney and Plano Housing Authorities. Plano's Housing Authority supports the needs of people within a 25-mile radius of their office, while McKinney's radius is 50 miles. Of its approximately 980 voucher holders, the Plano Housing Authority estimates that 35 are provided to Allen residents. Of its 350 vouchers, the McKinney Housing Authority has issued 17 housing choice vouchers to citizens of Allen.

Totals in Use

	Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers			Special Purpose Voucher		
				Total	Project-based	Tenant-based	Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
# of units vouchers in use	0	0	24	1,445	0	1,403	0	1	1

Table 22 - Public Housing by Program Type

*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition

Data Source: PIC (PIH Information Center)

Characteristics of Residents

Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers				
				Total	Project-based	Tenant-based	Special Purpose Voucher	
							Veterans Affairs Supportive Housing	Family Unification Program
# Homeless at admission	0	0	0	0	0	0	0	0
# of Elderly Program Participants (>62)	0	0	2	417	0	415	0	0

Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers				
				Total	Project-based	Tenant-based	Special Purpose Voucher	
							Veterans Affairs Supportive Housing	Family Unification Program
# of Disabled Families	0	0	1	340	0	327	0	0
# of Families requesting accessibility features	0	0	24	1,445	0	1,403	0	1
# of HIV/AIDS program participants	0	0	0	0	0	0	0	0
# of DV victims	0	0	0	0	0	0	0	0

Table 23 – Characteristics of Public Housing Residents by Program Type

Data Source: PIC (PIH Information Center)

Race of Residents

Program Type									
Race	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project-based	Tenant-based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
White	0	0	3	576	0	551	0	1	1
Black/African American	0	0	20	828	0	815	0	0	0
Asian	0	0	0	36	0	32	0	0	0
American Indian/Alaska Native	0	0	1	3	0	3	0	0	0
Pacific Islander	0	0	0	2	0	2	0	0	0
Other	0	0	0	0	0	0	0	0	0

***includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition**

Table 24 – Race of Public Housing Residents by Program Type

Data Source: PIC (PIH Information Center)

Ethnicity of Residents

Ethnicity	Certificate	Mod-Rehab	Public Housing	Program Type					
				Vouchers			Special Purpose Voucher		
				Total	Project-based	Tenant-based	Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
Hispanic	0	0	1	63	0	60	0	0	0
Not Hispanic	0	0	23	1,382	0	1,343	0	1	1
*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition									

Table 25 – Ethnicity of Public Housing Residents by Program Type

Data Source: PIC (PIH Information Center)

Section 504 Needs Assessment: Describe the needs of public housing tenants and applicants on the waiting list for accessible units:

Allen does not have public housing. Within McKinney, the most frequently-requested accommodations among public housing residents are for strobe lights for hearing-impaired people.

Most immediate needs of residents of Public Housing and Housing Choice voucher holders

The most immediate need for Housing Choice voucher holders is finding landlords who accept these vouchers; according to one housing authority official, some landlords refuse to do so based on stereotypes. This official suggested that more education of landlords would improve their acceptance of vouchers.

How do these needs compare to the housing needs of the population at large

As with the population at large, people utilizing Housing Choice Vouchers find it difficult to identify affordable housing. The McKinney Housing Authority reports getting up to 50 calls a day from people asking about affordable housing generally, as well as when the (closed) waiting lists will open again.

Discussion

Although the City of Allen does not have a public housing authority, citizens are eligible to receive vouchers from the McKinney and Plano Housing Authorities based on their service areas. Approximately 52 Allen households receive Housing Choice Vouchers through these two housing authorities.

NA-40 Homeless Needs Assessment – 91.205(c)

Introduction:

The City of Allen has limited services and facilities for homeless people. Combined with the transient nature of homelessness within Collin County, the City has few homeless people. The 2019 Point in Time Count identified one unsheltered homeless person within the City. The Allen Independent School District, through the McKinney-Vento Homeless Education Assistance Improvements Act, reported 70 self-reporting homeless students “. . . who lack a fixed, regular, and adequate nighttime residence. . .” Based on the ISD data, 2019 Collin County Homeless Census estimates for homeless people in Allen range from 87 (best case scenario) to 154 (worst case scenario) people, and estimates of the number of homeless families ranging from 14 to 70 (best to worst case scenario).

Through McKinney-Vento, the school helps provide transportation to school for students even if they don't live in the district for classes and extracurriculars, in order to provide stability in students' lives.

Public service agency officials noted a need for more services and shelter options for homeless people or those at risk of homelessness, including more eviction assistance, throughout the county. For example, five different key stakeholders spoke of the challenges of homeless people in the county, including those who may be living with other families, in hotels/motels, in cars, or couch-surfing. In community surveys, on a scale of 1-4, with one being a low priority and 4 being a high priority, citizens ranked “Homeless Prevention Services” as a 2.06.

In McKinney, the Samaritan Inn offers beds for transitional housing, but people must have jobs to live there, making it challenging for people seeking employment to find shelter. In 2018, the Inn offered shelter to 553 county residents. Services for homeless people at the transitional shelter include child care, and a program of parenting, financial, and job readiness classes.

One leader noted instances of working people living paycheck to paycheck who might have changed jobs, had to wait to be paid, and were evicted from their homes. One school official noted that there are some emergency shelters for victims of domestic violence, “but not where a family could go and live.

A focus group attended by 51 representatives from over 35 different organizations noted needs within Collin County for more emergency shelters; more street outreach to homeless people; mobile services for clothing, laundry, and showers; and a day shelter for homeless people. The group discussed building tiny home communities or renovating or rehabilitating vacant buildings or commercial properties to provide some affordable housing options.

During the City's April 27th public meeting, members of the public asked for information about the number of homeless people within Allen and learned about how CDBG funds are utilized to prevent homelessness in the City. City officials explained that Allen works with nonprofits and the Independent School District to support homeless students, families, and individuals. One nonprofit leader noted that each of the City's 23 schools have homeless students.

If data is not available for the categories "number of persons becoming and exiting homelessness each year," and "number of days that persons experience homelessness," describe these categories for each homeless population type (including chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth):

The number of homeless people in Allen is perceived to be relatively low, and most homeless people appear to be families and often families with children. Per discussions with organizations serving homeless people, officials noted several situations that might create household instability and lead to homelessness. For example, one school district representative spoke of the challenges of generational poverty, as well as that of situational poverty, in which someone has lost a job or families have suffered due to the economic downturn. Relational poverty, in which someone moves to Allen based on the encouragement of an Allen resident, but then circumstances change and that support person cannot house them or support them, is also a challenge for families. Additionally, domestic violence can result in families becoming homeless rather than living with an abusive household member.

Estimate the number and type of families in need of housing assistance for families with children and the families of veterans.

Allen counted one homeless person within the 2019 Point in Time Count.

However, based on the Allen Independent School District's McKinney-Vento data, 2019 Collin County Homeless Census best and worst case scenario estimates for homeless people in Allen range from 87 to 154 people, and estimates of the number of homeless families ranging from 14 to 70. The school system's homeless student count was 91 in 2016-17; 78 in 2018-19; 79 in 2018-19; and thus far in 2019-2020 is 66.

According to one organization providing shelter and other services to homeless people within the county, families need food, shelter, transportation, and support services, along with eviction prevention assistance, in order to stabilize their family situation and seek housing services.

For families and veterans, this official suggested that supportive services along with strong case management can help families navigate the housing assistance process.

Describe the Nature and Extent of Homelessness by Racial and Ethnic Group. N/A

Describe the Nature and Extent of Unsheltered and Sheltered Homelessness.

Homeless families live in hotels/motels, sleep in their cars, living with other families and friends (couch surfing), and may sleep in tents by the different lakes in the area or in abandoned buildings.

Discussion:

In a community as affluent as Allen, citizens are surprised to learn that some of their community members are homeless or at risk of homelessness. Some officials believe that the City's affluence inhibits families experiencing financial or family difficulties from seeking assistance. That is, people don't want to admit that they are struggling. Family Promise and other county organizations are available to assist homeless people, particularly families headed by a single mother, in finding services and support to enable them to find a stable housing situation. The City works closely with Family Promise and other organizations to help with homeless individuals' and family's needs.

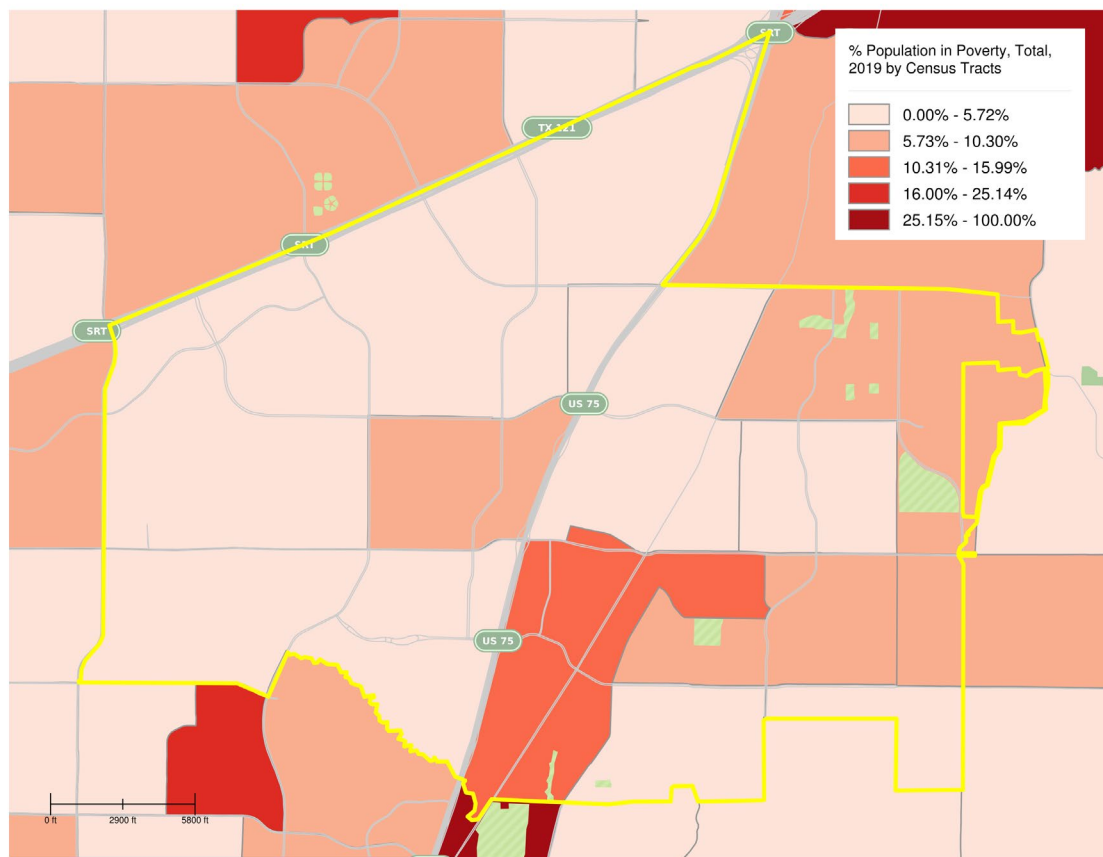
One provider of homeless services felt that homeless families, individuals, and veterans would benefit from a one-stop shop with resources that can help lead them out of their current situation.

NA-45 Non-Homeless Special Needs Assessment - 91.205 (b,d)

Introduction:

The City of Allen, like any jurisdiction, has some pockets of need within the community, although they are generally less widespread than in other communities. According to some social service providers, the challenge for some citizens, who live in such an affluent city, is to recognize some areas of need exist. These needs may arise from the high cost of housing to individual family circumstances and challenges.

Census data from 2018 indicates that 5.4% of the population live in poverty, vs. 14.9% in the state of Texas. The 506 Census Tract, located in south-central Allen, has the highest poverty rates, between 10.3 and 15.99%.



Allen, TX - 2019 % in Poverty

From interviews with agencies and additional research, this section discusses some of the non-homeless special needs in the City of Allen.

Describe the characteristics of special needs populations in your community:

Many agencies spoke of the increased cost of housing in Allen and the challenges for families on low or fixed incomes in maintaining housing. Increased housing costs also result in less money for food and other necessities. One organization that provides assistance through emergency food services and a food bank found that its county-wide clients increased 40% in 2018.

Two agencies discussed the growing number of victims of domestic violence in the region including Allen. According to one agency helping women and families, the top three causes of crisis among the Allen clients they served in 2019 were: Medical Crisis of a parent or child (21.6%), Domestic Violence (13.5%); and Broken Families (divorce, separation, lack of child support, etc. - 13.5%). These families may need same-day assistance with shelter, medical needs, transportation, etc.

Among their current clients, 76.9% are Home Insecure (homeless, unable to pay rent/utilities and/or in jeopardy of losing current housing); 69.3% are Single Moms; 38.4% have a Medical Crisis; and 30.7% have a crisis related to being a Broken Family.

Families leaving Domestic Violence situations can receive financial support from the state's Crime Victim's Fund, but the 6-8 week wait for compensation leaves people with the difficult choice of becoming homeless or returning home to an abusive situation.

For people working with mental health or addiction issues, Life Path Systems in McKinney offers supportive services. The agency receives state funding for 99 Collin County residents with Intellectual or Development Delays but serves 402. According to the previous Executive Director, 40% of people requesting IDD services in the U.S. are on waiting lists in Texas, which can be as long as ten years.

What are the housing and supportive service needs of these populations and how are these needs determined?

Families, particularly those headed by a single mother, may have food, shelter, and support service needs in order to stabilize their living situation. Families that are fleeing domestic violence need trauma-informed services in a safe location so that they may work toward independence. Veterans and families, according to one provider, need strong case management services and other resources to help them navigate the housing application process.

Lower-income people also need food, shelter, and other support services, including transportation services. More affordable housing stock and eviction prevention assistance would also help families to maintain their current, independent living situations.

One agency, Legal Aid of Northwest Texas, has a McKinney office to offer legal services, and some telephone-based assistance is available for general legal questions, the area is in need of more low-cost or free legal services, particularly for issues related to domestic violence, housing, or financial/credit problems.

Discuss the size and characteristics of the population with HIV/AIDS and their families within the Eligible Metropolitan Statistical Area:

Per the Texas 2018 HIV Surveillance Report, Collin County had 99 cases of HIV Diagnosed (for a rate of 9.8 per 100,000 people, which is down from 12.1 per 100,000 in 2009). The county had 47 AIDS Diagnoses (rate of 5.0, down from 7.3 in 2009). Finally, Collin County had 1,939 people living with HIV diagnoses, or a rate of 192.9, and 1,802 Cumulative HIV diagnoses.

Discussion:

Although an affluent city, Allen is home to residents whose financial or life circumstances create needs for some support. Allen works with nonprofits to help support the needs of homeless and non-homeless people with assistance needs.

NA-50 Non-Housing Community Development Needs – 91.215 (f)

Describe the jurisdiction's need for Public Facilities:

One school official noted that the school system offers a health clinic for employees, spouses, and dependents. Although Allen doesn't have a health clinic for low-income people, one is available in McKinney.

Another official suggested a need for a homeless shelter, playgrounds, and other facilities for special needs populations. For example, this official suggested resources for families whose loved ones have intellectual, developmental, or physical disabilities.

Within their Community Surveys, respondents ranked Youth centers (e.g., after school and summer programs), Parks/playgrounds, and Community centers/recreational facilities as the top three priorities. In their comments, respondents also mentioned an interest in more library and pool facilities, as well as more facilities for youth and the elderly.

How were these needs determined?

These priorities were determined through a combination of over a dozen Key Stakeholder interviews, feedback from Agency/Community meetings, and over 330 Community Surveys.

Describe the jurisdiction's need for Public Improvements

Within their interviews, key stakeholders did not note many public improvement needs other than additional street lighting in some areas. One stakeholder noted that, particularly in older neighborhoods with elderly residents, such improvements would help improve the safety of seniors.

In their Community Surveys, respondents ranked Street lighting, sidewalks, streets/alleys, and water/sewer as the top priorities. In their comments, respondents noted issues of alleyways and sidewalks needing to be repaired and levelled, particularly in older neighborhoods like Timberbend; equal access to fiber optic broadband internet, fixing parking along Glendover Park; traffic calming through alleyways.

How were these needs determined?

These priorities were determined through a combination of over a dozen Key Stakeholder interviews, feedback from Agency/Community meetings, and over 330 Community Surveys.

Describe the jurisdiction's need for Public Services:

In their interviews, key stakeholders noted a need for more food assistance, housing, and transportation services, as well as services for homeless people and those at-risk of homelessness. Officials noted the need for services and programs tailored toward the needs of people with intellectual, developmental, or physical disabilities; domestic violence victims; low-income or single-parent families needing eviction prevention assistance; people who are food-insecure, transportation-insecure, or housing-insecure.

In their Community Surveys, respondents ranked Senior services, Services for people with disabilities, Abused/neglected children services, Youth services as top priorities. In their comments, respondents noted a need for Public Transportation; More Police/Community Policing; Help for seniors; Mental Health Services; Emergency Shelter; Emergency Rent Assistance; Crime prevention in East Allen.

How were these needs determined?

These priorities were determined through a combination of over a dozen Key Stakeholder interviews, feedback from Agency/Community meetings, and over 330 Community Surveys.

III. Housing Market Analysis

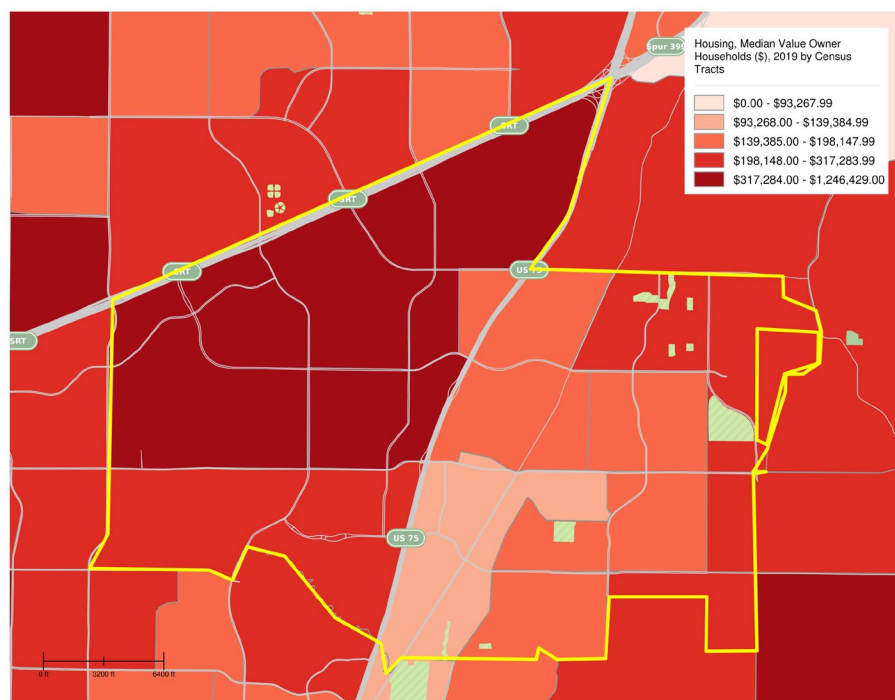
MA-05 Overview

Housing Market Analysis Overview:

The Allen housing market is a dynamic and strong market. As the population has rapidly grown in this affluent city, the housing market has focused on single-family housing. From 2014-18, US Census data shows that the average value of an owner-occupied house is \$286,300, vs \$161,700 for the state of Texas, making Allen homes 77% more expensive than statewide averages.

A more detailed analysis of the different sections of the city through Census Tract data shows that some of the most affordable housing is in the south central section of Allen. Of special interest is the fact that the census tracts with the fastest growth in rental prices and owner housing values tend to be in the census tracts with the lowest housing prices. For example, our detailed analysis shows that the median gross rent in 506 is \$1,308 in 2018, the lowest of all Census tracts analyzed. Nonetheless, the median gross rent here increased 17.7% from 2015. The 506 also has the lowest 2018 median home value at \$137,800, which increased nearly 25% from 2015.

Per the attached Simply Analytics map, median home values are highest in the north western part of the city, particularly in the 405 and 507 Census tracts.



Allen, TX Med Home Val, 2019

Housing development over the last 20 years has included new single-family home communities centered around strong neighborhood schools and park and greenbelt systems, as well as upscale apartments in mixed-use developments that include retail, restaurants, and office space. Most of these homes are out of the price range of lower-income families, people on a fixed budget, and people with special needs. One school official suggested one change in the housing market: that of out-of-town developers buying up homes that might have been owned locally in previous eras. In the past, she said, if a family fell behind on their rent, their landlord might be willing to give them a month or two to catch up, but without local connections to the community, many of today's landlords don't offer such support.

Per Table 33, only approximately 10% of all City homes were built prior to 1980, and the oldest housing stock tends to be smaller, more affordable residential homes with smaller lots. Within a strong housing market that focuses on single family residences for affluent families, these older neighborhoods provide the best opportunity for affordable residential housing for low income, seniors, or people with special needs. To support these communities, the City will continue to invest in infrastructure upgrades, implement programs to increase homeownership, encourage the establishment of neighborhood associations and continue to emphasize code compliance and property maintenance.

Further, the City will try to encourage the preservation of existing attached- and multi-family housing units, as well as the creation of new affordable units in higher density mixed-use developments.

MA-10 Number of Housing Units – 91.210(a)&(b)(2)

Introduction

While the City's population has increased 22.7% from 2010-2018, the number and type of households is a more helpful measure in understanding housing shortages. Census data suggests that in 2018, 32,518 households were located in Allen, up 12% from 2010's 28,877 housing units.

According to HUD-provided 2011-2015 CHAS data in Table 26 below, Allen had 30,600 housing units in 2015.

All residential properties by number of units

Property Type	Number	%
1-unit detached structure	25,320	83%
1-unit, attached structure	780	3%
2-4 units	565	2%
5-19 units	1,740	6%
20 or more units	2,120	7%
Mobile Home, boat, RV, van, etc	75	0%
Total	30,600	100%

Table 1 – Residential Properties by Unit Number

Data Source: 2011-2015 ACS

Unit Size by Tenure

	Owners		Renters	
	Number	%	Number	%
No bedroom	45	0%	95	1%
1 bedroom	15	0%	1,435	20%
2 bedrooms	530	2%	2,540	36%
3 or more bedrooms	22,375	97%	2,980	42%
Total	22,965	99%	7,050	99%

Table 2 – Unit Size by Tenure

Data Source: 2011-2015 ACS

Describe the number and targeting (income level/type of family served) of units assisted with federal, state, and local programs.

The Plano Housing Authority and the McKinney Housing Authority utilize criteria based on local median incomes and housing market costs to provide housing choice vouchers to citizens within

their respective services radius, including approximately 52 Allen residents. Both housing authorities also maintain waiting lists for residents currently in Allen.

Provide an assessment of units expected to be lost from the affordable housing inventory for any reason, such as expiration of Section 8 contracts.

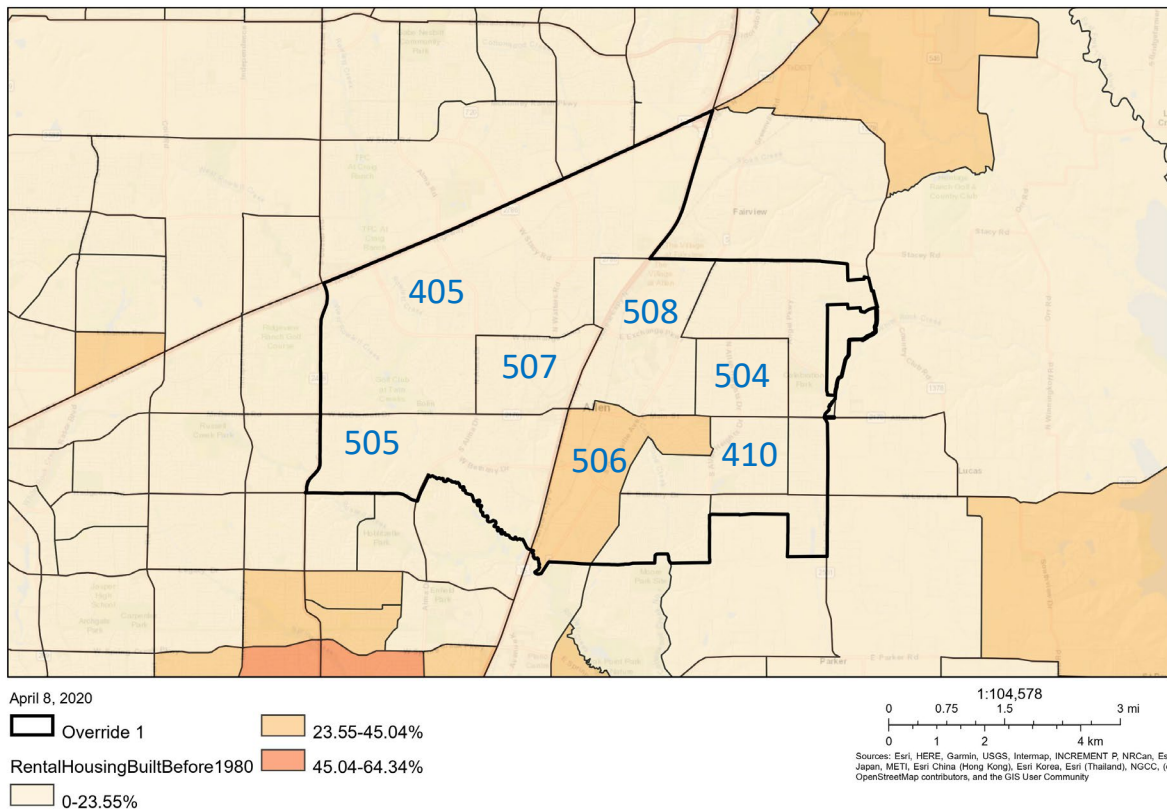
The City does not have any affordable housing inventory and therefore doesn't anticipate any losses.

Does the availability of housing units meet the needs of the population?

Per the City's Community Development Department, Allen's population reached 106,879 residents in 2019, more than doubling from just over 45,000 in the year 2000. The Allen Economic Development Corporation projects that the City's population will reach 117,606 by 2023. At a current household size of 3.05 per household, this suggests that the City will need an additional 3,517 units to maintain current vacancy rates.

The City's housing stock is very new. Per Table 33, only 9.9% of all units were built prior to 1980, and 48.7% has been built in the last twenty years. As the CPD Maps show, the Census Tract with the greatest share of housing built prior to 1980 is 506.

CPD Maps -- Housing Built Before 1980 - Allen, TX



With a focus on the higher end of the market, Allen’s rental market is not as affordable for households with lower or moderate incomes. Of the 7,054 rental properties in Table 29, Table 30 shows that 2,990 (42.3%) are affordable to households making up to 80% of the median household income. However, Table 30 also shows that only 100 (1.4%) are affordable to renters making 30% or less of the area median income with 365 (5.2%) affordable for those in the 30-50% AMI category, and 2,525 (35.8%) for those in the 50-80% AMI.

Describe the need for specific types of housing:

From conversations with some city and nonprofit officials, it appears that more single family homes, particularly in a more affordable price range, are needed to meet the needs of the population. The City has seen steady growth in the number of rental apartments, such as the area around the Watters Creek development, which features a walkable area with a Convention Center, shops, and restaurants. One Economic Development official estimates that approximately 3,000 apartments (both older and new) are within walking distance of Watters Creek.

These new apartments, however, tend to have higher rents and are therefore less accessible to households with low or moderate incomes. For example, per the development’s website, a one bedroom loft at Watters Creek in May 2020 rents monthly for \$1,745, and a 2-bedroom unit costs \$1,995 monthly.

Discussion

In the City’s ConPlan Community Survey, many respondents noted the need for more single-family housing, particularly for first-time homebuyers, low- and moderate-income families, first responders, and teachers. In terms of rental housing, respondents noted a need for reasonably-priced, handicapped-accessible housing communities for seniors and people with disabilities.

MA-15 Housing Market Analysis: Cost of Housing - 91.210(a)

Introduction

Of the 7,054 rental properties in Table 29, Table 30 shows that 2,990 (42.3%) are affordable to households making up to 80% of the City's median household income. However, Table 30 also shows that only 100 (1.4%) are affordable to renters making 30% or less of the area median income with 365 (5.2%) affordable for those in the 30-50% AMI category, and 2,525 (35.8%) for those in the 50-80% AMI.

As CPD maps included later within MA-15 indicate, the 505 Census Tract has the greatest share of rentals affordable to people with incomes of 30% or less AMI; the 506 has the greatest share for rentals affordable to households with 50% AMI. For owner units, the 506 Census tract has the greatest share of owner units affordable to households with incomes up to 50% AMI and households with incomes between 50% and 80% AMI.

Of special interest is the fact that the census tracts with some of the fastest growth in rental prices and owner housing values tend to be in the census tracts with the lowest housing prices. For example, our detailed analysis below shows that the median gross rent in 506 is \$1,308 in 2018, the lowest of all Census tracts analyzed. Nonetheless, the median gross rent here increased 17.7% from 2015. The 506 also has the lowest 2018 median home value at \$137,800, which increased nearly 25% from 2015.

Median Home Value (Owner-Occupied)

	Overall Avg	405	410	504	505	506	507	508
2018	278,900	438,800	225,800	211,500	333,000	137,800	371,100	234,300
2015	228,229	353,200	180,900	156,800	270,300	110,400	332,100	193,900
	22.2%	24.2%	24.8%	34.9%	23.2%	24.8%	11.7%	20.8%

Median Gross Rent

	Overall Avg	405	410	504	505	506	507	508
2018	1,398	1,349	1,689	1,185	1,539	1,308	1,395	1,323
2015	1,328	1,561	1,382	1,175	1,737	1,111	1,232	1,097
	5.3%	-13.6%	22.2%	0.9%	-11.4%	17.7%	13.2%	20.6%

Source: ACS 2014-2018 Five Year Estimates

Cost of Housing

	Base Year: 2009	Most Recent Year: 2015	% Change
Median Home Value	188,600	220,500	17%
Median Contract Rent	904	1,067	18%

Table 3 – Cost of Housing

Data Source: 2005-2009 ACS (Base Year), 2011-2015 ACS (Most Recent Year)

Rent Paid	Number	%
Less than \$500	369	5.2%
\$500-999	2,830	40.2%
\$1,000-1,499	2,345	33.3%
\$1,500-1,999	1,190	16.9%
\$2,000 or more	320	4.5%
Total	7,054	100.1%

Table 4 - Rent Paid

Data Source: 2011-2015 ACS

Housing Affordability

% Units affordable to Households earning	Renter	Owner
30% HAMFI	100	No Data
50% HAMFI	365	520
80% HAMFI	2,525	2,635
100% HAMFI	No Data	4,050
Total	2,990	7,205

Table 5 – Housing Affordability

Data Source: 2011-2015 CHAS

Monthly Rent

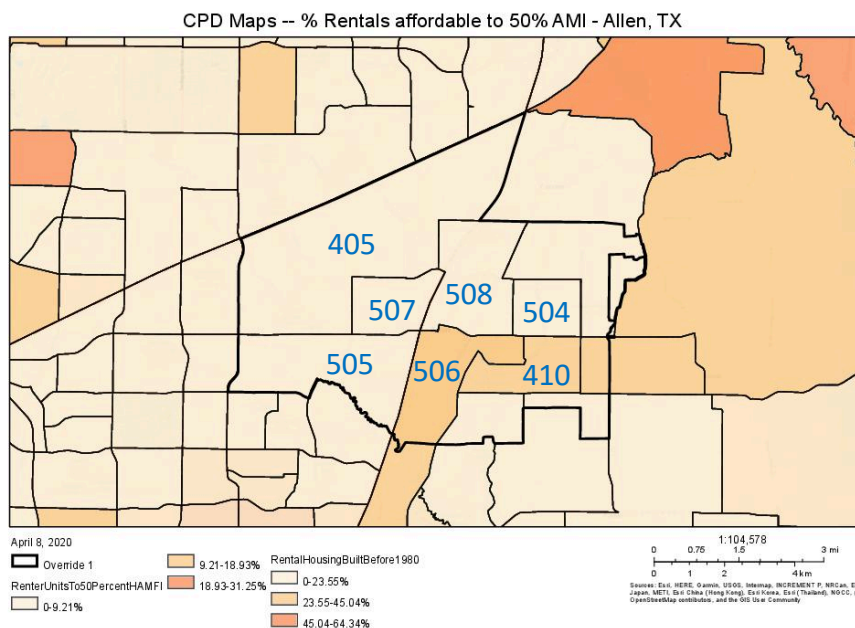
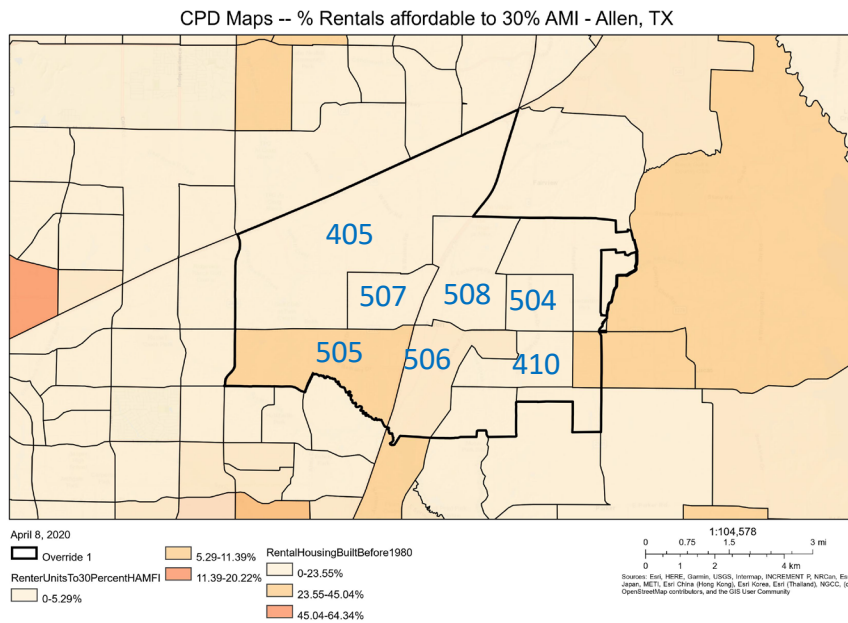
Monthly Rent (\$)	Efficiency (no bedroom)	1 Bedroom	2 Bedroom	3 Bedroom	4 Bedroom
Fair Market Rent	1,265	1,445	1,735	2,280	2,990
High HOME Rent	836	989	1,193	1,370	1,509
Low HOME Rent	727	779	935	1,080	1,205

Table 6 – Monthly Rent

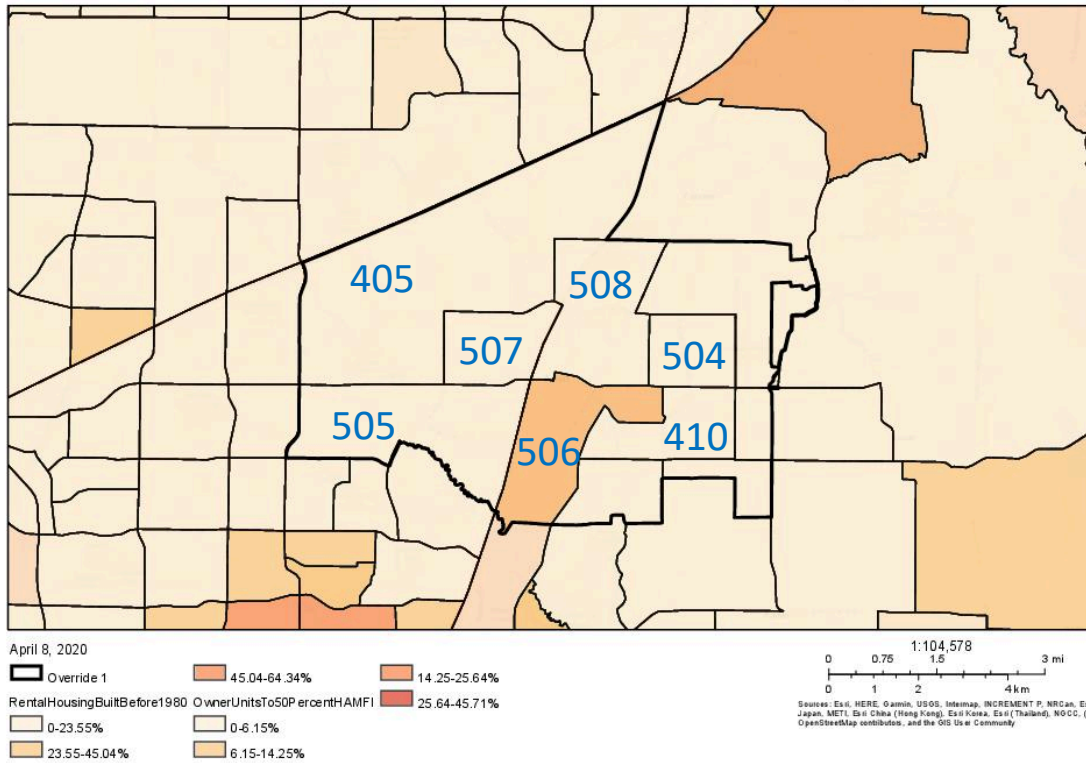
Data Source: HUD FMR and HOME Rents

Is there sufficient housing for households at all income levels?

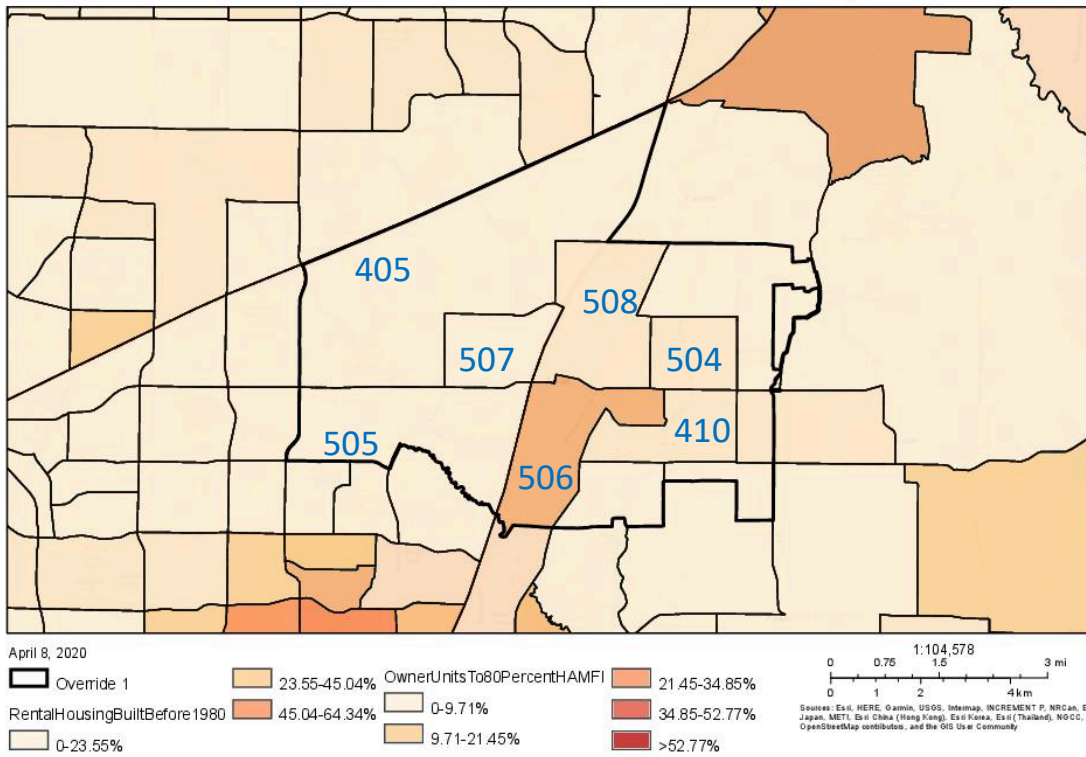
Per CPD maps (based on CHAS 2011-2015 data), the 505 Census Tract has the greatest share of rentals affordable to people with incomes of 30% or less AMI; the 506 has the greatest share for rentals affordable to households with 50% AMI. For owner units, the 506 Census tract has the greatest share of owner units affordable to households with incomes up to 50% AMI and households with incomes between 50% and 80% AMI.



CPD Maps -- % Owner Units affordable to 50% AMI - Allen, TX



CPD Maps -- % Owner Units affordable to 80% AMI - Allen, TX



A more detailed analysis of the seven census tracts completely within City limits suggests that there are no affordable owner housing units available in any of the census tracts for retail and service workers, earning on average \$25,600 per year, or for cooks/fast food employees, earning about \$21,000 per year. In one census tract, 1% of rentals are affordable to workers in this group, and in another census tract, 4% of rentals are affordable. For teachers and nurses, there are more rental and home ownership opportunities.

Affordable Mortgages by Census Tract by Occupation

	Avg	405	410	504	505	506	507	508
Retail Workers (\$26K) Cooks-Fast Food (\$21K)	0	0	0	0	0	0	0	0
Teachers (\$39K)	3	0	3	4	0	14	0	2
Nurses (\$72K)	26	3	25	46	5	73	6	26

Source: 2018 ACS 5-Year Estimates

Affordable Rentals by Census Tract by Occupation

	Avg	405	410	504	505	506	507	508
Retail Workers (\$26K) Cooks-Fast Food (\$21K)	1	0	0	0	1	0	4	0
Teachers (\$39K)	8	0	12	13	1	15	4	10
Nurses (\$72K)	57	66	32	64	47	65	60	62

Source: 2018 ACS 5-Year Estimates

According to interviews with key stakeholders, in addition to low- and moderate-income households, people on fixed incomes, such as seniors or persons with disabilities may find such a rapidly rising housing market a significant challenge. With the cost of housing continuing to rise more quickly than their incomes, their housing cost burden will likely increase.

How is affordability of housing likely to change considering changes to home values and/or rents?

Attracted by excellent schools and a beautiful environment to live and work, Allen's population continues to increase, with a projected additional 11,000 people by 2023, it is likely that another 3,517 housing units will be needed to maintain current levels of housing supply. As most housing appears to be built for upper middle and high-income households, shortages for lower and moderate income people will continue. With a dwindling supply of land on which to build homes, developing affordable homes will remain a challenge for the city.

How do HOME rents / Fair Market Rent compare to Area Median Rent? How might this impact your strategy to produce or preserve affordable housing?

Per Zillow, the median rent price is \$1,900, which is higher than the Dallas-Fort Worth-Arlington metro median of \$1,700. The HUD HOME Rents/Fair Market Rents are significantly below this level, and for FY2020, the Fair Market Rents for Allen are \$1,265 for an efficiency/studio and \$2,990 for a four-bedroom. To preserve affordable housing, some nonprofit officials have suggested, the City may need to work with developers to designate a small percentage of new developments be built as affordable housing. Other strategies include continued rehabilitation of owner-housing, and rent subsidies in the form of Housing Choice Vouchers through neighboring housing authorities.

Discussion

As the population has grown over the last twenty years, the strong demand for housing has resulted in significantly increased rents and home prices. In fact, per Table 33, nearly 49% of the City's housing stock has been built in the last 20 years, and less than 10% was built prior to 1980.

For the seven census tracts fully within the City's limits, our Census Tract-level analysis suggests that the average median home value was \$278,900 in 2018, and median contract rent was \$1,398. Per Table 28, the median home value in 2009 was \$188,600, and the median contract rent was \$904. Therefore, from 2009-18, the average median home value has increased 47.9%, and the median contract rent has increased 54.6%.

MA-20 Housing Market Analysis: Condition of Housing – 91.210(a)

Introduction

Because nearly half of the City’s housing stock was built since 2000, Allen’s housing tends to be in better condition than those of older jurisdictions. Nonetheless, per Table 32, 4,075 units (18%) of owner-occupied housing has one substandard condition. Additionally, per Table 32, 2,660 (38%) of renter-occupied housing units have one condition and 285 units (4%) of renter-occupied housing have two substandard conditions.

Definitions

Substandard housing is defined in the City of Allen as “a building which is dilapidated, structurally unsound or dangerous and unfit for human habitation.”

HUD definitions of conditions are similar to housing problems discussed in the Needs Assessment portion of the Consolidated Plan (Lacks complete kitchen facilities, Lacks complete plumbing facilities, More than one person per room, Cost Burden greater than 30%).

Condition of Units

Condition of Units	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
With one selected Condition	4,075	18%	2,660	38%
With two selected Conditions	105	0%	285	4%
With three selected Conditions	0	0%	0	0%
With four selected Conditions	0	0%	20	0%
No selected Conditions	18,785	82%	4,085	58%
Total	22,965	100%	7,050	100%

Table 7 - Condition of Units

Data Source: 2011-2015 ACS

Year Unit Built

Year Unit Built	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
2000 or later	11,285	49%	3,335	47%
1980-1999	9,580	42%	2,815	40%
1950-1979	1,850	8%	865	12%
Before 1950	250	1%	35	1%
Total	22,965	100%	7,050	100%

Table 8 – Year Unit Built

Data Source: 2011-2015 CHAS

Risk of Lead-Based Paint Hazard

Risk of Lead-Based Paint Hazard	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
Total Number of Units Built Before 1980	2,100	9%	900	13%
Housing Units build before 1980 with children present	6,005	26%	4,700	67%

Table 9 – Risk of Lead-Based Paint

Data Source: 2011-2015 ACS (Total Units) 2011-2015 CHAS (Units with Children present)

Vacant Units:

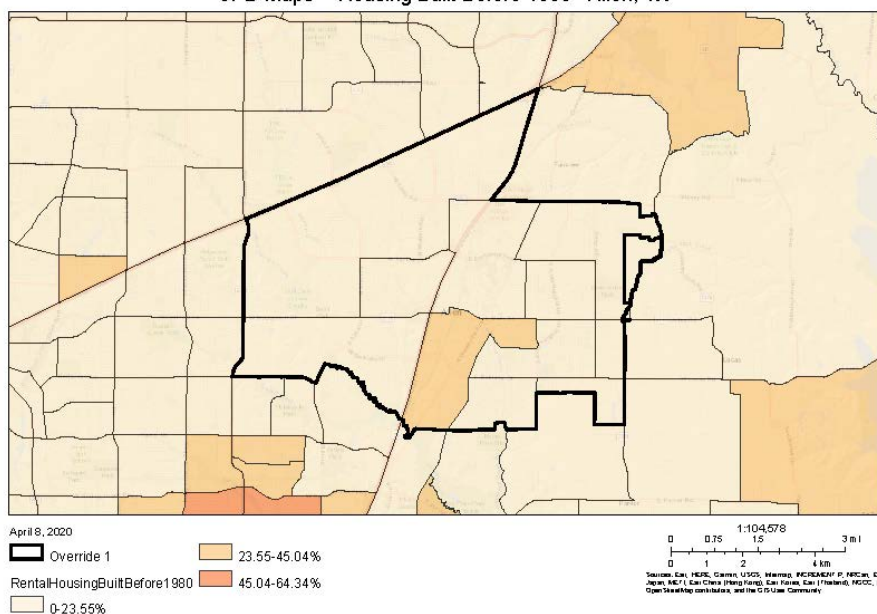
	Suitable for Rehabilitation	Not Suitable for Rehabilitation	Total
Vacant Units	0	0	0
Abandoned Vacant Units	0	0	0
REO Properties	0	0	0
Abandoned REO Properties	0	0	0

Table 10 - Vacant Units

Need for Owner and Rental Rehabilitation

The City's housing stock is very new. Only 9.9% of all units were built prior to 1980, and 48.7% has been built in the last twenty years. As the CPD Maps show, the Census Tract with the greatest share of housing built prior to 1980 is 506. The older houses in the 506 area, along with other older houses throughout the City, may require attention as they become older and less functional.

CPD Maps -- Housing Built Before 1980 - Allen, TX



Estimated Number of Housing Units Occupied by Low- or Moderate-Income Families with LBP Hazards

Because 91% of housing was built after 1980, it is unlikely that many homes within the City have LBP hazards. Within the City's targeted neighborhoods (Collin Square, Hillside Village, Oakhill Subdivision, Windridge Estates or Timberbend), most housing was built around the time that lead-based paints became illegal. Of the houses rehabilitated through the Owner-Occupied Housing Rehabilitation Program, 23% were built before 1978. In the fifteen years of the Owner Occupied Housing Rehabilitation Program, 195 homes were rehabilitated; of the 45 homes built before 1978, only 8 tested positive for any identifiable lead and in very limited areas. Therefore, the number of housing units occupied by LMI families with lead-based paint hazards is very minimal. The City will continue required lead-based paint testing and abatement when necessary.

Discussion

Generally speaking, most owner-occupied housing and nearly 60% of renter-occupied housing have no substandard conditions, and the incidence of lead-based paint hazards is very low.

MA-25 Public and Assisted Housing – 91.210(b)

Introduction

The City does not have a Public Housing Authority. Rather, vouchers are provided to 52 families through the McKinney and Plano Housing Authorities.

McKinney provides vouchers to 17 Allen residents who live within their 50-mile radius of service, while Plano provides 35 vouchers to Allen residents within their 25-mile radius of service.

Totals Number of Units

	Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project - based	Tenant - based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
# of units vouchers available			50	1,262			0	0	0
# of accessible units									
*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition									

Table 11 – Total Number of Units by Program Type

Data PIC (PIH Information Center)
Source:

Describe the supply of public housing developments: The City does not have any public housing developments.

Describe the number and physical condition of public housing units in the jurisdiction, including those that are participating in an approved Public Housing Agency Plan: N/A

Public Housing Condition

Public Housing Development	Average Inspection Score
N/A	

Table 12 - Public Housing Condition

Describe the restoration and revitalization needs of public housing units in the jurisdiction:

N/A

Describe the public housing agency's strategy for improving the living environment of low- and moderate-income families residing in public housing: N/A

Discussion: N/A

MA-30 Homeless Facilities and Services – 91.210(c)

Introduction

The 2019 Point in Time Count found one homeless individual within the City. Based on the Independent School District's data, estimates for homeless people in Allen range from 87 to 154 people, and the number of homeless families ranges from 14 to 70. The school system's homeless student count was 91 in 2016-17; 78 in 2018-19; 79 in 2018-19; and thus far in 2019-2020 is 66.

There is not an emergency homeless shelter located in Collin County; instead, agencies may work with local hotels or motels for emergency housing or refer people to the City of Dallas. Since 2011, Family Promise of Collin County has provided food, shelter, and support services to families with children. A transitional shelter (the Samaritan Inn) offers shelter to 553 residents in Collin County in 2018. Services for homeless people at the transitional shelter include child care, and a program of parenting, financial, and job readiness classes. Two agencies interviewed noted an increase in homeless domestic violence victims. One agency in Allen provides emergency services to homeless victims of domestic violence. A McKinney-based agency works to raise domestic violence awareness in communities and provides trauma-awareness training to professionals. Collin County Victim Assistance offers crime victim compensation to domestic violence victims.

Facilities and Housing Targeted to Homeless Households:

	Emergency Shelter Beds		Transitional Housing Beds	Permanent Supportive Housing Beds	
	Year Round Beds (Current & New)	Voucher / Seasonal / Overflow Beds	Current & New	Current & New	Under Development
Households with Adult(s) and Child(ren)	0	0	0	0	0
Households with Only Adults	0	0	0	0	0
Chronically Homeless Households	0	0	0	0	0
Veterans	0	0	0	0	0
Unaccompanied Youth	0	0	0	0	0
		0	0	0	0

Table 13 - Facilities and Housing Targeted to Homeless Households

Describe mainstream services, such as health, mental health, and employment services to the extent those services are used to complement services targeted to homeless persons

One agency provides psychiatric medications, nursing, counseling, supported housing (both teaching skills for independent living and providing limited rental/utility assistance as needed) and supported employment (from job preparation to job placement, to job coaching and training), psychosocial rehabilitation, case management, and peer support for those with mental health conditions. For those with substance use conditions, the organization provides assessments, counseling, detox, residential treatment, and opioid treatment services.

In addition, the Texas Workforce Commission, Assistance Center of Collin County, and the Veterans Center of North Texas provide employment services. Several health care providers, including Healthcare Services of Collin County, Community Health Clinic, Wylie Children Medical Clinic, Collin County Adult Clinic, Primary Clinic of North Texas and the Texas Department of Health and Human Service offer assistance to low-income and homeless people.

Overnight Warming stations are provided at the Salvation Army buildings in Plano and McKinney. One shelter in Plano (Hope's Door New Beginning Center) sheltered 573 adults and children dealing with abusive relationships. The agency also offers a 24-hour hotline, counseling and education, legal services, and transitional housing.

List and describe services and facilities that meet the needs of homeless persons, particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth. If the services and facilities are listed on screen SP-40 Institutional Delivery Structure or screen MA-35 Special Needs Facilities and Services, describe how these facilities and services specifically address the needs of these populations.

Family Promise of Collin County provides overnight shelter and food for families through a rotating group of churches. The organization also provides a Day Center; a four-phased Sustainable Independence Program; a children's enrichment program; an aftercare program for families who've graduated from the shelter providing case management and other services; and a program of temporary, affordable housing for families who've met their case management goals. Additionally, the program offers access to reliable transportation, support for car repairs and gas, and programs for pets of homeless families.

One shelter in Plano (Hope's Door New Beginning Center) sheltered 573 adults and children dealing with abusive relationships and offers trauma-informed services. Hopes Door New Beginnings also operates a shelter in Garland.

City House has an emergency shelter for children newborn to 17 years of age, transitional living program for individuals 18 to 21 years of age, and a Youth Resource and Community Outreach Center for individuals 16 to 21 years of age.

Agape Resource and Assistance Center in Plano and Shiloh Place in McKinney are longer-term transitional housing programs for single moms with children.

MA-35 Special Needs Facilities and Services – 91.210(d)

Introduction

In addition to homeless people, community surveys suggest that housing for people on fixed incomes, such as seniors and people with disabilities, would help those special needs populations. The City will continue to consult with organizations serving special populations to identify housing needs.

Including the elderly, frail elderly, persons with disabilities (mental, physical, developmental), persons with alcohol or other drug addictions, persons with HIV/AIDS and their families, public housing residents and any other categories the jurisdiction may specify, and describe their supportive housing needs

For people working with mental health or addiction issues, Life Path Systems in McKinney offers supportive housing services. The agency receives state funding for 99 Collin County residents with Intellectual or Development Delays but serves 402. According to the previous Executive Director, 40% of people requesting IDD services in the U.S. are on waiting lists in Texas, which can be as long as ten years.

One agency noted a need for more residential care for individuals with disabilities living with aging parents, but described a lack of funding to meet this need. Further, for younger people, this official suggested that families need playgrounds and other facilities for their loved ones who have intellectual, developmental, or physical disabilities.

Describe programs for ensuring that persons returning from mental and physical health institutions receive appropriate supportive housing

These specific programs are not available within Allen, but LifePath Systems in Plano offers a variety of related services, including Supported Housing and Supported Employment, to people needing mental health services. LifePath provides some funding to pay for a limited amount of rent and/or utilities for those discharging from higher levels of care. Because of some individuals' legal histories and a general lack of affordable housing, the agency works with community shelters in Collin and other counties, as well as other community agencies, such as All (Allen) Community Outreach, to provide other services.

Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. 91.315(e)

The City funds public and private agencies to provide housing and supportive services to Allen citizens. For example, through its funding of emergency services and case management for homeless people; emergency rental, mortgage, and utilities assistance for persons at risk of homelessness; mental health services, senior services, job training, and educational assistance to special needs populations; special needs transportation services; and after school programs for children and youth, the City will provide services to different special needs populations.

For entitlement/consortia grantees: Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. (91.220(2))

The City funds public and private agencies to provide housing and supportive services to Allen citizens. For example, through its funding of emergency services and case management for homeless people; emergency rental, mortgage, and utilities assistance for persons at risk of homelessness; mental health services, senior services, job training, and educational assistance to special needs populations; special needs transportation services; and after school programs for children and youth, the City will provide services to different special needs populations.

MA-40 Barriers to Affordable Housing – 91.210(e)

Negative Effects of Public Policies on Affordable Housing and Residential Investment

A limited supply of affordable housing exists in the City of Allen. Stakeholders identified numerous potential barriers to affordable housing, starting with significant population growth as new businesses, such as Toyota, have moved into the area. The high cost of land and development results in the construction of higher-priced homes by developers. Competition for rental housing has increased rents throughout the City over the last several years, according to one county nonprofit official.

Some sections of the City, particularly those with older housing, are more affordable, but the older housing may not be in good condition. The competition for this lower-priced housing is intense. Based on ACS Five Year estimates for 2018 and 2015, the average change in median home value in the City of Allen was 22.2%, from \$228,229 in 2015 to \$278,900 in 2018. The greatest increases were found in the 504 (34.9%), 410 (24.8%) and 506 (24.8%) Census Tracts; it should be noted, however, that these three tracts had the lowest overall median home values, suggesting significant demand and upward pressure on the most affordable home markets.

Median Home Value (Owner-Occupied)

	Overall Avg	405	410	504	505	506	507	508
2018	278,900	438,800	225,800	211,500	333,000	137,800	371,100	234,300
2015	228,229	353,200	180,900	156,800	270,300	110,400	332,100	193,900
	22.2%	24.2%	24.8%	34.9%	23.2%	24.8%	11.7%	20.8%

Median Gross Rent

	Overall Avg	405	410	504	505	506	507	508
2018	1,398	1,349	1,689	1,185	1,539	1,308	1,395	1,323
2015	1,328	1,561	1,382	1,175	1,737	1,111	1,232	1,097
	5.3%	-13.6%	22.2%	0.9%	-11.4%	17.7%	13.2%	20.6%

Source: ACS 2014-2018 Five Year Estimates

Additionally, stakeholders recognize some community resistance to having multifamily housing or apartments within the community. Within the community surveys, numerous respondents noted their belief that the City already had enough apartment developments.

MA-45 Non-Housing Community Development Assets – 91.215 (f)

Introduction

The City of Allen has a robust economy, which has helped to attract many new workers and families to the area. The city enjoys a highly-educated workforce; as Table 44 suggests, over 47% of the 18+ population has a bachelor's degree or higher. The City's Economic Development Corporation suggests as many as 68,000 new jobs will come to the area in the next decade.

Economic Development Market Analysis

Business Activity

Business by Sector	Number of Workers	Number of Jobs	Share of Workers %	Share of Jobs %	Jobs less workers %
Agriculture, Mining, Oil & Gas Extraction	327	7	1	0	-1
Arts, Entertainment, Accommodations	4,467	5,044	11	20	10
Construction	1,769	810	4	3	-1
Education and Health Care Services	5,632	4,073	13	16	3
Finance, Insurance, and Real Estate	4,831	1,225	11	5	-6
Information	1,952	263	5	1	-4
Manufacturing	3,992	1,764	9	7	-2
Other Services	1,129	836	3	3	1
Professional, Scientific, Management Services	6,181	2,361	15	9	-5
Public Administration	0	0	0	0	0
Retail Trade	5,178	5,373	12	22	9
Transportation and Warehousing	966	355	2	1	-1
Wholesale Trade	2,830	978	7	4	-3
Total	39,254	23,089	--	--	--

Table 14 - Business Activity

Data 2011-2015 ACS (Workers), 2015 Longitudinal Employer-Household Dynamics (Jobs)
Source:

Labor Force

Total Population in the Civilian Labor Force	50,665
Civilian Employed Population 16 years and over	48,060
Unemployment Rate	5.12
Unemployment Rate for Ages 16-24	20.42
Unemployment Rate for Ages 25-65	2.61

Table 15 - Labor Force

Data Source: 2011-2015 ACS

Occupations by Sector	Number of People
Management, business and financial	19,280
Farming, fisheries and forestry occupations	1,615
Service	2,800
Sales and office	12,000
Construction, extraction, maintenance and repair	2,405
Production, transportation and material moving	1,780

Table 16 – Occupations by Sector

Data Source: 2011-2015 ACS

Travel Time

Travel Time	Number	Percentage
< 30 Minutes	24,940	57%
30-59 Minutes	15,075	35%
60 or More Minutes	3,495	8%
Total	43,510	100%

Table 17 - Travel Time

Data Source: 2011-2015 ACS

Education:

Educational Attainment by Employment Status (Population 16 and Older)

Educational Attainment	In Labor Force		Not in Labor Force
	Civilian Employed	Unemployed	
Less than high school graduate	1,185	70	415
High school graduate (includes equivalency)	4,560	270	1,120
Some college or Associate's degree	11,720	525	2,940
Bachelor's degree or higher	24,185	460	3,535

Table 18 - Educational Attainment by Employment Status

Data Source: 2011-2015 ACS

Educational Attainment by Age

	Age				
	18–24 yrs	25–34 yrs	35–44 yrs	45–65 yrs	65+ yrs
Less than 9th grade	100	215	200	435	460
9th to 12th grade, no diploma	835	125	240	460	380
High school graduate, GED, or alternative	1,980	1,405	1,470	3,075	1,265
Some college, no degree	3,120	2,505	2,990	5,595	1,775
Associate's degree	425	900	1,140	2,065	255
Bachelor's degree	600	3,065	7,295	7,750	1,500
Graduate or professional degree	15	1,765	3,695	4,605	725

Table 19 - Educational Attainment by Age

Data Source: 2011-2015 ACS

Educational Attainment – Median Earnings in the Past 12 Months

Educational Attainment	Median Earnings in the Past 12 Months
Less than high school graduate	\$17,795
High school graduate (includes equivalency)	\$31,442
Some college or Associate's degree	\$42,891
Bachelor's degree	\$70,183
Graduate or professional degree	\$90,922

Table 20 – Median Earnings in the Past 12 Months

Data Source: 2011-2015 ACS

Based on the Business Activity table above, what are the major employment sectors within your jurisdiction?

Based on the Business Activity Table above, Retail; Arts, Entertainment, Accommodations; and Education and Health Care Services are the City's major employment sectors. According to the Allen Economic Development Corporation (EDC), the Retail and Restaurant sectors employ the largest numbers of people within Allen. Traditionally, the City has been home to Telecommunications and Electronic Manufacturing jobs as well. In recent years, Allen has welcomed more companies specializing in Cybersecurity, Finance, Video Game Development, and Software.

Large employers in Allen include the local hospital, which recently doubled in size. Employers with 500+ employees include Jack Henry & Associates, a financial technology company; Experian; Frontier Communications, and NetScout. KONE Elevators/Escalators and the Credit Union of Texas are among employers with 200-499 employees.

Describe the workforce and infrastructure needs of the business community:

Allen enjoys a highly-educated workforce; Table 44 above suggests that over 48% of residents have a bachelor's degree or higher. More recent Economic Development Corporation (EDC) data suggests that 57% of the adult population has at least a bachelor's degree. Nonetheless, companies occasionally have need for specific workforce training or certification, often related to Information Technology or software. The EDC, in partnership with local colleges and universities, helps fund these training initiatives through grants obtained through Workforce Solutions for North Central Texas.

In terms of infrastructure, with lots of data centers and telecommunication companies locating in the area, there is a need for more fiber access. Additionally, electronic manufacturers need access to power centers, and thus the city has lots of substations to help those companies to run.

Describe any major changes that may have an economic impact, such as planned local or regional public or private sector investments or initiatives that have affected or may affect job and business growth opportunities during the planning period. Describe any needs for workforce development, business support or infrastructure these changes may create.

Along the U.S. 75 corridor, which is sometimes referred to as the Telecommunications Corridor, Allen has developed more office space to attract additional telecommunications companies.

Additionally, the City is in the process of developing 1.2 million square feet of office space within the mixed use development Watters Creek, which will feature the highest class office building

space in the Allen/McKinney area. The walkable area features a Convention Center, shops, restaurants and approximately 3,000 apartments are within walking distance. Eight office buildings have been completed and 50% are pre-leased. EDC officials suggest the area could house approximately 8,000 workers when all complete.

Another major initiative is the development of the Highway-121 corridor. With the building of the highway 10 years ago, 900 acres of land within 10 minutes of Plano's employment centers were more available for development. Currently 4 major mixed-use developments totaling 10 million square feet of office space and thousands of apartments might bring approximately 60,000 jobs to the City.

How do the skills and education of the current workforce correspond to employment opportunities in the jurisdiction?

The technology, telecommunications, and financial industry opportunities coming to the City of Allen mainly require college or graduate degrees. With 57% of the population holding at least a bachelor's degree, (vs 29.3% in Texas and 31.5% in the US overall), the City's level of skills and education is well-suited to these companies' needs.

The City also has a strong public school system; in fact, one of its elementary schools was ranked first in the nation. This system helps to train young people for future job opportunities and also attracts workers to the area who seek good schools for their children.

Describe any current workforce training initiatives, including those supported by Workforce Investment Boards, community colleges and other organizations. Describe how these efforts will support the jurisdiction's Consolidated Plan.

The City's Economic Development Corporation (EDC) works with Collin College, as well as other area universities, to provide customized workforce training to different area employers. The training is often related to technology or software (including proprietary software). This training is funded by grants from the Texas Workforce Commission through the Workforce Solutions for North Central Texas Board. Over 14 companies in the last 5-7 years have utilized this training option, including Jack Henry & Associates and KONE Elevator/Escalators.

In addition, the local community college will open its first technical trade campus in August, 2020, offering courses for electricians, plumbers, welders, HVAC, truck drivers, manufacturing engineering, and other trades. The college also offers 4-year degrees at a reasonable cost; some courses can cost as little as \$35 each.

Does your jurisdiction participate in a Comprehensive Economic Development Strategy (CEDS)?

No

If so, what economic development initiatives are you undertaking that may be coordinated with the Consolidated Plan? If not, describe other local/regional plans or initiatives that impact economic growth.

Discussion

The City of Allen has experienced tremendous population growth over the last 20 years and has seen numerous major employers bring good-paying jobs to City residents. Within new economic development initiatives, including various mixed use developments including over 11 million square feet of office space, the City anticipates up to 68,000 additional jobs in the next decade.

MA-50 Needs and Market Analysis Discussion

Are there areas where households with multiple housing problems are concentrated? (include a definition of "concentration")

No sections of the City have a multitude of housing problems.

Are there any areas in the jurisdiction where racial or ethnic minorities or low-income families are concentrated? (include a definition of "concentration")

There are no areas of the City with a concentration of racial or ethnic minorities.

What are the characteristics of the market in these areas/neighborhoods?

The City identified no such neighborhoods.

Are there any community assets in these areas/neighborhoods?

The City identified no such neighborhoods.

Are there other strategic opportunities in any of these areas?

The City identified no such neighborhoods.

IV. Strategic Plan

SP-05 Overview

Strategic Plan Overview

The national goal of the Community Development Block Grant (CDBG) program is the development of viable urban communities, by providing decent housing, a suitable living environment and the expansion of economic opportunities, principally for persons of low- and moderate-income. It is the intent of the City of Allen to pursue the national goal through implementation of this Strategic Plan.

The City of Allen's approach will focus principally on affordable housing, through the rehabilitation and maintenance of housing for low to moderate income households. Additionally, the City will work through public service and nonprofit agencies to provide eviction prevention assistance to individuals and families at risk of homelessness. Finally, the City will educate homebuyers on financial planning, Fair Housing laws, and lead-based paint issues.

SP-10 Geographic Priorities – 91.215 (a)(1)

Geographic Area

Table 1 - Geographic Priority Areas

1	Area Name:	Citywide
	Area Type:	Local Target area
	Other Target Area Description:	
	HUD Approval Date:	
	% of Low/ Mod:	
	Revital Type:	Comprehensive
	Other Revital Description:	
	Identify the neighborhood boundaries for this target area.	Citywide for Public Service Agencies, Homebuyer Education Program For Home Repair Program – Citywide for homeowner occupied houses at least 25 years old.
	Include specific housing and commercial characteristics of this target area.	The majority of the housing stock that is over 25 years old is focused in five neighborhoods. The housing stock ranges from 35-50 years old. All feed into one of four Title I elementary schools in Allen, which means that at least 40% of the students must be considered low-income.
	How did your consultation and citizen participation process help you to identify this neighborhood as a target area?	These neighborhoods have been focused on in the past, and our current consultation and citizen participation processes also highlighted the ongoing needs in these neighborhoods. However, the City is starting to see additional need, hence expanding the program citywide.
	Identify the needs in this target area.	The five focus areas have needs for housing repairs and rehabilitation for owner-occupied housing, public service programs for low- and moderate-income households, and home buyer assistance. However, the City is starting to see additional need, hence expanding the program citywide.
	What are the opportunities for improvement in this target area?	The neighborhoods' appearance and economic revitalization can be assisted through the City's efforts with CDBG funding.

	Are there barriers to improvement in this target area?	The main barrier is not having enough resources to provide necessary services and assistance to these neighborhoods.
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General Allocation Priorities

Describe the basis for allocating investments geographically within the jurisdiction (or within the EMSA for HOPWA)

While the CDBG Home Repair activities are focused on, but not limited to, the Windridge, Hillside Village, Oakhill, Timberbend, and Collin Square neighborhoods, other CDBG activities support low to moderate income people and families living throughout the City of Allen.

SP-25 Priority Needs - 91.215(a)(2)

Priority Needs

Table 2 – Priority Needs Summary

Narrative (Optional)

1	Priority Need Name	Affordable Housing
	Priority Level	High
	Population	Extremely Low Low Moderate
	Geographic Areas Affected	Citywide
	Associated Goals	Home Rehabilitation Program
	Description	Provide housing rehabilitation, home repair, and weatherization assistance to low to moderate-income persons.
	Basis for Relative Priority	Reduce cost burden, increase supply of affordable housing units.
2	Priority Need Name	Public/Human Services
	Priority Level	High
	Population	Extremely Low Low Moderate
	Geographic Areas Affected	City-wide
	Associated Goals	Public/Human Services

	Description	To encourage the expansion and accessibility of public/human services for very low to moderate income persons and families.
	Basis for Relative Priority	Provide rental and utility assistance to prevent homelessness, or social services through local nonprofits.
3	Priority Need Name	Homebuyer Education
	Priority Level	Medium
	Population	Extremely Low Low Moderate
	Geographic Areas Affected	City-wide
	Associated Goals	Homebuyer Education
	Description	To provide educational information to low and moderate persons about affordable housing, home ownership, lenders, fair housing laws, and lead-based paint hazards.
	Basis for Relative Priority	Assist low/moderate income homebuyers with housing.

SP-30 Influence of Market Conditions – 91.215 (b)

Influence of Market Conditions

Affordable Housing Type	Market Characteristics that will influence the use of funds available for housing type
Tenant Based Rental Assistance (TBRA)	The City does not anticipate funding TBRA in the near future.
TBRA for Non-Homeless Special Needs	The City does not anticipate funding TBRA for Non-Homeless Special Needs in the near future.
New Unit Production	The City does not anticipate funding any new unit production in the near future.
Rehabilitation	To help keep low- and moderate-income households in affordable housing, the City places a high priority on funding rehabilitation of owner and renter units in the City's low- and moderate-income neighborhoods.
Acquisition, including preservation	The City does not anticipate funding any acquisition, including preservation in the near future.

Table 3 – Influence of Market Conditions

SP-35 Anticipated Resources - 91.215(a)(4), 91.220(c)(1,2)

Introduction

The City of Allen expects to receive an annual allocation of \$435,987 in CDBG funding for the 2020-2024 program years, assuming FY2020 funding levels. At the end of this year, the City expects to have approximately \$0 prior year resources. In addition, the City received \$256,000 in CDBG-COVID relief funds and proposes that the entirety of those funds be allocated to Public Service Agencies in the Annual Action Plan.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1					Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	CDBG-CV	Total: \$		
CDBG	Public-Federal	Acquisition Admin and Planning Affordable Housing Economic Development Public Improvements Public Services	435,987	\$0	\$0	\$256,000	\$256,000 + 435,987	1,743,948	

Table 4 - Anticipated Resources

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

In addition to CDBG funds, it is estimated that the City of Allen will be contributing approximately \$96,588 in local funds to funding for public service agencies.

If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City did not identify any publicly owned land that will be used to address the needs identified in the plan.

SP-40 Institutional Delivery Structure – 91.215(k)

Explain the institutional structure through which the jurisdiction will carry out its consolidated plan including private industry, non-profit organizations, and public institutions.

Responsible Entity	Responsible Entity Type	Role	Geographic Area Served
ALLEN	Government	Planning neighborhood improvements public facilities public services	Jurisdiction
Collin County Homeless Coalition	Other	Homelessness	Other
METRO DALLAS HOMELESS ALLIANCE	Continuum of care	Homelessness	Other
ALLEN COMMUNITY OUTREACH	Non-profit organizations	Human services and homeless prevention	Collin County

Table 5 - Institutional Delivery Structure

Assess of Strengths and Gaps in the Institutional Delivery System

The institutional structure in which Allen’s government works well with other public, nonprofit, and private organizations to meet the needs of families and individuals within the community is well-functioning and effective. The City will utilize CDBG funding through this structure to fund the rehabilitation of Owner-Occupied Housing and to fund public service agencies providing services. The only identified gap is the lack of funding resources to meet the needs of low- and moderate-income people and families through these programs.

Availability of services targeted to homeless persons and persons with HIV and mainstream services

Homelessness Prevention Services	Available in the Community	Targeted to Homeless	Targeted to People with HIV
Homelessness Prevention Services			
Counseling/Advocacy	x	Hopes New Door Plano	
Legal Assistance	x	Hopes New Door Plano	
Mortgage Assistance	x	ACO – near homeless	
Rental Assistance	x	ACO – near homeless	
Utilities Assistance	x	ACO – near homeless	
Street Outreach Services			
Law Enforcement		City Police outreach	
Mobile Clinics			
Other Street Outreach Services		x	

Supportive Services			
Alcohol & Drug Abuse	x	LifePath Systems	
Child Care	x	Samaritan Inn	
Education	x		
Employment and Employment Training	x	Samaritan Inn	
Healthcare	x		
HIV/AIDS			
Life Skills		Hopes New Door Plano, Samaritan Inn	
Mental Health Counseling	x	Hopes New Door Plano	
Transportation			
Other			
Other – Domestic Violence	ACO	Ex-POW	

Table 6 - Homeless Prevention Services Summary

Describe how the service delivery system including, but not limited to, the services listed above meet the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth)

As a member of the Advisory Committee for the Collin County Homeless Coalition (CCHC), the City of Allen works with McKinney, Plano, and Frisco to support homeless people through networks of care providers. CCHC's monthly meetings provide a platform for the cities, service providers, and faith-based groups to identify issues of concern to address together.

Collin County is a member of the Metro Dallas Homeless Alliance Continuum of Care; within the last few months the CoC has begun working on a Collin-county specific plan to address homelessness. The City funds public service agencies with CDGB and Community Support Grant funds to prevent homelessness.

The City of Allen, through CCHC, also conducts its own Point in Time Count and reports those results to the Metro Dallas Homeless Alliance.

Describe the strengths and gaps of the service delivery system for special needs population and persons experiencing homelessness, including, but not limited to, the services listed above

The City of Allen and Collin County are home to a variety of social and public service agencies who work together to maximize the effectiveness of limited resources. The City of Allen does not have any homeless shelter beds in the area available to or set aside for homeless persons and families from Allen. Based on the Allen Independent School District's McKinney-Vento data, 2019

Collin County Homeless Census best- and worst-case scenario estimates for homeless people in Allen range from 87 to 154 people, and estimates of the number of homeless families ranging from 14 to 70. The school system's homeless student count was 91 in 2016-17; 78 in 2018-19; 79 in 2018-19; and thus far in 2019-2020 is 66.

For the county as a whole, the 2019 PIT count suggests that 34% of homeless (sheltered and unsheltered) people are children.

Provide a summary of the strategy for overcoming gaps in the institutional structure and service delivery system for carrying out a strategy to address priority needs

Allen will continue to build upon its network of partners within the Metro Dallas Homeless Alliance Continuum of Care and the Collin County Homeless Coalition to develop initiatives to address chronic homelessness. Although Allen does not have a Housing Authority, the City works with other service providers to coordinate activities of the Community Development Block Grant program.

SP-45 Goals Summary – 91.215(a)(4)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Home Rehabilitation Program	2020	2024	Affordable Housing	Citywide	Housing	CDBG: \$1,802,945	Homeowner Housing Rehabilitated: 50 Household Housing Units
2	Public/Human Services	2020	2024	Affordable Housing Homeless	Citywide	Public/Human Services	CDBG \$326,990	Public service activities for Low/Moderate Income Housing Benefit: 500 Households Assisted
3	Homebuyer Education	2020	2024	Affordable Housing	Citywide	Homebuyer Education	CDBG \$0	Other: 100 families assisted
4.	One Time CDBG-CV Funds	2020	2021	COVID-19 Relief	Citywide	Public/Human Services	CDBG-CV \$256,000	Assist Families directly affected by COVID-19 Benefit: 30 Households Assisted

Table 7 – Goals Summary

Goal Descriptions

1	Goal Name	Home Rehabilitation Program
	Goal Description	The City will provide financial assistance for rehabilitation and repair of owner-occupied units. It is anticipated that 50 dwellings will be rehabbed or repaired at a rate of ten per year.
2	Goal Name	Public/Human Services
	Goal Description	Provide support to public service agencies for up to 500 very low to moderate-income persons at a rate of 100/year. The City plans to fund public service activities from CDBG funds and alternative sources. Services may include homeless prevention, job placement / counseling, food and clothing, interim assistance, transportation services, youth services and childcare services.

3	Goal Name	Homebuyer Education
	Goal Description	The City will partner with other CDBG communities in Collin County to hold educational workshops on the home buying process, a resource guide, financial institutions, fair housing laws, and lead-based paint hazards to low to moderate-income families. It is anticipated that 100 families will receive assistance at a rate of twenty per year.

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.315(b)(2)

Through the 2024 Program Year, the City of Allen estimates that 50 homes will be repaired or rehabilitated, 500 households will receive public service agency assistance, and 100 residents will receive home buyer education.

SP-50 Public Housing Accessibility and Involvement – 91.215(c)

Allen does not have Public Housing, and therefore this section is not completed.

Need to Increase the Number of Accessible Units (if Required by a Section 504 Voluntary Compliance Agreement)

No Section 504 voluntary compliance agreement is required for an agency within the City of Allen City limits.

Activities to Increase Resident Involvements

There are no public housing agencies within the City of Allen City limits.

Is the public housing agency designated as troubled under 24 CFR part 902?

No

Plan to remove the ‘troubled’ designation

N/A

SP-55 Barriers to affordable housing – 91.215(h)

Barriers to Affordable Housing

A limited supply of affordable housing exists in the City of Allen. Stakeholders identified numerous potential barriers to affordable housing, starting with significant population growth as new businesses, such as Toyota, have moved into the area. The high cost of land and development results in the construction of higher-priced homes by developers. Competition for rental housing has increased rents throughout the City over the last several years, according to one county nonprofit official.

Some sections of the City, particularly those with older housing, are more affordable, but the older housing may not be in good condition. The competition for this lower-priced housing is intense. Based on ACS Five Year estimates for 2018 and 2015, the average change in median home value in the City of Allen was 22.2%, from \$228,229 in 2015 to \$278,900 in 2018. The greatest increases were found in the 504 (34.9%), 410 (24.8%) and 506 (24.8%) Census Tracts; it should be noted, however, that these three tracts had the lowest overall median home values, suggesting significant demand and upward pressure on the most affordable home markets.

While a significant number of apartments have been built in planned communities, these new apartments tend to have higher rents and are therefore less accessible to households with low or moderate incomes.

Strategy to Remove or Ameliorate the Barriers to Affordable Housing

The City of Allen will employ a multi-pronged approach to removing or ameliorating barriers to affordable housing. One aspect of this approach is helping low and moderate income families to maintain the affordable housing in which they currently live, and thus CDBG funding and the City's community enhancement activities will help fund assistance for and enforcement of property and house maintenance and improvements, and promote neighborhood cleanup projects. Through public service agencies, the City will support homeless prevention programs through eviction assistance. Through education, the City will promote home ownership programs, and will distribute fair housing information to program participants, public service agencies, and other groups. Finally, through the planning and development processes, the Community Development Department continues to encourage developers to create a balance of new housing types.

SP-60 Homelessness Strategy – 91.215(d)

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Through its collaboration with the Collin County Homeless Coalition and the Metro Dallas Homeless Alliance, the City will continue to partner with service providers to address the underlying financial, medical and behavioral health barriers of homeless individuals and families to try to end chronic homelessness.

Addressing the emergency and transitional housing needs of homeless persons

The City continues to leverage its partnerships with its fellow members of the Collin County Homeless Coalition and the Metro Dallas Homeless Alliance to meet the emergency and transitional housing needs of homeless persons.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.

Through Allen's regular attendance and involvement with the Metro Dallas Homeless Alliance CoC, particularly as it begins work on a Collin-specific plan to address homelessness; and Allen's work on the Advisory Committee of the Collin County Homeless Coalition, the City can continue to develop initiatives to support homeless people and families in preventing and reducing homelessness in the City of Allen.

Help low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families who are likely to become homeless after being discharged from a publicly funded institution or system of care, or who are receiving assistance from public and private agencies that address housing, health, social services, employment, education or youth needs

One of the City of Allen's goals through this ConPlan is to provide financial assistance to eligible families to avoid eviction and retain their housing. Allen will utilize CDBG funds to fund agencies who can provide this assistance to families.

SP-65 Lead based paint Hazards – 91.215(i)

Actions to address LBP hazards and increase access to housing without LBP hazards

The City of Allen has few incidents of lead contamination related to the use of lead-based paint in its housing stock. This is mostly due to the relatively young age of the housing stock. City staff has attended environmental training and incorporated the visual assessment and monitoring techniques that are required by HUD in the home repair program and other federally funded projects. All homes built before 1978 are tested by a third-party company and the City is provided with a report documenting the findings and recommended action. In addition, all pre-approved contractors associated with the housing repair program are required to have lead licensing for lead supervisors and RRP workers.

How are the actions listed above related to the extent of lead poisoning and hazards?

Although the incidence of lead paint hazards appears to be relatively minimal, the City has policies and procedures in place to detect and mitigate lead-based paint hazards. In carrying out all the activities under this ConPlan over the next five years, the City will ensure that all regulatory requirements are met through any housing rehabilitation and repair activity performed by the City on homes constructed before 1978.

How are the actions listed above integrated into housing policies and procedures?

In order to reduce and abate lead-based paint hazards, the City provided information and technical assistance to individuals undertaking home improvement projects. The City also utilized CDBG funds for the assessment of lead-based paint in housing units receiving federal funds built before 1978. We educate and make Allen residents aware of the dangers of lead based paint by offering HUD lead based paint materials and information to every applicant.

SP-70 Anti-Poverty Strategy – 91.215(j)

Jurisdiction Goals, Programs and Policies for reducing the number of Poverty-Level Families

The City of Allen works with public and nonprofit agencies to reduce the number of poverty-level families through efforts aimed at low-income, homeless and families at risk of homelessness, and special needs populations. The City's strong efforts to increase the number of good-paying jobs through the development of the US Route 75 corridor, the Watters Creek development area, and the Texas-121 corridor can also play a role in reducing poverty. It is expected that up to 68,000 jobs will be added within the next decade through these initiatives.

How are the Jurisdiction poverty reducing goals, programs, and policies coordinated with this affordable housing plan?

Programs to reduce the number of poverty-level families will work in conjunction with the City's policies of improving the living environment for low to moderate-income persons, particularly those living with the City's focused neighborhoods. Among those initiatives is the preservation of affordable housing through the City's rehabilitation programs and support for the development of affordable housing.

SP-80 Monitoring – 91.230

Describe the standards and procedures that the jurisdiction will use to monitor activities carried out in furtherance of the plan and will use to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

All programs and projects will be monitored by the CDBG Planner to ensure compliance with CDBG rules and regulations. The City will also monitor the performance of all programs to ensure that the activities are being performed and goals are being met, and all requirements of the programs are being fulfilled according to regulations and the goals and objectives stated in the Consolidated Plan. Accomplishments will be entered in IDIS on a quarterly basis and progress reviewed by staff. Any lapses in performance or timeliness will be identified and staff will work with the subrecipient to take the necessary corrective action.

The City will monitor the performance of all CDBG recipients and all entities receiving funds from the City by reviewing program agreements and requirements with grant recipients prior to project start, monitoring project through project completion, and obtaining required paperwork prior to paying out full grant funds. All public service programs funded with CDBG funds will be required to submit quarterly reports regarding the accomplishments made in relation to their request for reimbursement of expenditures. The City will conduct an annual site visit to public service agencies receiving funds to review accomplishments, program requirements and ensure compliance. The monitoring process consists of scheduling the visit, an entrance conference with agency staff, review documents and eligibility requirements, an exit conference, and written follow up with correction if necessary. All programs providing housing assistance include mandatory inspections to ensure compliance with minimum housing standards and lead based hazard requirements.

As part of the City's annual auditing process, an outside accounting firm audits the expenditure of CDBG grant funds. Third party public service programs receiving CDBG funds also complete annual audits as required by HUD and City of Allen program guidelines.

VI. 2020-2021 ANNUAL ACTION PLAN

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Executive Summary - 91.220(b)

The Action Plan describes how funds received from the Community Development Block Grant program will be utilized for the 2020-2021 program year. It is intended to describe both the proposed programs and how many residents are likely to benefit from them. Projects correspond to priority needs identified in the 2020-2024 Consolidated Plan.

Objectives and Outcomes

As a result of implementation of this plan:

1. Ten (10) households will have sustained affordable housing through a home repair program for the purpose of providing decent affordable housing.
2. One-hundred fifty (100) households will have sustained affordable housing through rent and utility assistance for the purpose of providing decent affordable housing.
3. Twenty (20) individuals will have access to housing information for the purpose of sustainable affordable housing.
4. Thirty (30) households will receive onetime COVID-19 Relief Assistance through the CDBG-CV Funds.

Evaluation of Past Performance

The 2020-2021 program year will be the 15th year for the City of Allen as a participant in the CDBG program. Previous activities implemented have generally met the goals established in the Consolidated Plan. Overall the activities have been very successful and, in many cases, have exceeded expectations. Generally, funds are being spent in a timely manner with most funds being spent prior to the end of each program year.

Citizen Participation

Public input was sought through public hearings in accordance with the Citizen Participation Plan. The draft Action Plan was advertised in conjunction with the Consolidated Plan in the local newspaper twice: April 2 and June 18, 2020. The Plan was made available on the City's web site with a 30-day public comment period beginning June 26, 2020. The first public input meeting was held at 7 p.m. on Monday April 27, 2020 via ZOOM due to the emergency declaration pertaining to COVID-19. The second public hearing was held before the City Council at 7:00 p.m. on July 28, 2020 in the City Council Chamber located at 305 Century Parkway Allen, TX. A summary of comments can be viewed as Attachment B. The 2020-2021 Annual Action Plan was approved for submission to the U. S. Department of Housing and Urban Development by the City Council on July 28, 2020.

Resources – 91.220(c)

The City expects to receive \$435, 987 through the CDBG Entitlement program for Plan Year 2020-2021. No program income is expected to be received during this program year. In addition, the City received \$256,000 in CDBG-COVID (CV) relief funds through the Coronavirus Aid, Relief and Economic Security Act (CARES) and proposes that the entirety of those funds be allocated to Public Service Agencies in this Annual Action Plan. Along with CDBG funds, the City will provide funding to public service agencies.

Activities to Be Undertaken – 91.220(d)

The activities to be undertaken will implement the priorities and objectives established in the 2020-2024 Consolidated Plan and are listed below:

Objective #1: To preserve and expand the supply of decent, safe, and affordable housing through the rehabilitation of existing residential property.

Strategy #1: Provide housing rehabilitation, home repair and weatherization assistance to low for moderate income persons.

Goal: The City will provide financial assistance for rehabilitation and repair of owner-occupied units. It is anticipated that 50 dwellings will be rehabilitated or repaired at a rate of ten (10) per year.

Note: In year's past this strategy has been limited to five target neighborhoods. Based on survey results and aging neighborhoods citywide, this strategy is being expanded to low-to-moderate income homeowners living in homes 25+ years old citywide.

Objective #2: To provide educational information for low and moderate persons about affordable housing, homeownership, lenders fair housing laws, and lead-based paint hazards.

Strategy #2: Provide housing assistance and education to low to moderate income persons.

Goal: The City will provide educational materials and referrals to the community about housing and availability/accessibility of a suitable living environment. It is anticipated that 100 people will receive materials and/or referrals at a rate of twenty (20) persons per year.

Objective #3: To encourage the expansion and accessibility of human services for low to moderate income persons.

Strategy #3: Assist public service agencies who serve all categories of very low to moderate income persons.

Goal: Provide support to public service agencies for all classifications of very low to moderate income persons. The City plans to fund public service activities from CDBG funds and alternative sources. Services may include job placement / counseling, food and clothing, interim assistance, homeless prevention, rapid rehousing, transportation services, youth services, and childcare services.

Objective #4: To encourage the expansion and accessibility of human services for low to moderate income persons directly affected by the COVID-19 pandemic in line with the CARES Act.

Strategy #3: Assist public service agencies who serve all categories of very low to moderate income persons directly affected by the COVID-19 pandemic.

Goal: Provide support to public service agencies for all classifications of very low to moderate income persons directly affected by the COVID-19 pandemic. The City plans to fund public service activities from CDBG-CV funds and alternative sources. Services may include job placement / counseling, food and clothing, interim assistance, homeless prevention, rapid rehousing, transportation services, youth services, and childcare services.

The following pages present the information required by **HUD Table 3A/3C** to describe the activities funded through CDBG that are proposed to address priority needs identified in the Consolidated Plan.

6.1 (HUD Table 3A) Summary of Specific Annual Objectives

Availability/Accessibility of Decent Housing (DH-1)							
Specific Objective		Source of Funds	Year	Performance Indicators	Expected Number	Actual Number	Percent Completed
DH 1.1	Sustain quality of owner-occupied housing through rehabilitation.	CDBG	2020	Housing Units	10	0	0 %
			2021	Housing Units	10	0	0 %
			2022	Housing Units	10	0	0 %
			2023	Housing Units	10	0	0 %
			2024	Housing Units	10	0	0%
			MULTI-YEAR GOAL		50	0	0 %
Sustainability of Decent Housing (DH-2)							
DH 1.2	To provide information about housing, homeownership, fair housing and lead based paint hazards.	CDBG	2020	People	0	0	0 %
			2021	People	0	0	0 %
			2022	People	0	0	0 %
			2023	People	0	0	0 %
			2024	People	0	0	0%
			MULTI-YEAR GOAL		100	0	0%
SL 1.1	Increase accessibility to health and human services.	CDBG	2020	Households	100	0	0 %
			2021	Households	100	0	0 %
			2022	Households	100	0	0 %
			2023	Households	100	0	0 %
			2024	Households	100	0	0%
			MULTI-YEAR GOAL		500	0	0 %
SL 1.1	Increase accessibility to health and human services for low-to-moderate income persons directly affected by the COVID-19 pandemic.	CDBG-CV (CARES Act)	2020	Households	30	0	0 %
			2021	Households	N/A	N/A	N/A
			2022	Households	N/A	N/A	N/A
			2023	Households	N/A	N/A	N/A N/A
			2024	Households	N/A	N/A	
			MULTI-YEAR GOAL		N/A	N/A	N/A

Table 6.2 (HUD Table 3C) Consolidated Plan Listing of Projects
Home Repair

Applicant's Name City of Allen

Priority Need Housing

Project Title Owner-Occupied Housing Rehabilitation Program

Project Description

Provide for repair, rehabilitation and weatherization of owner-occupied units through this program at a maximum of \$40,000 each and minor repairs at a maximum of \$5,000. It is anticipated that ten (10) dwellings will be rehabilitated or improved through this program using CDBG funding.

Objective category: ☒ Suitable Living Environment ☐ Decent Housing ☐ Economic Opportunity

Outcome category: ☐ Availability/Accessibility ☐ Affordability ☒ Sustainability

Location Citywide for qualified homeowner occupied homes 25 years old or older.

Objective Number 1	Project ID
HUD Matrix Code 14A	CDBG Citation 570.202
Type of Recipient Local Govt.	CDBG National Objective LMH
Start Date 10/1/2020	Completion Date 9/30/2021
Performance Indicator Housing Units - 01	Annual Units 10

Funding Sources:

CDBG	\$360,589
ESG	
HOME	
HOPWA	
Total Formula	
Prior Year Funds	\$0
Assisted Housing	
PHA	
Other Funding	
Total	\$360,589

Table 6.3 (HUD Table 3C) Consolidated Plan Listing of Projects

Homebuyer Assistance

Applicant's Name City of Allen

Priority Need Housing Education

Project Title Housing Education Materials and Referrals

Project Description The City will provide educational materials and referrals on the home buying process, fair housing laws, and lead-based paint to low to moderate income families. It is anticipated that hundred (100) families will receive assistance at a rate of twenty (20) families per year.

Location City-wide

Objective Number	Project ID
HUD Matrix Code 05U	CDBG Citation 570.201(e)
Type of Recipient Subrecipient	CDBG National Objective LMH
Start Date 10/1/2020	Completion Date 9/30/2021
Performance Indicator People - 01	Annual Units 50

Funding Sources:

CDBG	\$0
ESG	
HOME	
HOPWA	
Total Formula	
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$0

**Table 6.4 (HUD Table 3C) Consolidated Plan Listing of Projects
Program Administration**

Applicant's Name City of Allen

Priority Need Planning / Administration

Project Title Program Administration

Project Description

Reasonable costs of program management including program information materials and advertising, report preparation, staff training and administrative support.

Location Community Wide

Objective Number 2	Project ID	Funding Sources:	
HUD Matrix Code 21A	CDBG Citation 570.206	CDBG	\$10,000
Type of Recipient Local Govt.	CDBG National Objective	ESG	
Start Date 10/1/2020	Completion Date 9/30/2021	HOME	
Performance Indicator 0	Annual Units	HOPWA	
		Total Formula	
		Prior Year Funds	
		Assisted Housing	
		PHA	
		Other Funding	
		Total	\$10,000

**Table 6.5 (HUD Table 3C) Consolidated Plan Listing of Projects
Public Services**

Applicant's Name City of Allen

Priority Need Public Services

Project Title Allen Community Outreach

Project Description

The emergency assistance program provides one-time or short term, a maximum of three months, subsistence payments to eligible families to bridge a financial crisis. The assistance includes payment of rents to prevent eviction and utilities to prevent loss of service. In the 2018-2019 Plan Year ACO is predicted to serve approximately 100 households with rent and utility assistance, of which 100% are residents of Allen.

Objective category: ☒ Suitable Living Environment ☐ Decent Housing ☐ Economic Opportunity

Outcome category: ☐ Availability/Accessibility ☐ Affordability ☒ Sustainability

Location Allen Community Outreach, 801 E. Main Suite. A, Allen, TX, 75002
Services provided community wide.

Objective Number 3	Project ID
HUD Matrix Code 05Q	CDBG Citation 570.201(e)
Type of Recipient Subrecipient	CDBG National Objective LMC
Start Date 10/1/2020	Completion Date 9/30/2021
Performance Indicator People - 01	Annual Units 100

Funding Sources:

CDBG	\$65,398
ESG	
HOME	
HOPWA	
Total Formula	
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$65,398

**Table 6.5 (HUD Table 3C) Consolidated Plan Listing of Projects
Public Services**

Applicant's Name City of Allen

Priority Need Public Services

Project Title Covid Assistance Program

Project Description

The emergency COVID-19 assistance program provides one-time or short term, a maximum of three months, subsistence payments to eligible families to bridge a financial crisis of very low to moderate income persons directly affected by the COVID-19 pandemic. The assistance includes payment of rents to prevent eviction and utilities to prevent loss of service. These are one time funds provided by the CARES Act.

Objective category: ☒ Suitable Living Environment ☐ Decent Housing ☐ Economic Opportunity

Outcome category: ☐ Availability/Accessibility ☐ Affordability ☒ Sustainability

Location Community wide.

Objective Number 3	Project ID
HUD Matrix Code 05Q	CDBG Citation 570.201(e)
Type of Recipient Subrecipient	CDBG National Objective LMC
Start Date 10/1/2020	Completion Date 9/30/2021
Performance Indicator People - 01	Annual Units 391 people

Funding Sources:

CDBG
ESG
HOME
HOPWA
Total Formula
Prior Year Funds
Assisted Housing
PHA
Other Funding (CDBG-CV)	\$256,000
Total	\$256,000

Outcome Measures - 91.220(e)

The following outcome measures have been identified for each activity in accordance with the CDBG Outcome Performance Measurement System:

1. 10 households will have sustained affordable housing through the Owner-Occupied Housing Rehabilitation Program for the purpose of providing decent affordable housing.
2. 100 people will have sustained affordable housing through rent and utility assistance for the purpose of providing decent affordable housing.
3. 20 people will have increased knowledge about the home buying process, fair housing laws, and lead-based paint hazards.
4. 391 people will receive assistance directly related to COVID relief through rent and utility assistance for the purpose of providing decent affordable housing.

Budget Summary

Activity	2020-2021 CDBG Funds	Previous Year Rollover Funds	Total Available
Owner-Occupied Housing Rehabilitation Program	\$360,589	\$0	\$360,589
Public Service	\$65,398	\$0	\$65,398
Program Administration	\$10,000	\$0	\$10,000
CDBG-CV (CARES Act)	\$256,000	N/A	\$256,000
Total	\$691,987	\$0	\$691,987

Limitations on Funding

The legislation governing the Community Development Block Grant Program places limitations on the use of funding for specific purposes. Described below are the limitations on the amount of funds that can be allocated to specific projects during the 2020-2021 program year:

Plan Year 2020-2021 Community Development Block Grant Allocation = \$435,987

Limitations	Maximum	Proposed
15% Limitation on Public Service Activities	\$65,398	\$65,398
20% Limitation on Program Administration	\$87,197.40	\$10,000

Geographic Distribution – 91.220(f)

CDBG funds must be utilized for persons and activities located within the city limits of Allen. In year's past the home repair program has been limited to five target neighborhoods. However, based on community survey results and aging neighborhoods citywide, this program is being expanded citywide to low-to-moderate income homeowners living in homes 25+ years old. Public service programs are targeted directly to persons whose household income falls below 80% of the median income and their residence lies within the city limits of Allen. All of the CDBG funds will be used for activities that benefit low to moderate income residents. The data does not reflect significant minority concentrations in the community.

Geographic distribution of resources is as follows:

1.	Home Repair	\$360,589	100% COMMUNITY WIDE
2.	Public Service Funding	\$65,389	100% COMMUNITY WIDE
3.	Program Administration	\$10,000	100% COMMUNITY WIDE
4.	Housing Education	\$0	100% COMMUNITY WIDE
5.	COVID Relief	\$256,000	100% COMMUNITY WIDE

Affordable Housing - 91.220(g)

The table below (HUD Table 3B) shows the one-year goals for number of households to be provided affordable housing through all programs.

Public Housing – 91.220(h)

The City of Allen does not have a Public Housing Authority. Although the Plano Housing Authority and McKinney Housing Authority do on occasion coordinate assistance for residents in Allen, they do not actively promote housing assistance programs in the community. The City will continue to coordinate activities with them.

Homeless and Other Special Needs Activities - 91.220(i)

The City is not a direct recipient of ESG, HOPWA or other similar funds. However, the City will consider providing assistance to social service organizations that provide assistance to the homeless and other special needs populations. Funds may be awarded to one or more social service organizations that provide services to low to moderate-income Allen citizens for expanded or new services/programs. The City of Allen continues to be a participant in the Collin County Plan to End Chronic Homelessness and the Collin County Homeless Coalition

Barriers to Affordable Housing - 91.215(j)

The major barrier to affordable housing is a limited supply of affordable housing and limited housing choice. Few low cost homes are for sale in Allen. What homes are available at lower prices are typically in poor condition or sell very quickly, pointing to a possible demand for that priced housing.

Land and development costs also discourage the construction of new lower priced homes. The current housing market, combined with City land use regulations and impact fees for residential development, make new affordable housing difficult. This contributes to a lack of interest by most developers and builders to construct lower priced housing. Additionally, no new multi-family dwellings are being developed that would be considered affordably priced housing for low income residents.

Table 6.6 (HUD 3B) Annual Affordable Housing Completion Goals

Grantee Name: City of Allen Program Year: 2019	Expected Annual Number of Units To Be Completed	Actual Annual Number of Units Completed	Resources used during the period			
			CDBG	HOME	ESG	HOPWA
BENEFICIARY GOALS (Sec. 215 Only)						
Homeless households			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Non-homeless households			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Special needs households			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total Sec. 215 Beneficiaries*			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
RENTAL GOALS (Sec. 215 Only)						
Acquisition of existing units			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Production of new units			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Rehabilitation of existing units			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rental Assistance			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Total Sec. 215 Affordable Rental			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HOME OWNER GOALS (Sec. 215 Only)						
Acquisition of existing units			<input type="checkbox"/>	<input type="checkbox"/>		
Production of new units			<input type="checkbox"/>	<input type="checkbox"/>		
Rehabilitation of existing units	10		<input checked="" type="checkbox"/>	<input type="checkbox"/>		
Homebuyer Assistance			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Total Sec. 215 Affordable Owner			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COMBINED RENTAL AND OWNER GOALS (Sec. 215 Only)						
Acquisition of existing units			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Production of new units			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Rehabilitation of existing units			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Rental Assistance			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Homebuyer Assistance			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Combined Total Sec. 215 Goals*			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OVERALL HOUSING GOALS (Sec. 215 + Other Affordable Housing)						
Annual Rental Housing Goal			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Annual Owner Housing Goal			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total Overall Housing Goal	10		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Actions – 91.220(k)

A description of actions the City plans to undertake during the next year will consist of the following:

Obstacles to meeting underserved needs-The City plans to provide funding for public service organizations in an effort to provide more assistance for needy families.

Foster and maintain affordable housing-The City plans to continue to enforce property maintenance and building codes in low to moderate-income areas in an effort to maintain housing costs in these areas. The City will continue to provide assistance to low to moderate-income persons for rehabilitation of existing homes.

Evaluate and reduce lead-based hazards-The City plans to identify hazards associated with CDBG projects and make recommendations as to their resolution.

Reduce the number of poverty level families-The City of Allen will use Community Development Block Grant funds to assist public service programs in meeting these goals. The City will provide assistance to public service agencies for low to moderate-income, homeless and special needs populations.

Develop institutional structure- Federal and state agencies along with financial institutions, realtors, and credit counseling agencies will provide the information for Housing Educational Program. Public service agencies will receive funds to provide services. The institutional structure of public, non-profit, and private organizations generally function well in meeting the needs of families and individuals in the community. The lack of funding for serving those in need is the only identified gap in the institutional structure. The City will schedule meetings with the service providers on an as-needed basis to coordinate activities of the Community Development Block Grant Program as well as continue to collaborate with public service agencies.

Monitoring – 91.230

All programs and projects will be monitored by the CDBG Planner to ensure compliance with CDBG rules and regulations. The City will also monitor the performance of all programs to ensure that the activities are being performed and goals are being met, and all requirements of the programs are being fulfilled according to regulations and the goals and objectives stated in the Consolidated Plan. Accomplishments will be entered in IDIS on a quarterly basis and progress reviewed by staff. Any lapses in performance or timeliness will be identified and staff will work with the subrecipient to take the necessary corrective action.

The City will monitor the performance of all CDBG recipients and all entities receiving funds from the City by reviewing program agreements and requirements with grant recipients prior to project start, monitoring project through project completion, and obtaining required paperwork prior to paying out full grant funds. All public service programs funded with CDBG funds will be required to submit quarterly reports regarding the accomplishments made in relation to their request for reimbursement of expenditures. The City will conduct an annual site visit to public service agencies receiving funds to review accomplishments, program requirements and ensure compliance. The monitoring process consist of scheduling the visit, an entrance conference with agency staff, review documents and eligibility requirements, an exit conference, and written follow up with correction if necessary. All programs providing housing assistance include mandatory inspections to ensure compliance with minimum housing standards and lead-based hazard requirements.

The City audits the expenditure of CDBG grant funds as part of its annual auditing process. The audit is done by an outside accounting firm and includes the auditing of third party public service programs.

VII. Attachments

- A. Citizen Survey Results
- B. Summary of Public Meeting #1
- C. Collin County Homeless Report

A. Citizen Survey Results

Q1 Thank you for sharing your insights regarding the City of Allen's needs and priorities. Please return your survey by Monday, April 6th. Si prefieres completar una encuesta en español, utilice este enlace. (If you would prefer to complete a Spanish-language survey, please copy this link.) https://www.surveymonkey.com/r/Allen_en_Espanol

If you'd like a chance to win one of the following prizes, please complete this section below. Drawing winners will be notified no later than Friday, May 1, 2020.

DRAWING PRIZES

- 2- One Individual (resident only) season pass to Ford Pool
- 2- Family Four Pack to a 2020-2021 Regular Season Allen American Hockey Game
- 5- Family Four Pack to the Allen Community Skating Rink (free skate and rental passes)
- 2- Family Pack to the Courses at Watters including access to the practice facility with range balls and rental equipment and a round of golf on the Futures 6 hole course.

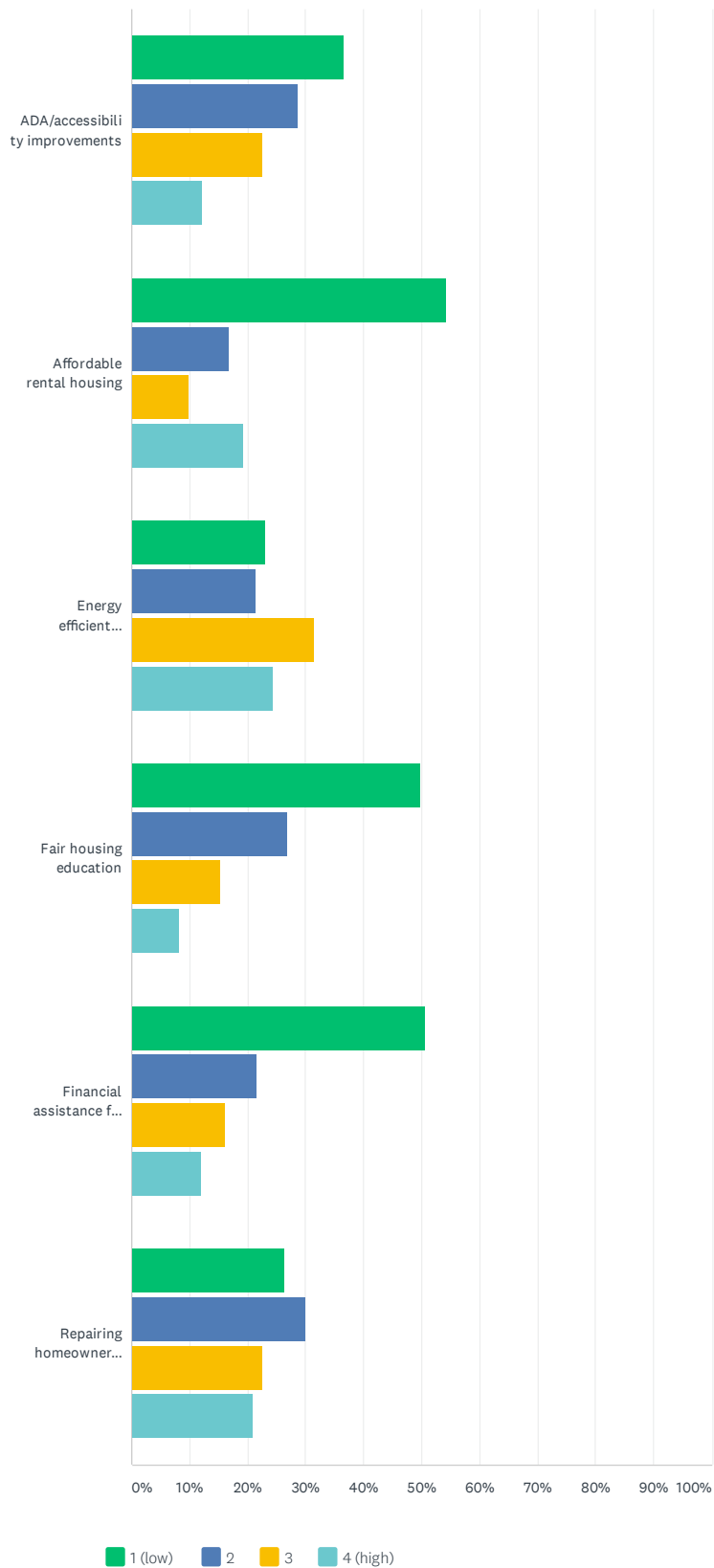
All survey results will remain anonymous. Contact information will be used for Drawing only. Thank you for your participation.

Answered: 236 Skipped: 94

ANSWER CHOICES	RESPONSES	
Name	100.00%	236
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	97.88%	231
Phone Number	92.37%	218

Q2 As you complete this section, consider the housing needs in your community. What are the highest priority housing needs in your community? Rate the level of need, with 4 being the highest priority.

Answered: 315 Skipped: 15

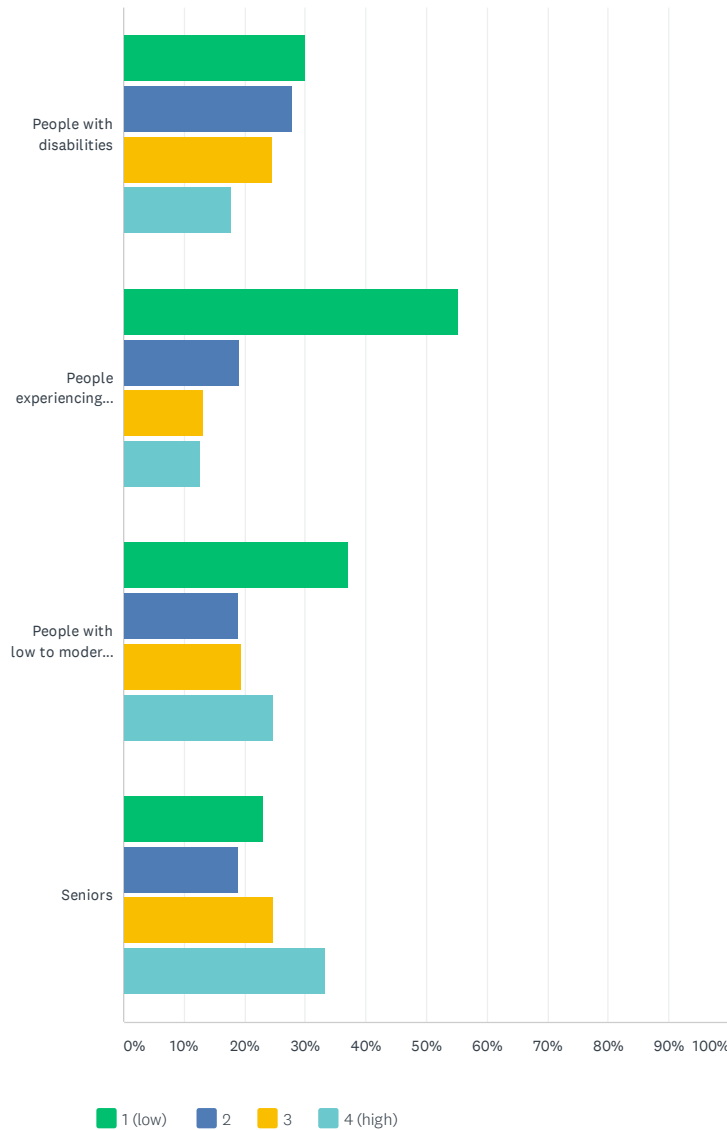


City of Allen Consolidated Plan Survey 2020-2024

	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
ADA/accessibility improvements	36.60% 112	28.76% 88	22.55% 69	12.09% 37	306	2.10
Affordable rental housing	54.17% 169	16.67% 52	9.94% 31	19.23% 60	312	1.94
Energy efficient improvements	23.00% 72	21.41% 67	31.31% 98	24.28% 76	313	2.57
Fair housing education	49.84% 154	26.86% 83	15.21% 47	8.09% 25	309	1.82
Financial assistance for homeownership	50.64% 158	21.47% 67	16.03% 50	11.86% 37	312	1.89
Repairing homeowner housing	26.43% 83	29.94% 94	22.61% 71	21.02% 66	314	2.38

Q3 Who is most in need of affordable housing in your community?

Answered: 315 Skipped: 15



	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
People with disabilities	30.00% 93	27.74% 86	24.52% 76	17.74% 55	310	2.30
People experiencing homelessness	55.16% 171	19.03% 59	13.23% 41	12.58% 39	310	1.83
People with low to moderate incomes	37.06% 116	18.85% 59	19.49% 61	24.60% 77	313	2.32
Seniors	23.08% 72	18.91% 59	24.68% 77	33.33% 104	312	2.68

Q4 Are there other high priority housing needs in your community that are not listed above (optional)?

Answered: 117 Skipped: 213

City of Allen Consolidated Plan Survey 2020-2024

#	RESPONSES	DATE
1	n/a	4/6/2020 10:21 PM
2	HUD housing and rent programs. Landlords that take rent assistance payments.	3/23/2020 1:53 PM
3	I honestly do not think we need new housing. We need to focus on some of our older communities that are falling apart like Hillside Addition	3/18/2020 6:10 PM
4	More affordable single family homes (\$250,000 and below).	3/16/2020 1:01 PM
5	Please stop the high-density housing. Our schools and traffic aren't equipped to handle it. What does all this high-density housing look like in 15-20 years?	3/16/2020 12:40 PM
6	No	3/16/2020 1:49 AM
7	Maintenance and Improvement of landscaping for streets and creeks on the east side.	3/15/2020 9:02 AM
8	No	3/15/2020 8:29 AM
9	Young adults	3/14/2020 4:01 PM
10	Housing for college Students	3/14/2020 11:49 AM
11	no	3/14/2020 11:09 AM
12	Streets in East Allen near Post office are horrible	3/14/2020 9:35 AM
13	No	3/14/2020 8:49 AM
14	SMALLER houses (Then they would BE affordable in ALL ways!) Stop with the apartments.	3/14/2020 8:15 AM
15	Younger people who can't quite afford homes in Allen due to the high cost of houses. They have to rent because of things like student loans	3/14/2020 1:46 AM
16	Reasonably priced, handicapped accessible housing communities for seniors & the disabled	3/13/2020 6:23 PM
17	Need section 8 and low income housing.	3/13/2020 6:14 PM
18	We have a excessive amount of apartments	3/13/2020 6:02 PM
19	Smaller single story homes or condos for purchase under 300K would be very helpful for older people and people with mobility issues. There are people who want to buy single story homes or condos, particularly condos and there is nothing in Allen.	3/13/2020 5:41 PM
20	There needs to be new homes be built in Allen that are less than \$500,000. I love Allen and would like to sell to get a newer house, but even with selling my house I could not afford to live in Allen now.	3/13/2020 5:38 PM
21	Zero other housing needs.	3/13/2020 4:00 PM
22	General house up keep, siding, paint.	3/13/2020 3:16 PM
23	No	3/13/2020 12:54 PM
24	Not that I'm aware of	3/13/2020 10:05 AM
25	a good definition of affordable, remember most on SS on get about \$1500 a month. The Senior housing currently in all is priced for the wealthy	3/13/2020 9:34 AM
26	Stop building apartments	3/13/2020 9:33 AM
27	Continued home repair assistance for targeted neighborhoods	3/13/2020 6:46 AM
28	People needing help with routine and one-time small maintenance; lawn care, fence repair, small landscaping jobs, tree trimming, etc. I would love to see a community group put together that would mutually help each other with big jobs that would otherwise require a portion of income. Neighbors helping neighbors - capitalize on the skillsets of eachother in trade	3/13/2020 12:16 AM
29	Na	3/12/2020 5:01 PM
30	Low cost starter homes.	3/12/2020 2:55 PM
31	No	3/12/2020 2:47 PM
32	Veteran, Civilian government, and First Responder assistance.	3/12/2020 2:27 PM
33	Veterans, smaller housing options, housing with access to transit	3/12/2020 1:34 PM
34	people to maintain their properties	3/12/2020 12:55 PM
35	People who are losing their homes due to the high tax rate increases.	3/12/2020 12:16 PM
36	Apartments are dangerous because many residents have no sense of responsibility or ownership. Crime and fire rates rise in housing that is too dense.	3/12/2020 12:09 PM
37	None that I know of	3/12/2020 11:36 AM
38	The ability to not get taxed out of our homes for those who have been in Allen for most of their life.	3/12/2020 11:16 AM
39	We need affordable public housing so that rents can benefit the city instead of sucking money out of our community.	3/12/2020 10:31 AM
40	first time home buyers Younger families with entry level positions	3/12/2020 10:29 AM
41	housing for empty nesters: nice entertainment area, fewer bedrooms, good storage space, small yards.	3/12/2020 10:00 AM
42	Not enough FAMILY residences - Apartments are too expensive for families.	3/12/2020 9:39 AM
43	we are building way to many apartments and retirement facilities, more average size homes are needed.	3/12/2020 1:42 AM
44	Young adults, Millennials, Teachers, First Responders, Single Parents.	3/11/2020 10:52 PM

City of Allen Consolidated Plan Survey 2020-2024

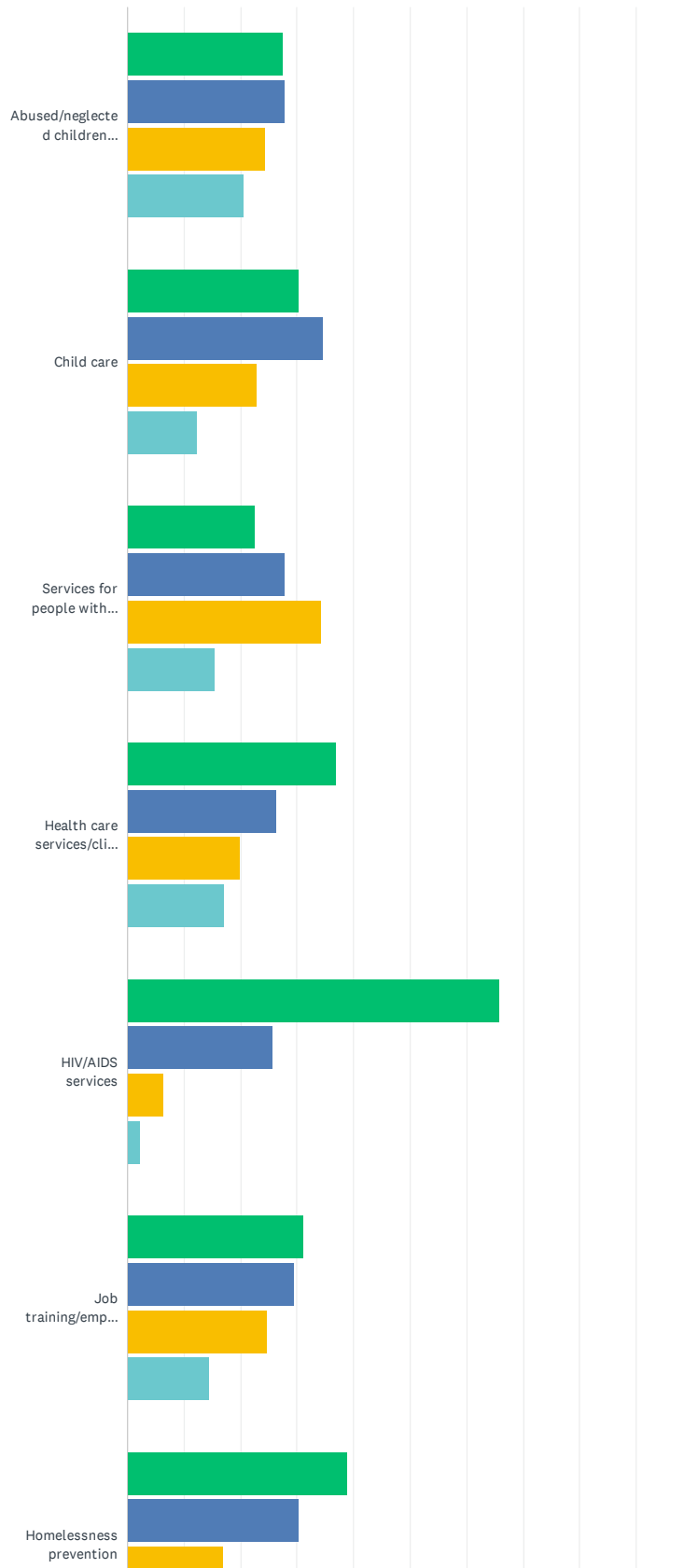
45	Lower cost housing overall	3/11/2020 10:11 PM
46	The top priority of the city is to protect property values. Period. Unless the city is willing to pay for property value declines brought upon by their actions or inactions, your role is to protect value. The fact that the city has rezoned many areas and allowed builders to over build against the original city plan is shameful. We have seen Plano and Frisco experience increased crime rates and reduction of property value as a direct result of their elected officials actions. This should not be your goal.	3/11/2020 8:57 PM
47	Yes affordable for young families. A single income who is a professional could not afford a home in allen.	3/11/2020 8:52 PM
48	The City has available Grants for other neighborhoods but not the neighborhood of Cedar South of McDermott?	3/11/2020 8:47 PM
49	Maintenance of property, code for standards for DIY projects visible to neighbors, bulk trash accumulation in driveways and in side yards	3/11/2020 8:27 PM
50	No	3/11/2020 8:01 PM
51	Veterans	3/11/2020 6:47 PM
52	Need to curtail the thousands of apartments being built which are destroying what made our town special.	3/11/2020 6:31 PM
53	No multifamily housing.	3/11/2020 5:52 PM
54	No. If I couldn't afford to life here, I wouldn't have bought s home here.	3/11/2020 5:51 PM
55	None, not needed here in Allen	3/11/2020 5:27 PM
56	NO MORE Apartments!!!!	3/11/2020 5:05 PM
57	Less crime.	3/11/2020 3:53 PM
58	No	3/11/2020 2:27 PM
59	No	3/11/2020 1:38 PM
60	no	3/11/2020 1:05 PM
61	No we don't want low housing period either	3/11/2020 12:55 PM
62	lower property taxes for seniors! we have paid for the ISD part long enough.	3/11/2020 12:20 PM
63	I do not want any affordable housing (section 8) in my community. These projects always bring more crime and people that are leaching of of our city services.	3/11/2020 12:04 PM
64	No more apartments	3/11/2020 11:47 AM
65	Too many apartments going up	3/11/2020 11:47 AM
66	single family starter homes	3/11/2020 11:35 AM
67	No.	3/11/2020 11:04 AM
68	Housing options for adults that are down-sizing (empty nesters) that are both associated with active adult communities as well as standard mixed communities	3/11/2020 10:33 AM
69	No more apartment building are needed in Allen. We have enough. Also no section 8 or low cost housing is needed. We are a community that would like to keep our house values higher to attract middle to high income families to our city.	3/11/2020 8:39 AM
70	No more apartments. No section 8 housing.	3/11/2020 8:28 AM
71	We do not need a plethora of new apartments. Allen is landlocked unlike someone of our neighbors	3/11/2020 7:14 AM
72	Streets need repair	3/11/2020 1:12 AM
73	No Section 8 housing!	3/11/2020 12:19 AM
74	Low income subsidized housing for the workforce in the service sector	3/11/2020 12:16 AM
75	NOT section 8. I'm a teacher so don't speak for me needing section 8. We moved here to get away from that nightmare.	3/10/2020 11:54 PM
76	Alley and tree cleanup	3/10/2020 11:46 PM
77	Stop the punch for "Affordable Housing" which is the code word for Section 8 housing. Which does bring crime. Allen PD statistics show crime is higher in Section 8 areas. Allen does Not need Section 8 housing.	3/10/2020 11:41 PM
78	Single mothers	3/10/2020 11:10 PM
79	Single family homes. No more apartments and absolutely no low-income housing.	3/10/2020 11:00 PM
80	WE DO NOT NEED "AFFORDABLE HOUSING" SECTION 8 Government housing only brings crime. Ask the Police department to provide a detailed list of calls to the apartment on Chaparral. No Section 8, Never. Allen needs smaller one-story home built with wider door ways and easy turns. Built with seniors or the disabled in-mind, but not subsidized. New homes should be required to have F-5 approved tornado shelters.	3/10/2020 10:56 PM
81	1st time home owners with low salaries	3/10/2020 10:49 PM
82	No	3/10/2020 10:10 PM
83	Single family/low density homes	3/10/2020 9:59 PM
84	No section 8. Don't want it!!	3/10/2020 9:53 PM
85	Keep Texas Strong. There are no needs for low income housing in Allen or even Collin County. There is no good reason for this survey either.	3/10/2020 9:52 PM
86	No	3/10/2020 9:51 PM

City of Allen Consolidated Plan Survey 2020-2024

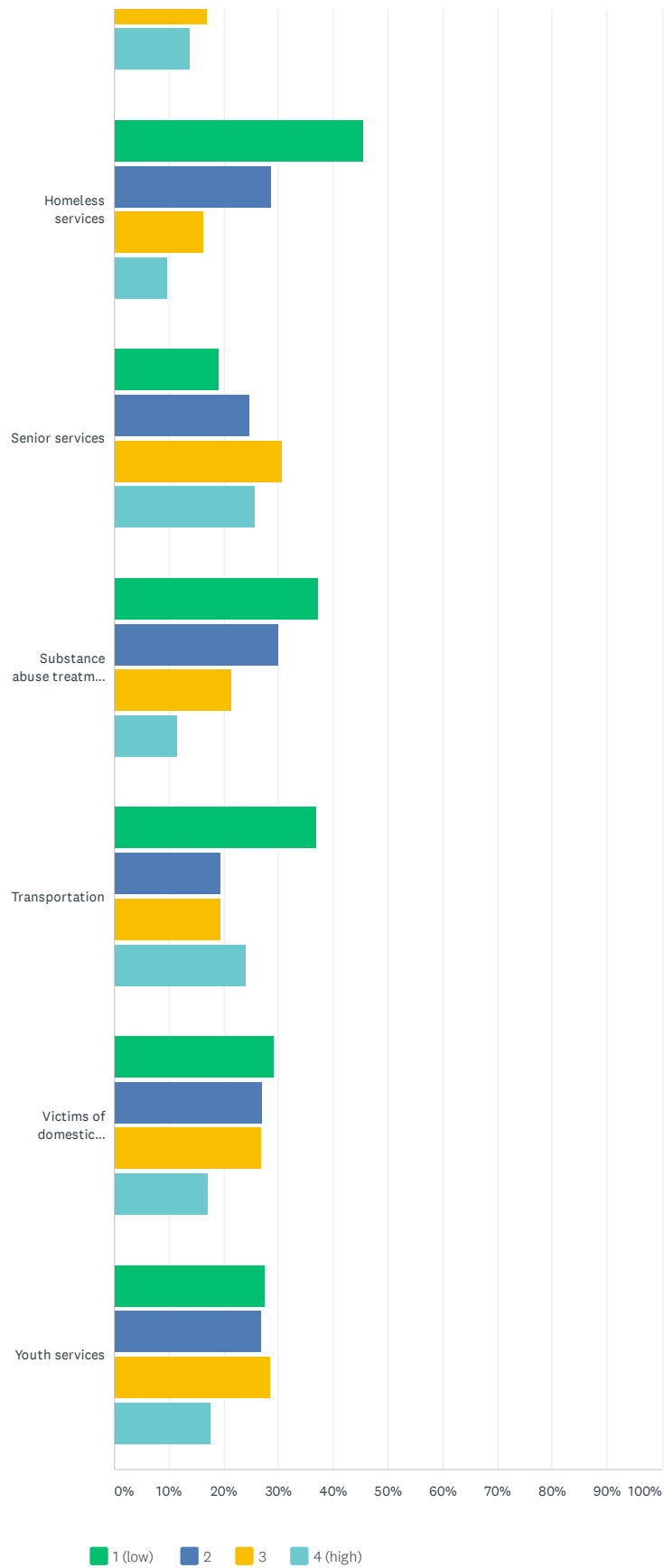
87	No	3/10/2020 9:45 PM
88	Senior housing	3/10/2020 9:30 PM
89	Nope	3/10/2020 9:21 PM
90	NO	3/10/2020 9:08 PM
91	We need to stop allowing permits for apartment complexes.	3/10/2020 8:57 PM
92	no	3/10/2020 8:55 PM
93	Yes	3/10/2020 8:52 PM
94	No	3/10/2020 8:48 PM
95	Their is literally no affordable housing. I am a homeowner but, still sympathize with those having to rent 1 bedrooms for over \$1000 a month. We need affordable housing!	3/10/2020 8:46 PM
96	Keeping our neighborhoods free of section 8 housing. Do not encourage investors to buy homes that won't be maintained.	3/10/2020 8:43 PM
97	NO MORE MULTI FAMILY UNITS!!!	3/10/2020 8:33 PM
98	no	3/10/2020 8:32 PM
99	There are no apartments for middle income seniors. Only low income and high income.	3/10/2020 8:26 PM
100	Tear down old neighborhoods and replace with new housing. These old neighborhoods are trashy looking and bringing down Allen.	3/10/2020 8:25 PM
101	Those working service industry jobs.	3/10/2020 8:18 PM
102	Townhomes and condos or garden homes.. we have plenty of apartments but no other options...	3/10/2020 8:11 PM
103	Young family trying to raise their children in this nice family oriented community	3/10/2020 7:55 PM
104	No	3/10/2020 7:38 PM
105	No more apartments. Our schools cannot handle it. The "one" high school workaround by building schools across town is a joke. If you want to stay 1 high school- STOP OKAYING MORE APARTMENTS!	3/10/2020 7:14 PM
106	Repairs to houses that are currently inhabited by lower income/seniors unable to complete the repairs themselves.	3/10/2020 7:12 PM
107	Stop building apartments on every vacant lot in Allen increasing the already high volume of traffic here!!!	3/10/2020 6:19 PM
108	Teachers, fire fighters, and police officers are being priced out of their homes due to property values rising faster than public service incomes. My husband and I are both teachers with master's degrees (13 years' worth of college), and we can barely afford to stay in our home that we purchased in 2006, well under what we were approved for. Something needs to be done to keep those working in public service in the community. Maybe a tax break? Teachers who live in the community where they teach are more invested, and we need fire fighters and police officers living in our community.	3/10/2020 5:59 PM
109	Enhanced code enforcement for rental properties.	3/10/2020 5:40 PM
110	Code enforcement	3/5/2020 4:00 PM
111	Code enforcement	3/5/2020 3:58 PM
112	Smaller single story homes with at least 3 bedrooms & 2 & 1/2 baths that are low maintenance without being in HOA neighborhood	3/4/2020 12:43 PM
113	I believe there should be more developments that feature smaller square-footage homes. Not townhouses or apartments but actual homes on individual lots.	3/1/2020 6:22 PM
114	First time homebuyer homes needed	3/1/2020 4:14 PM
115	no	2/29/2020 9:34 AM
116	single mothers	2/28/2020 8:16 PM
117	maintaining property to reduce crime	2/27/2020 4:39 PM

Q5 As you complete this section, consider the need for public services in your community. What public services are most needed in your community? Rate the level of need, with 4 being the highest priority.

Answered: 301 Skipped: 29



City of Allen Consolidated Plan Survey 2020-2024



City of Allen Consolidated Plan Survey 2020-2024

	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
Abused/neglected children services	27.40% 80	27.74% 81	24.32% 71	20.55% 60	292	2.38
Child care	30.38% 89	34.47% 101	22.87% 67	12.29% 36	293	2.17
Services for people with disabilities	22.60% 66	27.74% 81	34.25% 100	15.41% 45	292	2.42
Health care services/clinics	36.86% 108	26.28% 77	19.80% 58	17.06% 50	293	2.17
HIV/AIDS services	65.64% 191	25.77% 75	6.19% 18	2.41% 7	291	1.45
Job training/employment services	31.27% 91	29.55% 86	24.74% 72	14.43% 42	291	2.22
Homelessness prevention	38.85% 115	30.41% 90	16.89% 50	13.85% 41	296	2.06
Homeless services	45.39% 133	28.67% 84	16.38% 48	9.56% 28	293	1.90
Senior services	18.98% 56	24.75% 73	30.51% 90	25.76% 76	295	2.63
Substance abuse treatment and prevention	37.29% 110	29.83% 88	21.36% 63	11.53% 34	295	2.07
Transportation	36.91% 110	19.46% 58	19.46% 58	24.16% 72	298	2.31
Victims of domestic violence services	29.05% 86	27.03% 80	26.69% 79	17.23% 51	296	2.32
Youth services	27.36% 81	26.69% 79	28.38% 84	17.57% 52	296	2.36

Q6 Are there other high priority public service needs in your community that are not listed above (optional)?

Answered: 73 Skipped: 257

City of Allen Consolidated Plan Survey 2020-2024

#	RESPONSES	DATE
1	Affordable housing	3/23/2020 1:54 PM
2	We could really use a big brothers big sisters community program	3/18/2020 6:12 PM
3	Food pantries.	3/17/2020 1:02 AM
4	Transportation - Please do not connect/allow DART.	3/16/2020 12:42 PM
5	No	3/16/2020 1:50 AM
6	No	3/15/2020 8:30 AM
7	Assistance w child care for young families and also for young single parents	3/14/2020 4:03 PM
8	No	3/14/2020 8:50 AM
9	All public utility poles need to be underground entirely to prevent more power outages.	3/14/2020 8:21 AM
10	Spiritual needs of youth, homeless, mental health needs, etc through training and groups.	3/13/2020 8:43 PM
11	More police to enforce traffic laws.	3/13/2020 6:03 PM
12	Zero other public service needs.	3/13/2020 4:01 PM
13	N/A	3/13/2020 3:17 PM
14	No	3/13/2020 12:56 PM
15	More water fountains on the trails	3/13/2020 10:10 AM
16	more community policing	3/13/2020 9:36 AM
17	No	3/13/2020 9:34 AM
18	Get a handle on the drag racing and random shooting in East Allen. Never had it so bad. Next door had two bullets fired through his windows.	3/12/2020 8:45 PM
19	Criminal mischief seems to be on the rise. Lots of pot holes too	3/12/2020 8:44 PM
20	cancel school for corona virus. nobody is taking this seriously	3/12/2020 4:15 PM
21	We don't have kids so seeng the huge amounts of money wasted on parents who can't keep shagging is the last thing I want or tax money spent on	3/12/2020 4:03 PM
22	Meals/prescriptions for shut-ins due to corona virus.	3/12/2020 2:57 PM
23	No	3/12/2020 2:48 PM
24	Increased activity programs for Adults - not just seniors or children.	3/12/2020 2:30 PM
25	Mental health, emergency shelter, emergency rent assistance	3/12/2020 1:36 PM
26	getting adults to act like adults and be responsible	3/12/2020 12:56 PM
27	More monitoring of public parks so that trash and discarded materials are disposed of, and facilities are not defaced. Some needed repairs seem to take weeks.	3/12/2020 12:14 PM
28	Transportation for Srs for shopping on medical appointments. Also affordable housing for Srs.	3/12/2020 11:38 AM
29	DART	3/12/2020 11:15 AM
30	Anxiety and Depression and Mental illness Services. Drug and Alcohol Rehabs.	3/11/2020 10:55 PM
31	Meeting urgent temporary monetary needs could help families stay afloat & keep them from needing long term assistance.	3/11/2020 10:14 PM
32	As an affluent community why is this survey focused on social justice topics? There is no mention of improved parks and trails. No mention of attracting and retaining top talent to our school services. No mention of investing in city attractions. While I have empathy for many of the topics mentioned, if these are critical services for the population of the city of Allen then we picked the wrong community to raise our family.	3/11/2020 9:02 PM
33	Our public library could use a big makeover.	3/11/2020 8:28 PM
34	Focused law enforcement on known high crime areas (older apartments, etc.)	3/11/2020 6:33 PM
35	Nope, we good here in Allen	3/11/2020 5:27 PM
36	More police patrol.	3/11/2020 3:54 PM
37	No	3/11/2020 2:28 PM
38	No	3/11/2020 1:39 PM
39	none	3/11/2020 1:06 PM
40	No	3/11/2020 12:56 PM
41	More Police	3/11/2020 12:27 PM
42	Keep Allen safe and beautiful as it was instead of trying to bringing problems here we left Dallas for.	3/11/2020 12:23 PM
43	No	3/11/2020 11:05 AM
44	Any high priority needs are already being met	3/11/2020 9:39 AM
45	None at this time.	3/10/2020 11:48 PM
46	No. Allen is a great place. The City Council need to stop looking for problems that are not here.	3/10/2020 11:42 PM
47	N/a	3/10/2020 11:11 PM
48	No	3/10/2020 10:11 PM
49	Less government, the better!	3/10/2020 10:03 PM

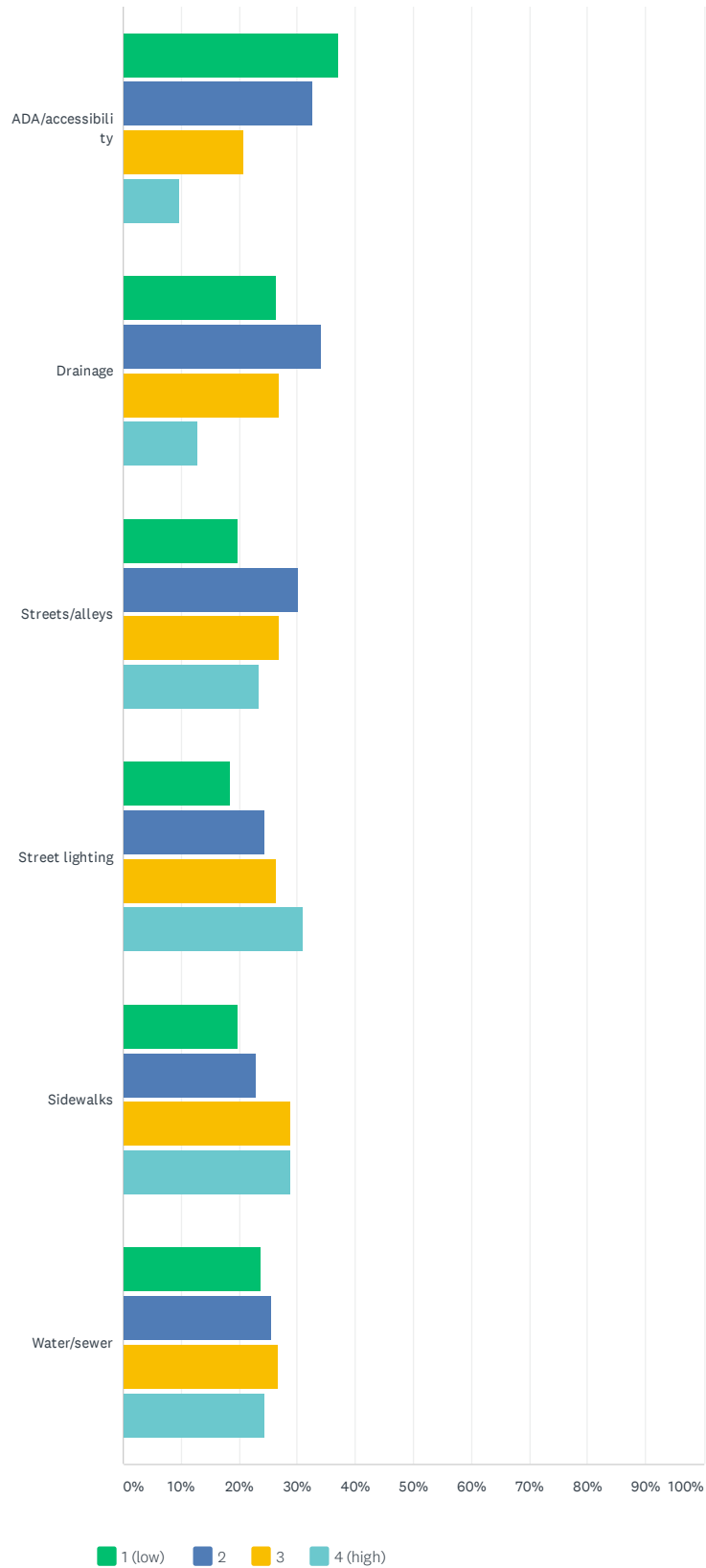
City of Allen Consolidated Plan Survey 2020-2024

50	No on section 8. Don't want it or need it!!!!	3/10/2020 9:55 PM
51	Previous City Council and the previous Mayor has already done more than enough. Stop building Apartments	3/10/2020 9:53 PM
52	No	3/10/2020 9:52 PM
53	No	3/10/2020 9:46 PM
54	No	3/10/2020 9:30 PM
55	No	3/10/2020 9:22 PM
56	NO	3/10/2020 9:09 PM
57	The things listed above should be addressed by local charities, not our city government.	3/10/2020 8:58 PM
58	No	3/10/2020 8:57 PM
59	Yes	3/10/2020 8:54 PM
60	No	3/10/2020 8:50 PM
61	We need to support collin county homeless initiatives and help further low income housing in partnership with the county.	3/10/2020 8:48 PM
62	WE DO NOT NEED OR WANT RAIL SERVICE	3/10/2020 8:35 PM
63	no	3/10/2020 8:34 PM
64	Health care services for the uninsured.	3/10/2020 8:19 PM
65	TRANSPORTATION... we are in a CRISIS for public transportation. Jobs a plenty for retail and food service. However, those that desperately need these jobs can't afford to live in our communities and we don't have public transportation. I have visited restaurants and retail locations and I've discussed and seen their struggles for staffing. We need long term solutions. Young people in our communities who normally would take these roles historically are putting off work until college now.	3/10/2020 8:15 PM
66	No	3/10/2020 7:39 PM
67	Veterans	3/10/2020 6:43 PM
68	Again Code Enforcement	3/5/2020 4:02 PM
69	A better post office	3/4/2020 12:45 PM
70	yes	2/29/2020 9:35 AM
71	help for seniors, such as Meals on Wheels and transportation	2/28/2020 8:18 PM
72	Help with general home repairs More public service-city/county announcements-newspaper, magazine	2/28/2020 2:37 PM
73	bring Per Scholas to Allen	2/27/2020 4:41 PM

Q7 As you complete this section, consider the need for infrastructure improvements in your community. What infrastructure improvements are most needed in your community? Rate the level of need, with 4 being the highest priority.

Answered: 297 Skipped: 33

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City of Allen Consolidated Plan Survey 2020-2024

	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
ADA/accessibility	37.11% 108	32.65% 95	20.62% 60	9.62% 28	291	2.03
Drainage	26.46% 77	34.02% 99	26.80% 78	12.71% 37	291	2.26
Streets/alleys	19.66% 58	30.17% 89	26.78% 79	23.39% 69	295	2.54
Street lighting	18.43% 54	24.23% 71	26.28% 77	31.06% 91	293	2.70
Sidewalks	19.66% 58	22.71% 67	28.81% 85	28.81% 85	295	2.67
Water/sewer	23.55% 69	25.60% 75	26.62% 78	24.23% 71	293	2.52

Q8 Are there other high priority infrastructure needs in your community that are not listed above (optional)?

Answered: 68 Skipped: 262

City of Allen Consolidated Plan Survey 2020-2024

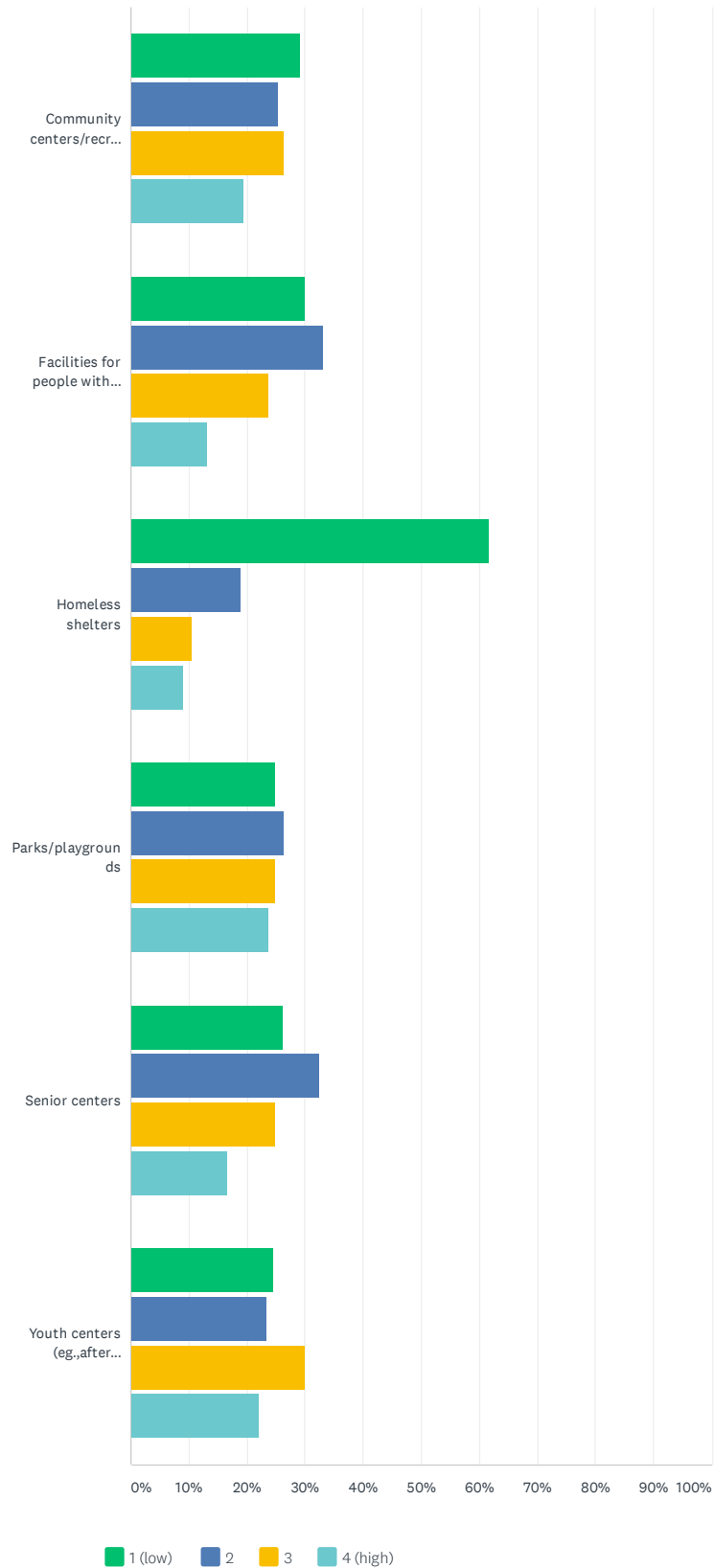
#	RESPONSES	DATE
1	Utility programs for people on fixed income to keep billing down. Possible free use months to help the disabled and elderly.	3/23/2020 1:58 PM
2	Our community lacks in education of keeping street gutters and water ways clear of leaves and debris so that our drainage system can work better	3/18/2020 6:13 PM
3	NA	3/16/2020 12:42 PM
4	No	3/16/2020 1:51 AM
5	sunken sidewalks that collect water	3/15/2020 9:05 AM
6	Speed bumps.	3/15/2020 8:30 AM
7	Sidewalk leveling in older neighborhoods like Timberbend	3/14/2020 4:05 PM
8	Parks and rec	3/14/2020 8:54 AM
9	Keep Parks and Recreation a priority as it is important for the physical, mental, and social health of our city's citizens (and creatures in nature).	3/14/2020 8:27 AM
10	The dam power lines on McDermott slash main street need to be hurried Allen has the ugliest power lines of any Sam city in the nation	3/14/2020 1:49 AM
11	equal access to fiber optic broadband internet, public wifi at Celebration	3/13/2020 11:44 PM
12	Smart traffic lights	3/13/2020 10:03 PM
13	Internet other than 5G	3/13/2020 9:23 PM
14	bike lanes, trails	3/13/2020 8:45 PM
15	More nature! Studies show being around nature helps in so many ways but the city keeps letting developers build ugly strip malls on previously undeveloped land or allowing rezoning, ie Bethany/Alma intersection.	3/13/2020 5:44 PM
16	No other infrastructure needs.	3/13/2020 4:03 PM
17	Alleyways and sidewalks in disrepair, many trip hazards around the area.	3/13/2020 3:19 PM
18	No	3/13/2020 12:56 PM
19	More water fountains on the trails	3/13/2020 10:11 AM
20	coronavirus	3/12/2020 4:15 PM
21	Street lighting should be motion based so lights turn off when there is no traffic. Residential lighting should have only light going down, let's see the Stars again	3/12/2020 4:05 PM
22	No	3/12/2020 2:49 PM
23	Access to renewable energy, access to electric vehicle charging	3/12/2020 1:38 PM
24	Code enforcement should require residents and businesses to maintain landscape plantings and grass.	3/12/2020 12:17 PM
25	Not that I can think of.	3/11/2020 9:03 PM
26	My neighborhood doesn't have sidewalks. There are 3 Disabled persons who live on Ellis Dr.	3/11/2020 8:50 PM
27	Several streets in our neighborhood do not have sidewalks, which is unsafe for all the schoolchildren who walk or bike to and from school. There also needs to be some way to address people who use alleys as throughways, driving at speeds unsafe for alleyways (30+ MPH).	3/11/2020 8:30 PM
28	Better posting of speed limit signs.	3/11/2020 5:42 PM
29	More internet provider options.	3/11/2020 3:56 PM
30	No	3/11/2020 2:29 PM
31	No	3/11/2020 1:39 PM
32	none	3/11/2020 1:06 PM
33	No	3/11/2020 12:56 PM
34	yes, we always need to maintain our streets and alleys but we sure pay enough in property taxes for it, do not use them as baits to push your affordable housing here!	3/11/2020 12:26 PM
35	Be proactive, be seen being proactive.	3/11/2020 11:06 AM
36	Again. Already being met	3/11/2020 9:40 AM
37	We need the streets, sidewalks & drainage repaired in our 40+ years ne	3/11/2020 1:22 AM
38	Get the traffic off neighborhood streets. Widen the existing larger artery roadways	3/10/2020 11:57 PM
39	None at this time	3/10/2020 11:49 PM
40	no	3/10/2020 11:43 PM
41	Parking along Glendover park. Needs to be fixed so one lane parking next to greenbelt and two lanes of traffic. No parking on west side of Scottsman between Glendover and Exchange. Been an issue for years. .	3/10/2020 11:18 PM
42	N/a	3/10/2020 11:12 PM
43	Huge need for alley and sidewalk repair. And may streetlights don't work.	3/10/2020 11:03 PM
44	Better roads. Repair what we have.	3/10/2020 10:57 PM
45	No	3/10/2020 10:12 PM
46	More trees on streets. Aesthetics largely ignored but much needed. Require businesses to	3/10/2020 10:11 PM

City of Allen Consolidated Plan Survey 2020-2024

	keep property mowed and neat.	
47	No on Section 8. Don't want it!!!	3/10/2020 9:56 PM
48	There's always a need, but they are low as much has already been addressed!	3/10/2020 9:54 PM
49	No	3/10/2020 9:52 PM
50	No	3/10/2020 9:46 PM
51	No	3/10/2020 9:31 PM
52	No	3/10/2020 9:23 PM
53	Yes	3/10/2020 9:10 PM
54	No	3/10/2020 8:58 PM
55	No	3/10/2020 8:52 PM
56	Fix our roads and keep our water safe!	3/10/2020 8:48 PM
57	Quit building apartments. Need more large parks with trails, open space and water sources for animal migration.	3/10/2020 8:45 PM
58	no	3/10/2020 8:34 PM
59	Infrastructure improvements that would slow traffic on neighborhood streets.	3/10/2020 8:20 PM
60	No	3/10/2020 7:40 PM
61	Improved walking trails, need a playground	3/10/2020 6:47 PM
62	The new right-turn only lanes are RIDICULOUS!!! Most people voluntarily stay out of them if they are going straight during rush hour, as a courtesy to those needing to turn right. Now we've got the other lane(s) backed up so far that people miss the light, and no one is even in the right-turn only lane. We don't need the city telling us how to drive when a little common courtesy would solve the problem.	3/10/2020 6:03 PM
63	Improved timing in ALL directions on traffic signals.	3/10/2020 5:48 PM
64	Code enforcement. Old papers left on lawns and streets for example	3/5/2020 4:04 PM
65	just repave the damn chug holes in my alley!!!!	2/29/2020 9:37 AM
66	bike paths	2/28/2020 8:19 PM
67	Neighborhood tree trimming, better signage to special areas-historic village & depot, parks, historic dam, better signage McDermott Drive by Police Headquarters where lane ends-dangerous. Overall better signage. Repair roads downtown area. Repair roadway bed West McDermott Drive, rough loud drive.	2/28/2020 2:42 PM
68	Appropriate traffic limits for alleys (ours is constantly being used as a through way, making it unsafe for residents)	2/27/2020 8:21 PM

Q9 As you complete this section, consider the need for public facilities in your community. What public facilities are needed in your community?
Rate the level of need, with 4 being the highest priority.

Answered: 291 Skipped: 39



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	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
Community centers/recreational facilities	29.07% 84	25.26% 73	26.30% 76	19.38% 56	289	2.36
Facilities for people with disabilities	29.97% 86	33.10% 95	23.69% 68	13.24% 38	287	2.20
Homeless shelters	61.67% 177	18.82% 54	10.45% 30	9.06% 26	287	1.67
Parks/playgrounds	25.00% 71	26.41% 75	25.00% 71	23.59% 67	284	2.47
Senior centers	26.22% 75	32.52% 93	24.83% 71	16.43% 47	286	2.31
Youth centers (eg.,after school and summer programs)	24.48% 71	23.45% 68	30.00% 87	22.07% 64	290	2.50

Q10 Are there other high priority public facility needs in your community that are not listed above (optional)?

Answered: 65 Skipped: 265

City of Allen Consolidated Plan Survey 2020-2024

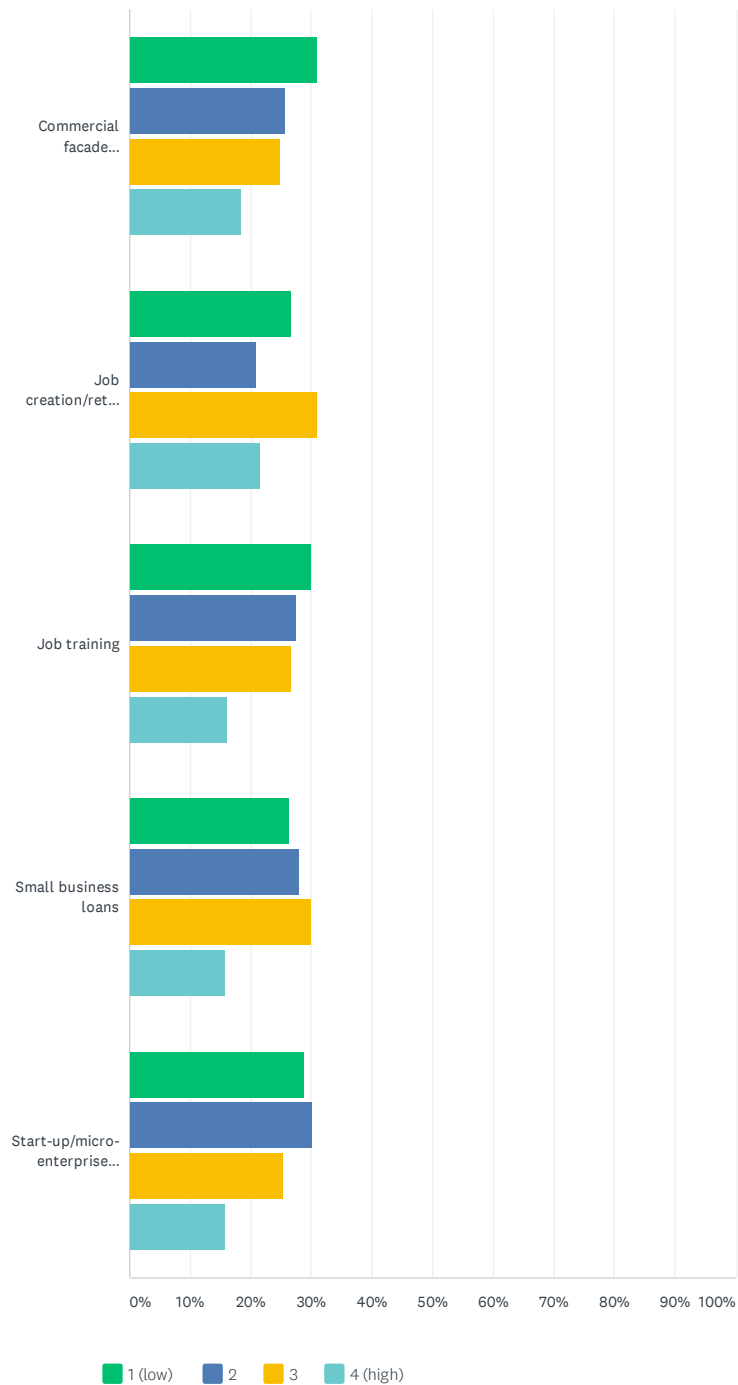
#	RESPONSES	DATE
1	Childcare for single moms and those who make less then 50,000 a year.	3/23/2020 2:00 PM
2	Bigger library	3/19/2020 8:37 AM
3	NA	3/16/2020 12:43 PM
4	No	3/16/2020 1:51 AM
5	No	3/15/2020 8:31 AM
6	Programs that would encourage participation for all ages, not just youth.	3/14/2020 12:24 PM
7	The library kids area needs new couches and new books for children also a park by the library for the kids would be great and don't get me started on a dog park	3/14/2020 1:50 AM
8	New second library	3/13/2020 11:45 PM
9	Youth centers for low income.	3/13/2020 8:44 PM
10	More nature! Parks and walking paths are fine but Allen should purchase more land to preserve some of the natural beauty in the area. Stop rezoning this land or allowing un-needed strip malls to be built.	3/13/2020 5:46 PM
11	No other public facility needs.	3/13/2020 4:06 PM
12	N/A	3/13/2020 3:20 PM
13	No	3/13/2020 12:57 PM
14	Put some waterfalls on the trail	3/13/2020 10:13 AM
15	Some pools that compare to those in surrounding cities like Jack Carter pool.	3/12/2020 5:29 PM
16	Definitely no dog parks and enforce leash law	3/12/2020 4:07 PM
17	Shaded trails for seniors to walk.	3/12/2020 2:59 PM
18	No	3/12/2020 2:49 PM
19	Expand art/music education programs	3/12/2020 2:31 PM
20	As the city grows and develops, more public facilities are needed. Apartments should be required to provide open space and public areas such as swimming pools, tennis courts, and exercise equipment.	3/12/2020 12:21 PM
21	Public services that create jobs!	3/12/2020 10:49 AM
22	Dog park	3/12/2020 6:51 AM
23	Food kitchen for people in need of a meal. Public transportation.	3/11/2020 10:58 PM
24	Diving facility. The Nadatorium does not accommodate adults or divers at all and barely accommodates the high school dive team with minimal space time and equipment putting our high school team at a big disadvantage.	3/11/2020 10:07 PM
25	We have a public Park but no facilities?	3/11/2020 9:07 PM
26	I do not know the demographics of the city but spend on seniors vs youth should anticipate the future growth rates of these populations. As to ADA compliance, assume that is mandated by federal law.	3/11/2020 9:05 PM
27	We have a Small park but it doesn't have restroom facilities.	3/11/2020 8:51 PM
28	It would be nice if one of the pools had morning hours for families with young children.	3/11/2020 8:32 PM
29	No	3/11/2020 2:30 PM
30	No	3/11/2020 1:39 PM
31	none	3/11/2020 1:06 PM
32	No	3/11/2020 12:57 PM
33	we already have plenty of these, again do not use nice ideas to smuggle affordable housing to the city.	3/11/2020 12:27 PM
34	City Dog Park. Either stand-alone or in conjunction with a public park / facility.	3/11/2020 10:39 AM
35	Same. Already have facilities to meet these needs	3/11/2020 9:40 AM
36	None	3/10/2020 11:50 PM
37	no	3/10/2020 11:43 PM
38	N/a	3/10/2020 11:13 PM
39	More pools, sand volleyball courts	3/10/2020 11:05 PM
40	We have enough parks. We need more senior centers that are open longer. The current hours is too short.	3/10/2020 10:59 PM
41	No	3/10/2020 10:12 PM
42	No Section 8!!!!!!	3/10/2020 9:57 PM
43	Nope we have too many already. We don't need wider paths on trails, we are building what we need, don't need more.	3/10/2020 9:56 PM
44	No	3/10/2020 9:53 PM
45	No	3/10/2020 9:47 PM
46	No	3/10/2020 9:31 PM
47	No	3/10/2020 9:24 PM

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48	Yes	3/10/2020 9:11 PM
49	NO	3/10/2020 9:10 PM
50	No	3/10/2020 8:59 PM
51	No	3/10/2020 8:52 PM
52	Our youth have nowhere to go, nothing to do. I appreciate the efforts though but, see great improvements needed	3/10/2020 8:50 PM
53	See previous answer.	3/10/2020 8:47 PM
54	no	3/10/2020 8:35 PM
55	Expanded library facilities!	3/10/2020 8:21 PM
56	No	3/10/2020 7:41 PM
57	Rec center on west side. Any facility on west side. Pool on the west side	3/10/2020 7:36 PM
58	We have some great facilities in Allen, but it may be difficult for teens or seniors to get transportation to them.	3/10/2020 7:16 PM
59	Please update the restrooms at Celebration Park and KEEP THEM CLEAN AND STOCKED WITH SOAP AND TOILET PAPER.	3/10/2020 6:03 PM
60	Complete the trail network.	3/10/2020 5:50 PM
61	Natural parks, native habitat	3/10/2020 5:41 PM
62	Senior Center that exists is very nice but does not necessarily lend itself to the wants of the Senior Community. Dancing is proven to be the best activity for seniors since it has movement, brain activity, and socialization. Our Center WILL NOT allow us to have dances although other centers in our area have a dance every week. We have requested and protested this for years to no avail.	3/5/2020 9:24 AM
63	just repave the damn chug holes in my alley!!!!!!	2/29/2020 9:38 AM
64	more shade trees planted around schools	2/28/2020 8:21 PM
65	Drop off part-time elder care area.	2/28/2020 2:44 PM

Q11 Consider the needs related to businesses and jobs in your community. What are the highest priority economic development needs in your community? Rate the level of need, with 4 being the highest priority.

Answered: 288 Skipped: 42



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	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
Commercial facade renovations and improvements	30.99% 88	25.70% 73	25.00% 71	18.31% 52	284	2.31
Job creation/retention	26.48% 76	20.91% 60	31.01% 89	21.60% 62	287	2.48
Job training	29.82% 85	27.37% 78	26.67% 76	16.14% 46	285	2.29
Small business loans	26.32% 75	28.07% 80	29.82% 85	15.79% 45	285	2.35
Start-up/micro-enterprise assistance	28.77% 82	30.18% 86	25.26% 72	15.79% 45	285	2.28

Q12 Are there other high priority economic development needs in your community that are not listed above (optional)?

Answered: 51 Skipped: 279

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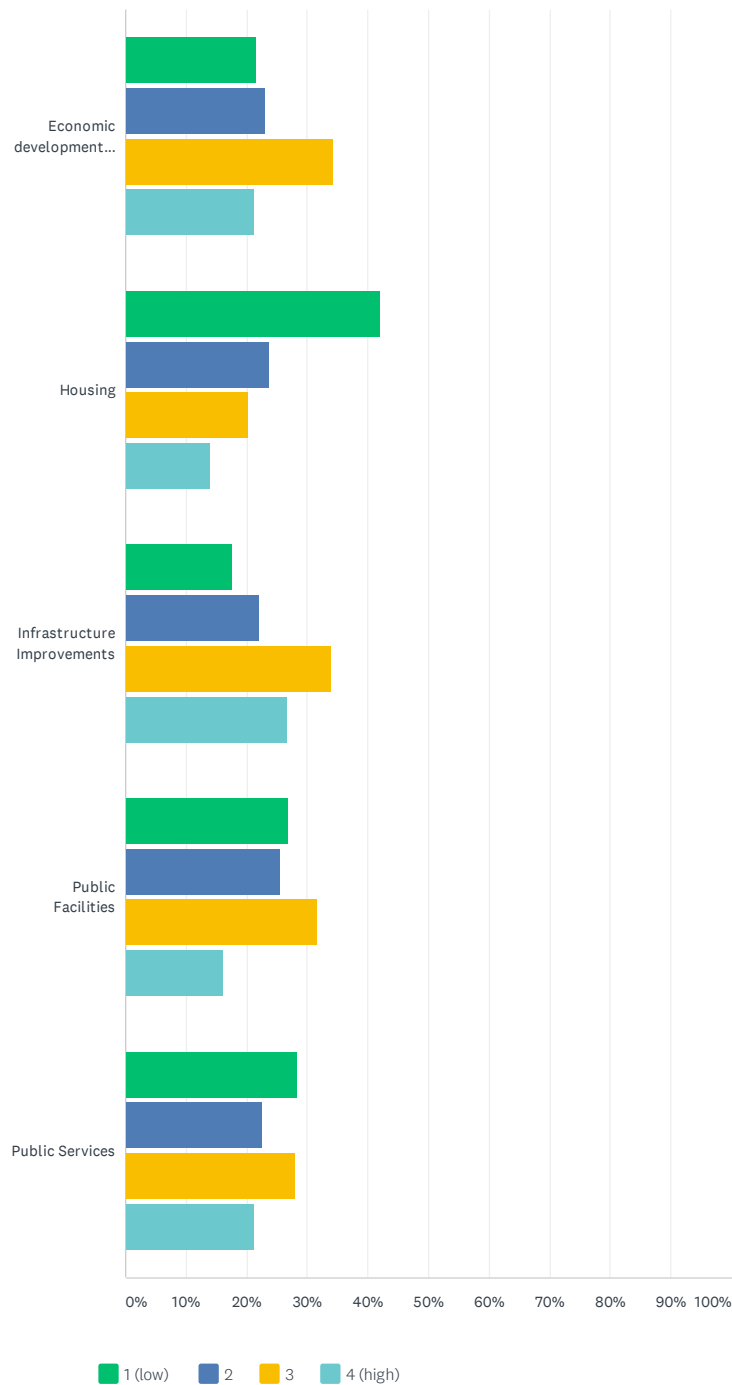
#	RESPONSES	DATE
1	Hire more disabled people for city jobs.	3/23/2020 2:02 PM
2	Improve the Bethany/Greenville intersection	3/16/2020 12:44 PM
3	No	3/16/2020 1:52 AM
4	I wish we had small business mentors and counselors that we could build a trusting relationship with to ask for help	3/14/2020 4:08 PM
5	Some power poles are still above ground in front of commercial businesses (ex: Lowe's on McDermott)	3/14/2020 8:33 AM
6	Some of the older shopping centers like Bethany/Greenville Greenville/McDermott 75/Allen drive are gross and really need a makeover and downtown Allen is just horrendous. Nothing should be allowed to be built there unless they make it look like an old downtown mckinney building. That Nash automotive building and the attic self storage I mean that stuff is awful looking even that new post ship place loons bad	3/14/2020 1:55 AM
7	Improving aesthetics of Greenville/Mcdermott business corner	3/13/2020 11:47 PM
8	No other economic development needs from a federal perspective.	3/13/2020 4:08 PM
9	N/A	3/13/2020 3:21 PM
10	NO	3/13/2020 12:58 PM
11	Many new corporations are coming to Allen Training should be in those areas and tax breaks should be tied to hiring and training a % of Allen Residents	3/13/2020 9:40 AM
12	A downtown area we can be proud of, that will attract people	3/13/2020 12:26 AM
13	Better way of controlling the property assessments so that businesses do not face relocation or closing due to higher property taxes.	3/12/2020 8:50 PM
14	This form didn't like my answers so the answers are not accurate. Don't give companies any more tax breaks	3/12/2020 4:10 PM
15	No	3/12/2020 2:49 PM
16	Central Business District planning revitalization	3/12/2020 1:43 PM
17	Start-ups should be required to have resources to support themselves as they grow. Vacant facilities should have signs removed and the property maintained.	3/12/2020 12:23 PM
18	We have a number of empty business buildings on the East side of Allen that need to be repurposed or torn down.	3/12/2020 11:42 AM
19	Don't allow Contractors to take advantage of Opportunity Zones to put even more strain on low income families. Especially if they have ties to City	3/11/2020 9:10 PM
20	N/A	3/11/2020 9:06 PM
21	I would hate to see Developers especially those with Government ties, to be allowed to take advantage of "Enterprise Zones". Please don't allow abuses	3/11/2020 8:54 PM
22	Allen should get into the DART rail system.	3/11/2020 8:23 PM
23	A city with such a small land area is becoming quite dense with commercial facility	3/11/2020 5:43 PM
24	No	3/11/2020 2:30 PM
25	Outdoor pavillions	3/11/2020 1:44 PM
26	no	3/11/2020 1:40 PM
27	downtown area needs help	3/11/2020 1:07 PM
28	No	3/11/2020 12:57 PM
29	again, using positive ideas to bring bad project into town!	3/11/2020 12:28 PM
30	Larger scale corporate headquarters / mixed use development, with long-term stable high use areas to help balance tax revenue.	3/11/2020 10:43 AM
31	None	3/10/2020 11:50 PM
32	no	3/10/2020 11:44 PM
33	nl/a	3/10/2020 11:13 PM
34	Why is local government trying to create jobs. Local government should help business flourish.	3/10/2020 10:59 PM
35	Building codes that reflect upscale community; e.g. stone and brick and uniformity.	3/10/2020 10:17 PM
36	No	3/10/2020 10:13 PM
37	No section 8 in our city! Don't California our Allen!!	3/10/2020 9:58 PM
38	Whatever we may need us already available through the Federal Government. The City needs not to provide more	3/10/2020 9:56 PM
39	No	3/10/2020 9:47 PM
40	No	3/10/2020 9:24 PM
41	Yes	3/10/2020 9:11 PM
42	No	3/10/2020 8:59 PM
43	No	3/10/2020 8:53 PM
44	Small business and job training should be our focus	3/10/2020 8:50 PM
45	The people that own the property north of Bethany and east of Greenville need to be reprimanded	3/10/2020 8:47 PM

City of Allen Consolidated Plan Survey 2020-2024

	by the city. There are great businesses in there suffering because the city doesn't enforce code.	
46	no	3/10/2020 8:36 PM
47	Smoother more fair (building) permitting/inspection process for local businesses.	3/10/2020 7:43 PM
48	just repave the damn chug holes in my alley!!!!	2/29/2020 9:39 AM
49	Vo-Tech job training. College isn't for everyone. Shuttle or some form of transportation to local colleges, at least from the high school.	2/28/2020 8:24 PM
50	Older areas need to be prioritized to update buildings, especially repair/replace dead landscape materials, signage, etc. Priority for more parking allocations.	2/28/2020 2:47 PM
51	PLEASE clean up the area around Greenville and Main, and further East (Jupiter, Allen Heights, Malone). So much money is being dumped on the north/west side of town, and the east side is constantly being overlooked and bypassed	2/27/2020 8:24 PM

Q13 Consider the overall needs in your community. Consider the overall priorities for community development funding in the City of Allen. Rate the level of need, with 4 being the highest priority.

Answered: 281 Skipped: 49



City of Allen Consolidated Plan Survey 2020-2024

	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
Economic development (jobs/businesses)	21.51% 60	22.94% 64	34.41% 96	21.15% 59	279	2.55
Housing	42.14% 118	23.57% 66	20.36% 57	13.93% 39	280	2.06
Infrastructure Improvements	17.63% 49	21.94% 61	33.81% 94	26.62% 74	278	2.69
Public Facilities	26.88% 75	25.45% 71	31.54% 88	16.13% 45	279	2.37
Public Services	28.32% 79	22.58% 63	27.96% 78	21.15% 59	279	2.42

Q14 Do you have any other comments regarding the City's priorities for its housing and community development funding (optional)? You can use this space to list specific projects, programs, needs, or geographic areas that you feel the City should prioritize for funding. You can also tell us about any other community development concerns not found in this survey that you would like to see addressed.

Answered: 89 Skipped: 241

City of Allen Consolidated Plan Survey 2020-2024

#	RESPONSES	DATE
1	Need affordable health clinic services and public transportation system. Alleys could be done away with - they are a waste of space, diminish neighbor interaction, and increase likelihood of theft (from my understanding)	3/30/2020 12:40 PM
2	Need more nice affordable housing.	3/23/2020 2:03 PM
3	The city should focus less on the trendy mixed use projects with retail on the ground floor and expensive apartments above. They look nice, but are not very affordable. They are also not family friendly. I would not want my crying baby or tantrum throwing toddler bothering my neighbors. We desperately need more affordable single family homes. I see many homes being built, none of which are affordable.	3/16/2020 1:26 PM
4	NA	3/16/2020 12:44 PM
5	No	3/16/2020 1:52 AM
6	Small business help	3/15/2020 10:10 AM
7	We should expand recycling. We should be the leader in renewable energy businesses and usage.	3/14/2020 11:54 AM
8	Eastside 1960s neighborhood along the 75 needs a Park. There is some land area along Greenville which could maybe be purchased, (unless a grocery store can be encouraged there, as one is much needed there in that neighborhood) which could help the families and youth in the area. The school there on Bethany does not have a neighborhood park next to it like the other schools do. I also think the Sex Offender distance from Park and schools requirement doesn't do anything to protect our children but just hinders those who made a mistake (often as a teen) from having a nice place to live for their children and family. Some in that area are people labelled and never forgiven. Murderers who have completed their sentences don't have that restriction.	3/14/2020 8:51 AM
9	Can we please do something about our highway its just never safe from McDermott to Stacy going north is a shitshow people slamming on their breaks trying to exit what's up with that I am terrified how it will be in 20 years	3/14/2020 1:57 AM
10	Solar incentives, more city buildings with solar	3/13/2020 11:48 PM
11	Provide housing improvement funds for homeowners with moderate (not just low) incomes	3/13/2020 6:27 PM
12	We have an overabundance of apartment/multi residential dwellings. We do not need more.	3/13/2020 6:25 PM
13	Create more parks.	3/13/2020 5:47 PM
14	I love living in the city of Allen. It's the right size with the right amount of services. Please do not approve any more apartment buildings. I don't want to live in another Plano.	3/13/2020 5:46 PM
15	I am very concerned about the impact of the many high density developments going in and the toll it will take on our district and our roadways. I think our public facilities like the rec center and library will be done with our current populating after their expansions but how can we handle the upcoming population explosion? How will city officials convince us everything is under control?	3/13/2020 5:41 PM
16	If CDBGs have stipulations that if \$X is spent on business development then \$XX needs to be spent on low income housing...then I would rather pay higher property tax and not take the federal money.	3/13/2020 4:17 PM
17	N/A	3/13/2020 3:21 PM
18	Our city runs great. We seem to have enough of everything. There is very little land left to develop. Allen is a very safe community - lets keep it this way.	3/13/2020 1:02 PM
19	No more apartments	3/13/2020 10:17 AM
20	No section 8 housing and a hold on the number of apartments being built. The density has hit the peak in that area	3/13/2020 9:42 AM
21	Consider homeowners before approving plans for commercial development. The stadium next to some of the highest value neighborhoods in Allen was beyond stupid. Thank goodness the stadium was killed! Whoever was on board with that should not be in a job. Not impressed with Allen city planners.	3/13/2020 9:39 AM
22	I would like to see progress toward creating a more friendly, visitable downtown. I would also like a neighbors helping neighbors program that would assist people in completing diy projects that are out of their wheelhouse.	3/13/2020 12:29 AM
23	Stop encouraging gigantic apartments being built. Our roads cant take the extra traffic and we have no public transport. More high influx of people means more crime.	3/12/2020 8:53 PM
24	Have to Republicans reduce property taxes. Oh yeah, you fat cats forgot that over 4 years didn't you? Funny how these Republican voters bitchiest at public money yet love free schools, free school buses etc hypocrites	3/12/2020 4:12 PM
25	I can tell from the questions asked that low cost starter homes for first time buyers and seniors are low on your priority. I argue they should be high on priority.	3/12/2020 3:02 PM
26	No	3/12/2020 2:50 PM
27	We should take a Strong Towns approach and start with a levy per acre analysis. We need to make incremental changes and focus efforts in high levy per acre areas.	3/12/2020 1:45 PM
28	Need additional USPS facilities, esp on the west side. And no more apartments in Allen.	3/12/2020 1:01 PM
29	As both a professional and someone working in a retail storefront, I see two sides of the coin. we have too many people that simply do not care and do not show up to their jobs. they expect to be paid to do nothing. they want a free ride on housing. yet, they spend their money on drugs. we do not need more of them in the community. we need adults to act like adults and work. when i hear people cannot afford an apartment in this area I feel bad. then i see how they do not even try to work when they are AT work and do not feel bad , only for their kids.	3/12/2020 1:00 PM
30	Please, stop allowing apartment buildings to be built. Our schools are already overwhelmed	3/12/2020 12:55 PM

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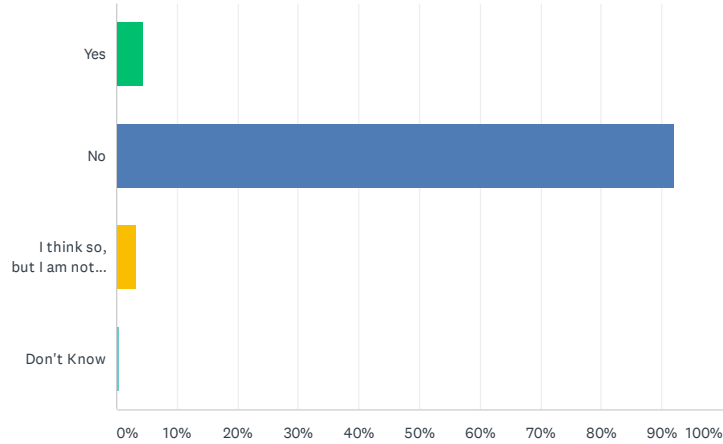
	with the amount of kids in them. Since Allen won't build a second HS we end up with graduating classes that are unnecessarily large. PLEASE stop building multi-family buildings.	
31	Economic development should take priority over low cost housing. As people get better jobs, they can afford better housing. "Public housing" shows a city's weaknesses.	3/12/2020 12:26 PM
32	East Bethany feels neglected compared to other parts of Allen. It took the better part of a year to replace a street light on Ridgemont/Bethany. An orange cone sat on the removed light's base all last summer and fall and was finally replaced a few weeks ago.	3/12/2020 11:33 AM
33	No	3/11/2020 9:21 PM
34	Yes Don't allow for gaming the system, If you say you're going to help the lower income people, Do that	3/11/2020 9:11 PM
35	Stop trying to be Plano and / or Frisco. We are Allen for a reason. Folks move here because we are not either of those cities.	3/11/2020 9:07 PM
36	Don't allow Buisnesses to abuse Enterprise zones to enrich themselves. Please help people first	3/11/2020 8:56 PM
37	Please focus more attention on renovating and revitalizing existing commercial areas rather than emphasizing building out in northwest Allen.	3/11/2020 8:33 PM
38	DART rail	3/11/2020 8:24 PM
39	No more apartments	3/11/2020 7:55 PM
40	Please limit high density apartments, subsidized housing -- trouble spots forever.	3/11/2020 6:36 PM
41	NO MORE APARTMENTS!!! Our city is becoming way too crowded.	3/11/2020 5:08 PM
42	More police patrol.	3/11/2020 3:59 PM
43	No	3/11/2020 2:31 PM
44	Stop high density apt permits and building	3/11/2020 1:42 PM
45	none	3/11/2020 1:07 PM
46	no	3/11/2020 12:58 PM
47	City is almost full, keep what we have nice, safe and clean. We pay high property taxes for this reason, no need for HUD strings attached money.	3/11/2020 12:32 PM
48	No low-income housing and NO MORE APARTMENTS!	3/11/2020 12:29 PM
49	Older neighborhoods on the east side could definitely use some refreshing. Sidewalk and street repairs, additional lighting in parks and on streets.	3/11/2020 11:41 AM
50	Affordable smaller scale housing options (1,500 - 2,200 sf) in walk-able neighborhoods with easy access to public amenities.	3/11/2020 10:45 AM
51	We have a variety of housing and facilities already. And Allen does an excellent job on infrastructure. Economic development is always needed. But what that should look like will vary	3/11/2020 9:42 AM
52	Having a downtown area that has open spaces, with businesses with outdoor patio space, Micro breweries, family oriented fun.	3/11/2020 8:43 AM
53	No more apartments and no section 8 housing.	3/11/2020 8:30 AM
54	No more section 8 housing. Let's keep Allen safe and make that our top priority.	3/11/2020 8:02 AM
55	None	3/10/2020 11:51 PM
56	Allen is a great place as it is now. This survey is highly suspect, seems the City Council is trying to bring things to Allen that are not necessary. Seems like this is more about liberal politics than what is best for Allen.	3/10/2020 11:47 PM
57	The east side of Allen needs more accessible walkways. ADA ramps etc. Most of the walkways at cottonwood bend and Collin square need to be replaced anyway.	3/10/2020 11:15 PM
58	NO PUBLIC HOUSING.	3/10/2020 11:00 PM
59	Way too many apartments going up. We don't want another Frisco here. It's getting too big, too fast.	3/10/2020 10:54 PM
60	No section 8 housing	3/10/2020 10:50 PM
61	We do not need anymore apartment complexes or Section 8 housing. We had a drug related murder here recently at an apartment complex near the HS. Drug prevention and crime reduction needs to be the priority for the city.	3/10/2020 10:39 PM
62	LESS apartments and high density housing. Promote less congestion and higher quality, more desirable community.	3/10/2020 10:22 PM
63	No	3/10/2020 10:13 PM
64	No Section 8!!!	3/10/2020 9:59 PM
65	We are doing fine with out needing to create issues to waste tax payer money on.	3/10/2020 9:57 PM
66	No	3/10/2020 9:48 PM
67	We don't need more housing and especially not apartments!	3/10/2020 9:47 PM
68	Bo	3/10/2020 9:25 PM
69	Stop with the apartment creation. Keep us low crime. Do not not bring in Dart	3/10/2020 9:12 PM
70	We need another high school and freshman center	3/10/2020 9:12 PM
71	No	3/10/2020 9:00 PM
72	Too many apartments. Period.	3/10/2020 8:55 PM

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73	No	3/10/2020 8:54 PM
74	We need to help those lower income people in our community. I support a UBI type plan proposed by presidential candidate Andrew Yang and his non profit Humanity Forward. We should be the first in the nation to champion outside the box thinking and partner with the Humanity Forward organization.	3/10/2020 8:53 PM
75	Keep section 8 out.	3/10/2020 8:48 PM
76	Public transportation so people can get here for the numerous restaurant and retail jobs.	3/10/2020 7:57 PM
77	We do not need any more apartments or large retail/shopping centers in Allen.	3/10/2020 7:46 PM
78	No	3/10/2020 7:43 PM
79	Slow down on the apartments. It is impacting Frisco and Plano in a negative way. Also need DART or at least get them through to Fairview	3/10/2020 7:27 PM
80	No more apartments. The answer to "one" high school should not be buildings on the other side of town. It is a joke. So either stop allowing more housing especially apartments or own up to the fact that we have more than 1 house school and make it a true high school.	3/10/2020 7:17 PM
81	STOP BUILDING APARTMENTS!!!! IT'S FLOODING OUR SCHOOLS AND PUTTING A TREMENDOUS STRAIN ON THEM. Developers say they are building apartments for young adults, but young adults don't want to live way out here in Allen. Please talk to teachers. Rental properties and apartments attract unstable families and people who are not able to prepare their children adequately for the level of learning that home owners in Allen expect. We bought homes here specifically for the great schools, and we pay a fortune in property taxes, only to see things go downhill over the last few years. I bet you there is not one teacher in all of Allen who wants more apartments.	3/10/2020 6:08 PM
82	Enhanced code enforcement	3/10/2020 5:54 PM
83	The city has plenty of parks, open spaces, and public facilities either already developed or in the works. Our biggest needs are to repair and maintain aging infrastructure like roads, and to make sure our commercial tax base can support low property taxes on residents, directly affecting home affordability and rent prices.	3/10/2020 5:48 PM
84	I would like to see new homes and apartments that you could call starter homes not these huge things they are building now.	3/5/2020 4:09 PM
85	Make it easier to access & qualify more neighborhoods	3/4/2020 12:49 PM
86	just repave the damn chug holes in my alley!!!!	2/29/2020 9:42 AM
87	The city has to be careful to take into consideration its long-term residents. Some of the older neighborhoods have ratty streets and no sidewalks. This last summer's fiasco, where high-density housing was proposed to the Post Office was a slap in the face to nearby residents. (I don't live there, by the way). Development yes, but not in such a way.	2/28/2020 8:30 PM
88	Need many more code enforcement employees. We should not have to call to get something taken care of, model what Plano does, proactive-enforcing tree/landscapes, fence repair, refuse/large items placed in alleyways, and cars not being driving-not drive able next to curb/driveways-rat infested. Need building/remodels after hours-24 hour help to take care of people breaking rules during night hours. To attract quality people to serve on committees, boards, volunteer groups in the future we need quality neighborhoods-houses (houses in good repair-no code violations). Run down neighbors will not attract quality people of any income. It is past time to take care of older neighborhoods with no homeowners associations.	2/28/2020 2:56 PM
89	Please stop building all these so-called luxury apartments. Young professionals are not moving into them. What we're getting is multiple people cramming into living quarters that weren't meant to house families, and our schools are bearing the brunt of that.	2/27/2020 8:26 PM

Q15 The Civil Rights Act of 1968 prohibits housing discrimination in the United States. For the purposes of this survey, the types of housing discrimination may include: rental discrimination, sales discrimination, and lending/mortgage discrimination. Discrimination is based on the following: (1) race; (2) color; (3) national origin; (4) religion; (5) sex/gender; (6) familial (households having children) status; and (7) disability or handicapping condition. HAVE YOU ever experienced housing discrimination because of your race, color, national origin, religion, sex/gender, familial status, or disability or handicapping condition?

Answered: 278 Skipped: 52



ANSWER CHOICES	RESPONSES	
Yes	4.32%	12
No	92.09%	256
I think so, but I am not sure	3.24%	9
Don't Know	0.36%	1
TOTAL		278

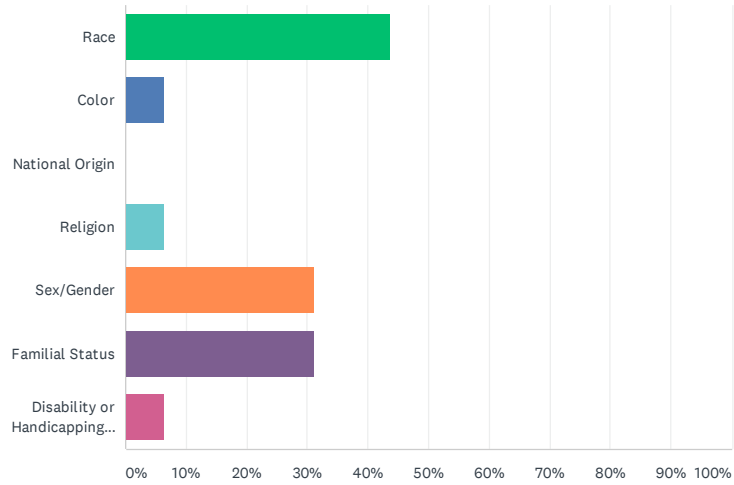
Q16 If Yes, please explain below.

Answered: 22 Skipped: 308

#	RESPONSES	DATE
1	Due to my need of rental payment assistance apartments would not accept there payments.	3/23/2020 2:04 PM
2	NA	3/16/2020 12:44 PM
3	Many years ago, people would not rent to us because of our young age.	3/15/2020 10:17 PM
4	Na	3/14/2020 1:23 PM
5	Years ago in another county.	3/13/2020 8:46 PM
6	n/a	3/13/2020 4:18 PM
7	none	3/13/2020 1:03 PM
8	Why would you ask people to explain something so sensitive, and possibly traumatic, in a comment box? This question should have been worded better. I have experienced it based on my gender, that's all I care to explain.	3/13/2020 12:34 AM
9	In St. Petersburg, FL. Was told they needed to have more minorities move in before they could accept more Caucasians.	3/12/2020 2:37 PM
10	N/A	3/11/2020 9:08 PM
11	not applicable	3/11/2020 1:08 PM
12	Chinese realtor refused to accept offers from us because we are not Chinese. Only sold to Chinese buyers	3/11/2020 9:43 AM
13	Difficulty obtaining a mortgage as a female breadwinner married to a stay-at-home-dad. The concern was hubby's "chronic unemployment" when he had never been fired, laid off, or filed for unemployment.	3/11/2020 9:24 AM
14	Is this survey the right forum for this question? Seems out of place and baiting.	3/11/2020 7:20 AM
15	When I was younger being a women and single with some college it was hard to find safe affordable housing	3/10/2020 11:28 PM
16	No	3/10/2020 11:15 PM
17	Denied ability to apply for a home because of our faith.	3/10/2020 10:44 PM
18	I selected no. Why am I getting these other questions? Stop trying to force the issue.	3/10/2020 9:58 PM
19	Political Signs have caused problems	3/10/2020 9:33 PM
20	This city is afraid to admit to problems	3/10/2020 9:15 PM
21	NA	3/1/2020 10:00 AM
22	just repave the chug holes in my alley like you would if i lived on the west side of Allen!!!!	2/29/2020 9:44 AM

**Q17 For what reason do you believe you were discriminated against?
Please check all that apply.**

Answered: 16 Skipped: 314



ANSWER CHOICES	RESPONSES	
Race	43.75%	7
Color	6.25%	1
National Origin	0.00%	0
Religion	6.25%	1
Sex/Gender	31.25%	5
Familial Status	31.25%	5
Disability or Handicapping Condition	6.25%	1
Total Respondents: 16		

Q18 What is your street name?

Answered: 258 Skipped: 72

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#	RESPONSES	DATE
1	Rush Creek Drive	4/16/2020 4:36 PM
2	Lake Travis Dr	3/30/2020 12:42 PM
3	Red Tip Drive	3/24/2020 5:41 PM
4	Cedar Elm	3/23/2020 2:06 PM
5	W Exchange Pkwy	3/19/2020 12:24 PM
6	Thoreau	3/19/2020 8:40 AM
7	Westfield Drive	3/17/2020 6:18 PM
8	Cano st	3/17/2020 4:30 PM
9	Grimsworth	3/17/2020 10:49 AM
10	Lake Travis Drive	3/17/2020 1:09 AM
11	Buchanan	3/16/2020 1:29 PM
12	Harper	3/16/2020 12:46 PM
13	Suncreek	3/15/2020 10:21 PM
14	Green Brook	3/15/2020 1:47 PM
15	Wolverley Lane	3/15/2020 9:11 AM
16	Pelican	3/15/2020 8:21 AM
17	High Meadow Dr.	3/14/2020 6:55 PM
18	Cassandra	3/14/2020 4:30 PM
19	Crestwood Court	3/14/2020 4:19 PM
20	Wood Creek Ln.	3/14/2020 1:29 PM
21	Fairlawn	3/14/2020 12:44 PM
22	Alder	3/14/2020 12:30 PM
23	Camelot Dr	3/14/2020 11:57 AM
24	Holt	3/14/2020 11:17 AM
25	High Country Lane	3/14/2020 10:16 AM
26	Country Brook Ln	3/14/2020 9:18 AM
27	Belvedere	3/14/2020 9:08 AM
28	918 Green Brook Dr	3/14/2020 8:55 AM
29	Deep well	3/14/2020 2:00 AM
30	Sagebrush Lane	3/14/2020 1:29 AM
31	Farm Dale	3/13/2020 11:53 PM
32	Homestead Trl	3/13/2020 11:47 PM
33	Creekwood Crt	3/13/2020 10:24 PM
34	Comanche Dr	3/13/2020 10:13 PM
35	Montclair	3/13/2020 9:50 PM
36	Winslow	3/13/2020 9:26 PM
37	Stillforest	3/13/2020 8:52 PM
38	Vinehill	3/13/2020 8:47 PM
39	Shelborn Drive	3/13/2020 6:31 PM
40	Lomond ct.	3/13/2020 6:21 PM
41	Everglades Drive	3/13/2020 6:19 PM
42	Fall Drive	3/13/2020 6:18 PM
43	Cottonwood Drive	3/13/2020 6:07 PM
44	Green brook Dr	3/13/2020 6:01 PM
45	Monica Dr	3/13/2020 5:51 PM
46	Rollins Drive	3/13/2020 5:49 PM
47	Wyndham	3/13/2020 5:43 PM
48	Meghan Ct	3/13/2020 5:40 PM
49	N Greenville Avenue	3/13/2020 4:38 PM
50	Lakeway	3/13/2020 4:32 PM
51	Holt Ln	3/13/2020 4:22 PM
52	Willow Oak Street	3/13/2020 3:26 PM
53	Hampton Drive	3/13/2020 1:05 PM
54	Pine burst dr	3/13/2020 10:37 AM

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55	Starcreek pkwy	3/13/2020 10:23 AM
56	Quail Run Dr	3/13/2020 9:45 AM
57	Comanche	3/13/2020 9:44 AM
58	Irvine Drive	3/13/2020 9:07 AM
59	Caddo Lake Drive	3/13/2020 12:37 AM
60	Prairie. View	3/12/2020 9:03 PM
61	Rivercrest Blvd	3/12/2020 9:00 PM
62	Leading lane	3/12/2020 8:59 PM
63	Hollow Ridge Drive	3/12/2020 8:54 PM
64	Lake Highlands Dr.	3/12/2020 7:45 PM
65	Auburndale Ln	3/12/2020 7:02 PM
66	Wood Creek Lane	3/12/2020 5:52 PM
67	Oak Hollow	3/12/2020 5:32 PM
68	Berkley	3/12/2020 4:43 PM
69	Ashwood	3/12/2020 4:17 PM
70	North Allen Heights Drive	3/12/2020 3:13 PM
71	Kenwood Ct	3/12/2020 3:05 PM
72	Rivercrest blvd	3/12/2020 2:53 PM
73	Sweetbriar	3/12/2020 2:40 PM
74	Longwood Dr	3/12/2020 1:50 PM
75	Candlewood Dr	3/12/2020 1:44 PM
76	Regal Drive	3/12/2020 1:23 PM
77	Tartan Dr	3/12/2020 1:03 PM
78	Winslow Drive	3/12/2020 1:02 PM
79	East Ridge	3/12/2020 12:56 PM
80	Benton	3/12/2020 12:41 PM
81	Meredith Drive	3/12/2020 12:33 PM
82	Davids Way	3/12/2020 12:24 PM
83	Sycamore Creek Road	3/12/2020 12:19 PM
84	Bonham Drive	3/12/2020 12:14 PM
85	High Country Lane	3/12/2020 11:45 AM
86	Winding Trail Dr.	3/12/2020 11:36 AM
87	Ridgemont	3/12/2020 11:35 AM
88	Rockefeller	3/12/2020 11:33 AM
89	Sycamore Creek Road	3/12/2020 11:19 AM
90	Willow brook	3/12/2020 11:18 AM
91	Greenville Avenue	3/12/2020 11:15 AM
92	Petersburgh Pl	3/12/2020 10:53 AM
93	Hazelwood Dr	3/12/2020 10:33 AM
94	glen rose	3/12/2020 10:06 AM
95	Valley View	3/12/2020 9:45 AM
96	Camo Ct	3/12/2020 6:56 AM
97	Mountain Side Dr	3/12/2020 1:47 AM
98	Armstrong	3/12/2020 12:29 AM
99	Brandywine Drive	3/11/2020 11:07 PM
100	twilight	3/11/2020 11:01 PM
101	Lake Travis Drive	3/11/2020 10:51 PM
102	Clearcrest	3/11/2020 10:44 PM
103	Baltimore	3/11/2020 10:27 PM
104	Blackstone Dr	3/11/2020 10:13 PM
105	Saint Andrews	3/11/2020 10:10 PM
106	Sagebrush Lane	3/11/2020 9:25 PM
107	Ellis Dr	3/11/2020 9:15 PM
108	Gladewater	3/11/2020 9:12 PM
109	Travis Ranch	3/11/2020 9:05 PM

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110	Knoll ct	3/11/2020 8:58 PM
111	Rivercrest Boulevard	3/11/2020 8:38 PM
112	Edelweiss	3/11/2020 8:27 PM
113	Misty Meadow	3/11/2020 8:26 PM
114	Tanglewood	3/11/2020 7:57 PM
115	Edelweiss DR	3/11/2020 7:57 PM
116	Timberbend	3/11/2020 7:28 PM
117	Lakewood	3/11/2020 7:00 PM
118	Byron	3/11/2020 6:51 PM
119	Brandon Ct	3/11/2020 6:48 PM
120	Glenwick Pl.	3/11/2020 6:39 PM
121	Saginaw	3/11/2020 6:31 PM
122	edelweiss dr	3/11/2020 6:30 PM
123	Emporio Drive	3/11/2020 6:05 PM
124	Meadowbrook st.	3/11/2020 5:59 PM
125	Sleepy hollow	3/11/2020 5:58 PM
126	Emporio Drive	3/11/2020 5:55 PM
127	Tustin	3/11/2020 5:47 PM
128	Granbury Dr.	3/11/2020 5:36 PM
129	white oak	3/11/2020 5:15 PM
130	Mission Ct.	3/11/2020 5:10 PM
131	Heartland Drive	3/11/2020 4:51 PM
132	Brewster Court	3/11/2020 4:31 PM
133	Cassandra lane	3/11/2020 4:01 PM
134	Rivercrest	3/11/2020 3:56 PM
135	Ginny Court	3/11/2020 2:47 PM
136	Whitman Pl	3/11/2020 2:33 PM
137	Post Oak Lane	3/11/2020 1:47 PM
138	Cross plains	3/11/2020 1:43 PM
139	Ridgemont	3/11/2020 1:21 PM
140	windsor	3/11/2020 1:20 PM
141	wills point dr	3/11/2020 1:11 PM
142	Cassandra	3/11/2020 12:50 PM
143	Chaparral	3/11/2020 12:32 PM
144	White Oak	3/11/2020 12:13 PM
145	South fork drive	3/11/2020 11:54 AM
146	Autumn Lake	3/11/2020 11:46 AM
147	Huntington	3/11/2020 11:16 AM
148	pinkerton Lane	3/11/2020 11:15 AM
149	Hampton	3/11/2020 11:09 AM
150	Capstan	3/11/2020 10:53 AM
151	Deer Brooke Drive	3/11/2020 10:48 AM
152	Neches	3/11/2020 9:44 AM
153	Allen Texas	3/11/2020 9:26 AM
154	Shadetree Ln	3/11/2020 9:24 AM
155	Shadetree Ln	3/11/2020 9:21 AM
156	Sterling Ct	3/11/2020 9:16 AM
157	Shadetree Ln	3/11/2020 9:10 AM
158	Hansberry Dr	3/11/2020 8:48 AM
159	Grassland Dr	3/11/2020 8:32 AM
160	Mainsail Drive	3/11/2020 8:05 AM
161	Near twin creeks and exchange	3/11/2020 7:24 AM
162	Oak Brook	3/11/2020 7:06 AM
163	Hanover Drive	3/11/2020 2:13 AM
164	Aylesbury Drive	3/11/2020 1:17 AM

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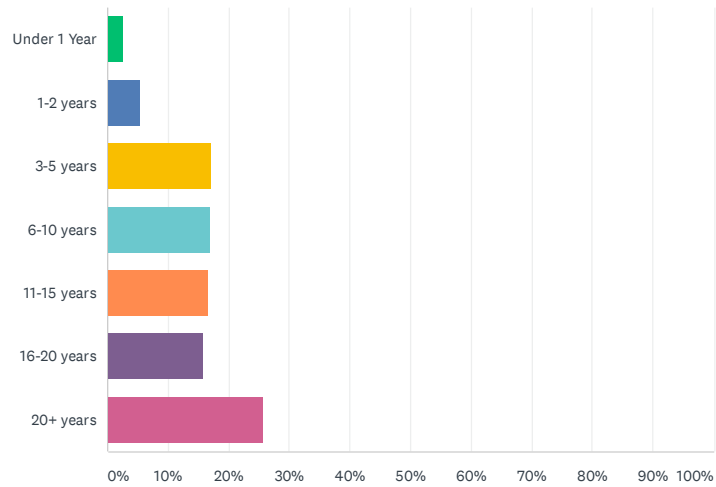
165	Wills point drive	3/11/2020 12:56 AM
166	Parkside Cir	3/11/2020 12:04 AM
167	Allen Heights	3/11/2020 12:02 AM
168	Glenwick	3/11/2020 12:00 AM
169	Leading Lane	3/10/2020 11:55 PM
170	St Andrews Dr	3/10/2020 11:49 PM
171	Summerfield	3/10/2020 11:31 PM
172	Macrae Ct	3/10/2020 11:20 PM
173	Collin	3/10/2020 11:17 PM
174	Wind Elm	3/10/2020 11:09 PM
175	Autumn Lake	3/10/2020 10:59 PM
176	Elaine drive	3/10/2020 10:55 PM
177	Sandstone Dr	3/10/2020 10:53 PM
178	Regency	3/10/2020 10:45 PM
179	Sunrise Dr	3/10/2020 10:42 PM
180	Lamar Lane	3/10/2020 10:36 PM
181	Thoreau	3/10/2020 10:35 PM
182	Jupiter	3/10/2020 10:34 PM
183	Custer	3/10/2020 10:27 PM
184	Sundown Lane	3/10/2020 10:25 PM
185	Sandy Creek	3/10/2020 10:22 PM
186	Bentley drive	3/10/2020 10:15 PM
187	Coventry Lane	3/10/2020 10:15 PM
188	Morningside Ln	3/10/2020 10:15 PM
189	Rollins Drive	3/10/2020 10:02 PM
190	Willow Brook Drive	3/10/2020 10:00 PM
191	Palo Pinto	3/10/2020 9:56 PM
192	Glen Rose	3/10/2020 9:49 PM
193	Bastrop Drive	3/10/2020 9:48 PM
194	Spinnaker	3/10/2020 9:45 PM
195	Scotia	3/10/2020 9:41 PM
196	Glen rose	3/10/2020 9:40 PM
197	Carter	3/10/2020 9:37 PM
198	Rollins Drive	3/10/2020 9:37 PM
199	Placer	3/10/2020 9:35 PM
200	Bandelier Dr	3/10/2020 9:30 PM
201	Settlers CT	3/10/2020 9:27 PM
202	Dove Brook Dr	3/10/2020 9:25 PM
203	Woodmoor Dr.	3/10/2020 9:22 PM
204	Daisy Dr	3/10/2020 9:17 PM
205	Laguna	3/10/2020 9:13 PM
206	Thistle circle	3/10/2020 9:03 PM
207	Highland	3/10/2020 9:02 PM
208	Autumnmist	3/10/2020 9:00 PM
209	Woodstream	3/10/2020 9:00 PM
210	Kirkwood	3/10/2020 8:59 PM
211	Napa drive	3/10/2020 8:57 PM
212	Berkley Rd	3/10/2020 8:57 PM
213	Fisher Dr.	3/10/2020 8:56 PM
214	Hopkins	3/10/2020 8:50 PM
215	Nightingale	3/10/2020 8:43 PM
216	St Andrew's Dr	3/10/2020 8:43 PM
217	Greenville	3/10/2020 8:32 PM
218	Arma	3/10/2020 8:30 PM
219	Bentley drive	3/10/2020 8:29 PM

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220	Willow Winds	3/10/2020 8:27 PM
221	Clear Water Dr	3/10/2020 8:24 PM
222	Brookside Dr.	3/10/2020 8:00 PM
223	Salvia Springs Drive	3/10/2020 7:49 PM
224	Haley Ct	3/10/2020 7:47 PM
225	Tartan	3/10/2020 7:39 PM
226	Palo Pinto	3/10/2020 7:29 PM
227	Timber ridge de	3/10/2020 7:26 PM
228	Woodbridge Drive	3/10/2020 7:20 PM
229	N Crossing Dr	3/10/2020 7:18 PM
230	Woodbridge	3/10/2020 7:09 PM
231	Bastrop Dr	3/10/2020 7:06 PM
232	Marie	3/10/2020 6:56 PM
233	Rivercrest	3/10/2020 6:51 PM
234	500 Hanover Dr	3/10/2020 6:25 PM
235	Creekside Lane	3/10/2020 6:08 PM
236	Stretford Lane	3/10/2020 5:59 PM
237	Lake Travis Dr.	3/10/2020 5:51 PM
238	1818 Steeplechase Ct	3/10/2020 5:48 PM
239	Winslow Dr	3/10/2020 5:43 PM
240	Morningside Ln	3/10/2020 5:42 PM
241	St Johns Ave	3/10/2020 5:35 PM
242	Hawthorne	3/9/2020 11:38 PM
243	Collin dr	3/8/2020 8:30 PM
244	WILLOW BROOK	3/7/2020 10:43 PM
245	Ridgemont	3/5/2020 4:16 PM
246	Granbury	3/5/2020 1:46 PM
247	Collin Drive	3/5/2020 9:26 AM
248	Ridgemont /dr.	3/4/2020 12:51 PM
249	Red Oak St	3/1/2020 6:27 PM
250	Malone	3/1/2020 4:19 PM
251	Meadow Creek Drive	3/1/2020 10:02 AM
252	clearview	2/29/2020 9:49 AM
253	Melody Mall	2/28/2020 8:38 PM
254	Green Brook Drive	2/28/2020 3:02 PM
255	Rivercrest Boulevard	2/27/2020 8:31 PM
256	Bell Drive	2/27/2020 7:02 PM
257	Willow Oak	2/27/2020 6:14 PM
258	cameron lane	2/27/2020 4:47 PM

Q19 How long have you lived in this neighborhood?

Answered: 273 Skipped: 57



ANSWER CHOICES	RESPONSES	
Under 1 Year	2.56%	7
1-2 years	5.49%	15
3-5 years	17.22%	47
6-10 years	16.85%	46
11-15 years	16.48%	45
16-20 years	15.75%	43
20+ years	25.64%	70
TOTAL		273

Q20 What do you like about living in your neighborhood?

Answered: 253 Skipped: 77

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#	RESPONSES	DATE
1	quite, clean, safe, well-maintained	4/16/2020 4:36 PM
2	Location, relatively kept up, parks nearby, near schools	3/30/2020 12:42 PM
3	Mature trees, adjacent greenbelt, easy access to trails, fairly dark skies (for stargazing), rear garages and alleys for utilities, mostly well-cared for homes.	3/24/2020 5:41 PM
4	Friendly neighborhood	3/23/2020 2:06 PM
5	It's safe, quiet and people are friendly.	3/19/2020 12:24 PM
6	Nice quiet neighborhood	3/19/2020 8:40 AM
7	Safety, high standards	3/18/2020 3:08 AM
8	Big lots and big houses	3/17/2020 6:18 PM
9	Quiet	3/17/2020 4:30 PM
10	Park, tree lined street	3/17/2020 10:49 AM
11	Quite and well kept homes.	3/17/2020 1:09 AM
12	It is quiet and clean, and the neighbors are nice.	3/16/2020 1:29 PM
13	Low Turnover of residents, people know each other and are supportive. Safety	3/16/2020 12:46 PM
14	Safety, cleanliness, friendly neighbors	3/16/2020 1:54 AM
15	Low HOA fee with some effort put into giving back from the HOA.	3/15/2020 10:21 PM
16	It's ok	3/15/2020 1:47 PM
17	Safety	3/15/2020 10:11 AM
18	Like my neighbors	3/15/2020 9:11 AM
19	Quiet, clean, safe Good location Tidy appearance Good school district	3/15/2020 8:21 AM
20	It is safe and has a lot of long time residents. For the most part people keep up their houses and property without an HOA. Love the sidewalks the city put in years ago.	3/14/2020 6:55 PM
21	The people, the smooth and wide streets, sidewalks, and alleys.	3/14/2020 4:30 PM
22	It's quiet and we have wonderful neighbors []	3/14/2020 4:19 PM
23	The HOA Pool, the people	3/14/2020 1:29 PM
24	No HOA ; generally quiet and friendly	3/14/2020 12:44 PM
25	Doesn't have an HOA, friendly neighbors, access to stores, well-kept streets.	3/14/2020 12:30 PM
26	Attractive, safe, clean neighborhood. Nice community pool.	3/14/2020 11:57 AM
27	proximity to freeway, AT&T Fiber availability	3/14/2020 11:17 AM
28	Reasonable HOA even though I do not like HOAs as low annual dues and not overbearing on violations and fines like several in Allen.	3/14/2020 10:16 AM
29	It's safe, good community, well maintained, close to stores shopping areas but also close to the country	3/14/2020 9:18 AM
30	People walk and children play. We have parks, yards, trees, smaller homes, walking trail, and access to grocery stores.	3/14/2020 9:08 AM
31	My house is 11 mins from my job .	3/14/2020 8:55 AM
32	No hoa	3/14/2020 2:00 AM
33	Quiet. Maintained. Large lots. Near green belt/creek	3/14/2020 1:29 AM
34	Safety, aesthetic	3/13/2020 11:53 PM
35	On a cul-de-sac so little traffic; near a local park; fire station near; shopping near.	3/13/2020 11:47 PM
36	Quiet near city facilities for everything needed	3/13/2020 10:24 PM
37	Safety, which unfortunately has been deteriorating in Allen with cars broken at nights and the recent shooting case near the high school.	3/13/2020 10:13 PM
38	Well kept and pretty quiet.	3/13/2020 9:50 PM
39	Peaceful, safe, low traffic	3/13/2020 9:26 PM
40	Walking distance to schools, centrally located	3/13/2020 8:52 PM
41	Safe and well taken care of.	3/13/2020 8:47 PM
42	Walking path, parks/playground, community pool, green space	3/13/2020 6:31 PM
43	Safety	3/13/2020 6:21 PM
44	Nice neighborhood with good elementary school, walking trails and parks.	3/13/2020 6:19 PM
45	Convenient to highway	3/13/2020 6:18 PM
46	What I don't like is no HOA and the lack of more stringent city codes	3/13/2020 6:07 PM
47	I would like to keep the quaint neighborhood up to date with new affluent, young families moving in.	3/13/2020 6:01 PM
48	Extremely safe, value of property is holding nicely, and we are within walking distance to Watters Creek	3/13/2020 5:51 PM
49	The hills and the woods	3/13/2020 5:49 PM

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50	It's a close knit community with lots of activities for families. It has easy access to 121 and 75.	3/13/2020 5:43 PM
51	Quiet, maintained	3/13/2020 5:40 PM
52	I do not like my neighborhood. I cannot afford to purchase a home due to the ever increasing property tax and house prices.	3/13/2020 4:38 PM
53	Proximity and Access	3/13/2020 4:32 PM
54	It's new, relatively well kept, low in crime and peaceful.	3/13/2020 4:22 PM
55	Nice, quiet, for the most part friendly neighbors.	3/13/2020 3:26 PM
56	Everything. It's a dream neighborhood.	3/13/2020 1:05 PM
57	I will say Allen is the best place to live.	3/13/2020 12:14 PM
58	Trails and neighborhood	3/13/2020 10:37 AM
59	Neighbors, location	3/13/2020 10:23 AM
60	good neighbors most are the home owners and take pride in keeping up their homes	3/13/2020 9:45 AM
61	Walkability to parks, pools & market.	3/13/2020 9:44 AM
62	Quality homes, greenbelts/parks	3/13/2020 9:07 AM
63	It's generally quiet and safe	3/13/2020 12:37 AM
64	The diversity and close knit community. We live across from the park and enjoy having a pool accessible.	3/12/2020 9:03 PM
65	It used to be a quiet street aside from the high school traffic. Now loud cars race by with no concern for the public. I felt safer before the influx of so many people and the uprise in crime. It was great when we received the best little town in the country award about 5 years ago.. Not so much now.	3/12/2020 9:00 PM
66	Parks are close enough to walk to.	3/12/2020 8:59 PM
67	Mostly stable neighbors.	3/12/2020 8:54 PM
68	Proximity to shopping and health care facilities, ALLEN PD, numerous fire stations, and ALLEN HS.	3/12/2020 7:45 PM
69	Love living in Allen. House is just the right size for our family.	3/12/2020 7:02 PM
70	Quiet, small, neighbors	3/12/2020 5:52 PM
71	It is quiet	3/12/2020 5:32 PM
72	It's affordable, the residents have lived here for long periods of time, it's close to stores, gas, food, etc.	3/12/2020 4:43 PM
73	The floorplan, it's not a through street	3/12/2020 4:17 PM
74	Good neighbors	3/12/2020 3:13 PM
75	Good lighting and sidewalks. HOA that is not too ham handed. Good neighbors.	3/12/2020 3:05 PM
76	The closeness of everything	3/12/2020 2:53 PM
77	Very clean	3/12/2020 2:40 PM
78	The wooded area and trail. Access to pool facility	3/12/2020 1:50 PM
79	Clean, quiet, close to highways	3/12/2020 1:23 PM
80	Schools, location, convenience	3/12/2020 1:03 PM
81	convenience	3/12/2020 1:02 PM
82	No HOA, great school, mature trees	3/12/2020 12:56 PM
83	Clean quiet	3/12/2020 12:41 PM
84	Good neighbors, well-maintained property, shopping and other facilities nearby. Adequate medical care is readily available.	3/12/2020 12:33 PM
85	Quiet, safe	3/12/2020 12:24 PM
86	Used to be accessibility and neighborhood	3/12/2020 12:19 PM
87	Quiet , low crime , location	3/12/2020 12:14 PM
88	It is clean, I am close to everything that I need for daily living and schools are in great locations	3/12/2020 11:45 AM
89	Amenities	3/12/2020 11:36 AM
90	It's quiet, and my neighbors are nice.	3/12/2020 11:35 AM
91	Peacefulness	3/12/2020 11:33 AM
92	Used to be location	3/12/2020 11:19 AM
93	Nice! Mature trees & people	3/12/2020 11:18 AM
94	It's quiet and safe.	3/12/2020 11:15 AM
95	Diversity	3/12/2020 10:53 AM
96	Quiet, safe	3/12/2020 10:33 AM
97	quiet, well kept	3/12/2020 10:06 AM
98	Quite and low traffic.	3/12/2020 9:45 AM
99	Yes, but not a lot of events/activities/ socialization	3/12/2020 6:56 AM

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100	the quality of schools, parks, kind people	3/12/2020 1:47 AM
101	A nice, well kept community, away from the hustle and bustle, congestion and crime of the bigger city.	3/12/2020 12:29 AM
102	Generally well maintained - neighborhood pool - proximity to Celebration Park - moderate housing costs - diversity of neighbors	3/11/2020 11:24 PM
103	Safe, clean and our beautiful ponds with fountains and lots of parks.	3/11/2020 11:07 PM
104	location quality of houses HOA keeps neighborhood looking nice	3/11/2020 11:01 PM
105	Accessibility to the community and local parks	3/11/2020 10:51 PM
106	Quiet and well kept	3/11/2020 10:44 PM
107	It feels safe and family friendly	3/11/2020 10:27 PM
108	Parks, nature with sidewalk trails creek. No homeowners association	3/11/2020 10:13 PM
109	Low traffic, access to park and trails, access to retail	3/11/2020 10:10 PM
110	Quite an close to Ford Park	3/11/2020 9:25 PM
111	It's mostly owned by families, it's not transient.	3/11/2020 9:15 PM
112	Green space and proximity to 75 and 121 as well as the shops of Allen and Watters crossing	3/11/2020 9:12 PM
113	Acreage	3/11/2020 9:05 PM
114	Quiet and established. People take pride in homeownership.	3/11/2020 8:58 PM
115	Established neighborhood, walkability, larger backyards, great neighbors, nice mix of families of all ages and retired couples	3/11/2020 8:38 PM
116	the people	3/11/2020 8:27 PM
117	Friendly faces everywhere, humble folks without temptation	3/11/2020 8:26 PM
118	Quiet	3/11/2020 7:57 PM
119	Nice neighbors. Easy access to our needs.	3/11/2020 7:57 PM
120	Good location and great neighbors	3/11/2020 7:00 PM
121	Quiet	3/11/2020 6:51 PM
122	It's a neighborhood! Good people who care about all of Allen.	3/11/2020 6:48 PM
123	Laid back neighbors, single family homes, low density, maintains property values	3/11/2020 6:39 PM
124	Picked it for a quiet inner development location. It's safe, quiet and the neighbors all look out for each other	3/11/2020 6:31 PM
125	no hoa, nice neighborhood	3/11/2020 6:30 PM
126	New homes. Good schools. Nearby conveniences.	3/11/2020 6:05 PM
127	Quiet	3/11/2020 5:59 PM
128	Affluent homes, nearby amenities, schools. Great AISD schools.	3/11/2020 5:55 PM
129	It's home	3/11/2020 5:47 PM
130	Well cared for neighborhood. Neighbors are committed to taking care of their homes.	3/11/2020 5:36 PM
131	Smaller yards to manage, proximity to good schools.	3/11/2020 5:10 PM
132	Easy Access to Everything	3/11/2020 4:51 PM
133	Neighbors are all friends and we live on a court.	3/11/2020 4:31 PM
134	No renters, schools.	3/11/2020 4:01 PM
135	Quiet, good schools	3/11/2020 2:47 PM
136	Quiet	3/11/2020 2:33 PM
137	Family feel	3/11/2020 1:47 PM
138	It was peaceful	3/11/2020 1:43 PM
139	Quiet and safe	3/11/2020 1:20 PM
140	location, neighbors, community	3/11/2020 1:11 PM
141	Quiet, neighbors get along and look out for one another.	3/11/2020 12:50 PM
142	safe, quiet street with safe, quiet neighbors..	3/11/2020 12:37 PM
143	Nothing	3/11/2020 12:32 PM
144	Nice and quite. I have good neighbors.	3/11/2020 12:13 PM
145	It's clean not cluttered with cars and most houses are well kept	3/11/2020 11:54 AM
146	Proximity to all of the schools. Great parks and trails.	3/11/2020 11:46 AM
147	Good neighbors, nice upkeep by homeowners, NO HOA, near a park, near a greenbelt, quiet, close to fuel and groceries, easy access to schools, quick fire and police response, easy access to main streets and highway.	3/11/2020 11:16 AM
148	safe and generally quiet.	3/11/2020 11:15 AM
149	Safety, current direction of the city council	3/11/2020 11:09 AM
150	Location	3/11/2020 10:53 AM

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151	The feeling of belonging to a friendly community. Low crime, good upkeep strong property value, great schools.	3/11/2020 10:48 AM
152	Safe, clean, and full of hard working families.	3/11/2020 9:41 AM
153	Neighbors, parks, trails, clean, safe	3/11/2020 9:26 AM
154	Beautiful streets, super safe!	3/11/2020 9:24 AM
155	Clean, no crime, no homeless!	3/11/2020 9:21 AM
156	Proximity of walking trails, friendly neighbors	3/11/2020 9:16 AM
157	Safety, look and feel, beautiful Alma Road! Zero homeless population!	3/11/2020 9:10 AM
158	It is quite, safe, and we know our neighbors. Our kids can ride bike and go to the parks without u parents being worried about kidnapping, drugs, and others being up to know good. Also we have great response time to emergency services. Our schools are to notch.	3/11/2020 8:48 AM
159	Quiet street, new homes.	3/11/2020 8:32 AM
160	Location and it's safe... for now.	3/11/2020 8:05 AM
161	Quiet, close to schools, good investment, close to amenities, retail and restaurants.	3/11/2020 7:24 AM
162	Quiet, well maintained, self managed HOA	3/11/2020 7:06 AM
163	Nothing It's paid for. However, due to increase taxes, home appraisal & increased insurance it cost the same amount as the house payment did in 1978 when it was purchased.	3/11/2020 2:13 AM
164	Access to green area	3/11/2020 1:17 AM
165	Family friendly	3/11/2020 12:56 AM
166	Safe, well kept, great neighbors and school	3/11/2020 12:04 AM
167	Quiet	3/11/2020 12:00 AM
168	It's quite but not too quite.	3/10/2020 11:55 PM
169	Location & community	3/10/2020 11:49 PM
170	Its quiet and my neighbors are nice/ interesting	3/10/2020 11:31 PM
171	Location	3/10/2020 11:17 PM
172	Great location, private, quiet	3/10/2020 11:09 PM
173	My neighbors make my neighborhood. It is quiet, crime free and very little traffic. The design of the development reduces traffic making it easier for the kids to play in the street, etc.	3/10/2020 11:02 PM
174	Big trees, school within walking distance, great neighbors	3/10/2020 10:59 PM
175	I've lived in Allen for 32 years. I love the small community feeling. My street/neighborhood has this small community feeling.	3/10/2020 10:55 PM
176	family oriented, parks...both city and private, hoa features, good neighbors and good location	3/10/2020 10:53 PM
177	Location to everything. Mostly quiet	3/10/2020 10:45 PM
178	Closeness to our church.	3/10/2020 10:42 PM
179	Close to shopping, dining & entertainment	3/10/2020 10:36 PM
180	Safe	3/10/2020 10:34 PM
181	Responsive police protection	3/10/2020 10:29 PM
182	Community	3/10/2020 10:27 PM
183	Great neighbors and excellent walking areas	3/10/2020 10:25 PM
184	Safe	3/10/2020 10:22 PM
185	safe, no section 8	3/10/2020 10:15 PM
186	Nice homes	3/10/2020 10:15 PM
187	No HOA, convenience, access to resources (grocery, gas, restaurants).	3/10/2020 10:15 PM
188	Quiet and good people	3/10/2020 10:02 PM
189	It's quiet and not many renters in the area stop allowing renters. There's pride in ownership	3/10/2020 10:00 PM
190	Friendly and safe	3/10/2020 9:49 PM
191	Greenspace	3/10/2020 9:48 PM
192	Accessability	3/10/2020 9:45 PM
193	Access to area amenities and trail system	3/10/2020 9:41 PM
194	Safety and quiet	3/10/2020 9:40 PM
195	Yard size with kids and pets	3/10/2020 9:37 PM
196	Quiet, well kept, nice people	3/10/2020 9:37 PM
197	Safe	3/10/2020 9:35 PM
198	It is quiet	3/10/2020 9:30 PM
199	Well maintained. HOA	3/10/2020 9:27 PM
200	Relatively quiet, family atmosphere	3/10/2020 9:25 PM
201	Quiet, families, close to school, parks, clean	3/10/2020 9:22 PM

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202	It's not a HOA	3/10/2020 9:17 PM
203	Friendly clean safe	3/10/2020 9:13 PM
204	I love our schools, the safety, and accessibility to shopping/restaurants.	3/10/2020 9:03 PM
205	Near schools	3/10/2020 9:00 PM
206	Committed homeowners, low crime.	3/10/2020 8:57 PM
207	Low crime, quiet	3/10/2020 8:57 PM
208	It's quiet, people keep their front yard maintained without the need of an HOA	3/10/2020 8:56 PM
209	There's no HOA, close to trails and schools.	3/10/2020 8:50 PM
210	Safe	3/10/2020 8:43 PM
211	Location Sadly the City rezoned land behind my house so we have massive apartments looking into our yard now. Very frustrating, we bought knowing the zoning was light industrial then apartments are built. City needs to be aware of the abuse rezoning causes residents. It cost us thousands of dollars in home value & no one cared when the residents asked for the apartments not be built!!	3/10/2020 8:43 PM
212	Everyone knows each other and no crime	3/10/2020 8:40 PM
213	Low crime.	3/10/2020 8:32 PM
214	Quiet, hardly any kids in neighborhood	3/10/2020 8:30 PM
215	safe clean and NO low income housing to create crime	3/10/2020 8:29 PM
216	Safe	3/10/2020 8:27 PM
217	Access to trails	3/10/2020 8:24 PM
218	It was affordable and had a great neighborhood school.	3/10/2020 8:00 PM
219	Close to Celebration Park	3/10/2020 7:49 PM
220	Nice people, scenic, no thru traffic, no HOA	3/10/2020 7:47 PM
221	Single family homes, no apartments.	3/10/2020 7:29 PM
222	Nearby park, well kept, walking areas	3/10/2020 7:26 PM
223	It's a beautiful, well-managed neighborhood with good schools and nearby shopping.	3/10/2020 7:20 PM
224	Quiet	3/10/2020 7:18 PM
225	Well maintained with HOA, wide streets and lots. Walking trails. Schools.	3/10/2020 7:09 PM
226	Safety and its clean	3/10/2020 7:06 PM
227	New development and great neighbors, nice clubhouse	3/10/2020 6:56 PM
228	Proximity to everything	3/10/2020 6:51 PM
229	Nothing	3/10/2020 6:25 PM
230	It's quiet	3/10/2020 6:08 PM
231	It's relatively affordable. It's diversity. It's extremely quiet.	3/10/2020 5:59 PM
232	Fairly quiet, proximity to somewhat rural area to the east, distance from the highway/urban areas, while still having stores & restaurants accessible.	3/10/2020 5:51 PM
233	Sense of Community	3/10/2020 5:48 PM
234	Quiet	3/10/2020 5:43 PM
235	Quiet	3/10/2020 5:42 PM
236	Nice houses, good location, park, walking trails	3/10/2020 5:35 PM
237	Proximity of location to other areas. Friendliness of neighbors.	3/9/2020 11:38 PM
238	Quiet close to stores	3/8/2020 8:30 PM
239	Low crime rate No HOA Nice neighbors Houses maintain their property values. Relatively wide streets	3/7/2020 10:43 PM
240	The size of the city. The percentage of home ownership.	3/5/2020 4:16 PM
241	Access to trails. Neighbors keep their houses in good condition. Variety of ages for neighbors. Close to elementary school.	3/5/2020 1:46 PM
242	safe, friendly	3/5/2020 9:26 AM
243	Feel relatively safe & have good neighbors	3/4/2020 12:51 PM
244	Quiet, lots of trees, smaller houses, good neighbors	3/1/2020 6:27 PM
245	Parks nearby. Great schools. Not too crowded.	3/1/2020 4:19 PM
246	It is generally safe and quiet.	3/1/2020 10:02 AM
247	nothing anymore. should have moved out of allen years ago	2/29/2020 9:49 AM
248	ease of access and (mostly) good neighbors	2/28/2020 8:38 PM
249	Accessibility to everything	2/28/2020 3:02 PM
250	The older, established feel, neighbors who have been a part of this community for years/generations, our school, the proximity to everything we need, no pretentiousness, no HOA	2/27/2020 8:31 PM
251	The quality of life in this neighborhood has change through the years depending on the	2/27/2020 7:02 PM

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	percentage rental houses on the block. There are too many rentals right now.	
252	It's quiet reasonably clean, close to grocery and restaurants	2/27/2020 6:14 PM
253	well groomed park and trails. Safety. neighbors that maintain their property well.	2/27/2020 4:47 PM

Q21 What could be done to make your neighborhood a better place to live?

Answered: 232 Skipped: 98

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#	RESPONSES	DATE
1	I would like to know my neighbors better.	4/16/2020 4:36 PM
2	Lighting on the streets so people can walk safely at night	3/30/2020 12:42 PM
3	The trail network could be expanded to make it more useful. Sidewalks along major roads could be improved to make walking safe. Would like to see more user-owned homes, and few rentals.	3/24/2020 5:41 PM
4	Clean and remodel homes	3/23/2020 2:06 PM
5	Lighting on the bike/walking trails. Better accessibility to trails for handicapped people...specifically those in wheelchairs...so they can enjoy the trails too.	3/19/2020 12:24 PM
6	More street lights	3/19/2020 8:40 AM
7	Control traffic speed on Alma	3/18/2020 3:08 AM
8	A common area with clubhouse, park, pool, etc. Sidewalks Fewer drainage issues Filling potholes on Lewis Lane	3/17/2020 6:18 PM
9	Cleaner and more modern	3/17/2020 4:30 PM
10	Public transportation.	3/17/2020 1:09 AM
11	We have no sidewalks. It is not possible to safely walk to school or parks because of this.	3/16/2020 1:29 PM
12	Code Compliance (Fences, overgrown yards)	3/16/2020 12:46 PM
13	Better lighting from the main highway	3/16/2020 1:54 AM
14	Too many houses are being used for rental which does not drive pride in home ownership. Would be great if a limit could be placed on the length of time the property can be used for rental purposes.	3/15/2020 10:21 PM
15	Nothing	3/15/2020 1:47 PM
16	Community events	3/15/2020 10:11 AM
17	Rental property brings questionable people/morals, and because we have no HOA, some people cause the neighborhood to look very low income (one brick house is painted 3/4 of the way white while 1/4 of the brick is its natural pink color. The homeowner next to it chooses to grow native flowers/plants instead of grass in the front yard.)	3/15/2020 9:11 AM
18	Limit street parking Encourage more native & appropriately sized trees Reduce property crime	3/15/2020 8:21 AM
19	Put sidewalks on Roaring Springs between High Meadow and Roaring Springs. Improve the small park in Walden Park.	3/14/2020 6:55 PM
20	Better storm water drainage	3/14/2020 4:30 PM
21	The sidewalks need to be leveled pretty badly in places	3/14/2020 4:19 PM
22	Walkable access to the Village at Allen & other retail destinations. We're so close, yet so far away.	3/14/2020 1:29 PM
23	Rat control - outside Trim shrubs at alley exits so I can see people on sidewalks. It's ok for walkers but runners and bikes are hard to see even though I check.	3/14/2020 12:44 PM
24	Much better notification of reported crimes; more information is better than little or none so we can all help each other stay safe. The PD needs to be better at this.	3/14/2020 12:30 PM
25	Fix the brick wall that is falling apart along Custer.	3/14/2020 11:57 AM
26	additional park or children splash area	3/14/2020 11:17 AM
27	Alley speed limit signs. We requested these 5 years ago and the City told us to buy our own.	3/14/2020 10:16 AM
28	More patrol to control speeding down the street. More stop signs to control speeding by the park and track where children play	3/14/2020 9:18 AM
29	Less traffic noise from McDermott and bouncing off the sound barrier along the 75. There's a long distance between Watters Road and Alma on the hill which has no traffic lights. Exiting the townhomes on the north side of McDermott is very dangerous trying to go east. Leaving Watters Crossing development turning left is not advisable. There is too much distance for people to speed up and down that hill with poor visibility. Unhindered traffic races by, and some of them have the sound kits to make it more fun for them, but not as pleasant for those of us in our homes seeking an early and uninterrupted time of sleep.	3/14/2020 9:08 AM
30	Honestly I don't think you could improve anything the sidewalk s are great and it's got good parks I love where I live I just hate downtown Allen and really wish they would do something about that whole area from McDermott to Allen drive to Greenville	3/14/2020 2:00 AM
31	City to take over Summerfield pond maintenance, Only half of the neighborhood has fiber internet—city should get us 5G ready	3/13/2020 11:53 PM
32	On my street and others, like Exchange Pkw. remove the concrete mounds.	3/13/2020 11:47 PM
33	Update aging infrastructure on East side of town	3/13/2020 10:24 PM
34	Improve safety. Police patrols at night to catch delinquents vandalizing cars and property. Try to better control Cayotes and Wild Cats found on streets and front yards	3/13/2020 10:13 PM
35	Keep rental properties OUT!	3/13/2020 9:50 PM
36	cars slow down, everyone speeds through neighborhood, police drive thrus, more kid friendly businesses/indoor play areas, trails, bike lanes, restaurants on East Allen side (not just Fairview/Shops and at Main), maybe make a Watter's creek type venue but off Main and Angel.	3/13/2020 8:52 PM
37	One of the nearby parks (that runs by Shelborn and Allen Heights) has stagnant water and is swampy looking. It could use some maintenance and something to keep the water moving.	3/13/2020 6:31 PM
38	More lighting, more police patrols	3/13/2020 6:21 PM
39	Better lighting on all the streets. Most of the streets are too dark and don't have enough street	3/13/2020 6:19 PM

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	lamp posts on them.	
40	Neighbor compliance with tree trimming and dogs barking, commercial re-development at Bethany&Greenville	3/13/2020 6:18 PM
41	better code enforcement	3/13/2020 6:07 PM
42	Patrol, sidewalks in areas there are none, updated signage, neighbors keeping up their landscaping, less cars parked on the busier roads in the neighborhood.	3/13/2020 6:01 PM
43	Bethany traffic can get really noisy and dangerous when drivers speed/race. Crossing to the other side is impossible for those with mobility issues.	3/13/2020 5:51 PM
44	expand the natural area around the neighborhood, plant more trees, add a stop light at Rollins/Alma	3/13/2020 5:49 PM
45	Better traffic flow at the Stacy and 75 intersection. It's going to be even more of a nightmare once Stacy Green is developed.	3/13/2020 5:43 PM
46	Require the apartment property management companies to perform background checks on perspective tenants. Stop binging in more businesses and schools, in order to allow perspective home buyers to afford housing.	3/13/2020 4:38 PM
47	From a governmental perspective (aside from the HOA) nothing.	3/13/2020 4:22 PM
48	General clean up around some homes. Pick up of debris, leaves, grass clippings.	3/13/2020 3:26 PM
49	Nothing	3/13/2020 1:05 PM
50	I like it the it is.	3/13/2020 12:14 PM
51	Stoplight on Stacy & Sweetwater. Enforcement of speed limit on Stacy. Improve left turn lanes at NB 75 frontage road and Stacy...strip the 2 lanes fully...expand the length of the 2 lanes as it totally backs up and people then go to the front and cut in. Add turn lanes to 75 and Stacy so people don't slow down on 75....plenty of land to do that	3/13/2020 10:23 AM
52	More street lighting. With the growth of trees over the years the lighting is blocked. Adding more lighting would really make the area feel safer	3/13/2020 9:45 AM
53	Improve Green Elementary - lowest rated elementary school on West side of Allen. It seems all other schools on this side of Allen are in a category together & Green is lower. Don't like that there are so many apartments feeding to the school. Kids don't stay at the school because they are in an apartment and parents buy a house in another city & they move - friends at Boon say this doesn't happen there. Annoyed every time the city says building apartments won't affect school enrollment numbers when there are tons of apartment kids at our school. It gives the impression that the city planners are liars.	3/13/2020 9:44 AM
54	More low-light street lighting	3/13/2020 12:37 AM
55	Again, crackdown on street racing, here on rivercrest and on Bethany. Better patrolling at night to help prevent burglaries and shootings.	3/12/2020 9:00 PM
56	Less rental properties.	3/12/2020 8:54 PM
57	More lighting.	3/12/2020 7:45 PM
58	Better code enforcement. Neighbors have attached wood fencing to iron fences blocking intersection visibility.	3/12/2020 7:02 PM
59	Better lighting, vandalism	3/12/2020 5:52 PM
60	Do away with HOA	3/12/2020 5:32 PM
61	Less parking on the streets per household	3/12/2020 4:43 PM
62	Allow artificial turf in front yards, encourage more solar power, more rain barrels, ban dog doors, crack down on landlords who claim homestead exemption, ... Pay the cops and fire folks more as they are awesome	3/12/2020 4:17 PM
63	Stop speeders	3/12/2020 3:13 PM
64	Cameras along Allen Heights or increased patrols to catch these kids that are racing cars and motorcycles up and down the street and to catch the few teenagers stealing from cars and garages.	3/12/2020 3:05 PM
65	Make an ordinance prohibiting the loud mufflers on cars. There seems to be more and more every day. They are ridiculously loud and truly disrupt our daily lives.	3/12/2020 2:53 PM
66	Too many speeders behind me on Allen Heights at Marion Elementary, especially at night.	3/12/2020 2:40 PM
67	Easier connections between the three parts of the HOA. More gatherings with neighbors to get to know each other.	3/12/2020 1:50 PM
68	N/A	3/12/2020 1:23 PM
69	Make homes more affordable.	3/12/2020 1:03 PM
70	cars not blocking alleys. there are too many on the streets. people need to use their driveways	3/12/2020 1:02 PM
71	Improve lighting, sidewalks and in some areas the streets	3/12/2020 12:56 PM
72	Maintain sidewalks and alleys and keep standards high. Make streets wider or require garage or driveway parking, not on streets.	3/12/2020 12:33 PM
73	Larger community pool	3/12/2020 12:24 PM
74	Repair sidewalks AT NO COST TO HOMEOWNERS since a lot of school traffic is going through this neighborhood.	3/12/2020 12:19 PM
75	Park close by , other more expensive neighborhoods have parks but ours does not	3/12/2020 12:14 PM
76	Less rental properties more home owners actually living in their houses.	3/12/2020 11:45 AM
77	More lighting	3/12/2020 11:36 AM

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78	More community involvement	3/12/2020 11:35 AM
79	better drainage	3/12/2020 11:33 AM
80	Sidewalk repair. More affordable places. Street rwpair. More patrolling for speeders	3/12/2020 11:19 AM
81	I live in an apartment complex near another complex, and I think we're doing okay.	3/12/2020 11:15 AM
82	Accessible public transit	3/12/2020 10:33 AM
83	trash cans along sidewalks	3/12/2020 10:06 AM
84	Large trees that overhang into the street may need to be cut back, but I think residence are not sure how to take care of them, or what services to use	3/12/2020 9:45 AM
85	fix the roads, sidewalks and alleys	3/12/2020 1:47 AM
86	Keep density low.	3/12/2020 12:29 AM
87	Unrealistically - transform it to a more urban environment with a good selection of restaurants a short walk away	3/11/2020 11:24 PM
88	More street lights and lights installed around the ponds and definitely at the parks under the pavillion.	3/11/2020 11:07 PM
89	Infrastructure improvements and maintenance	3/11/2020 10:51 PM
90	Street repairs	3/11/2020 10:44 PM
91	If parents would keep their teens home instead of letting them be out late getting into trouble.	3/11/2020 10:27 PM
92	Allow kids to bike in the woods/creek area and get excersice like they used to. Keep all gates to school playgrounds unlocked on holidays weekends and after school hours. Get rid of these new coyotees that have moved here in recent years making us scared to use trails at night for running.	3/11/2020 10:13 PM
93	Fix sidewalks	3/11/2020 9:25 PM
94	We don't have Sidewalks,There are Grants available to almost every neighborhood in Allen but not ours	3/11/2020 9:15 PM
95	Stop approving multi unit housing where single family housing was suppose to exist.	3/11/2020 9:12 PM
96	Closer to work!	3/11/2020 8:58 PM
97	Maintenance of properties, standard of upkeep (overgrown yards, broken or mismatched fencing) and appearances (it is disturbing how much bulk trash people keep for weeks or months on their driveways or side yards)	3/11/2020 8:38 PM
98	fix sidewalks, better street signs/stop signs/speed bumps	3/11/2020 8:27 PM
99	More trees	3/11/2020 8:26 PM
100	It's a good place to live	3/11/2020 7:57 PM
101	Lighting in alleys. Better and brighter lighting on streets.	3/11/2020 7:57 PM
102	More economic development in the southeast quadrant; neighborhood revitalization as we see more crime; less focus on the west side	3/11/2020 7:00 PM
103	Small cells/ better cellular service	3/11/2020 6:51 PM
104	A few street, sidewalk repairs and fix the dang bridge on the path by Bolin park!	3/11/2020 6:48 PM
105	Completion of Rolling Hills Park improvements	3/11/2020 6:39 PM
106	Encourage people to use their garages and driveways instead of parking on the street	3/11/2020 6:31 PM
107	street lights maybe	3/11/2020 6:30 PM
108	Making sure there are no more apartments built in Allen. Especially section8.	3/11/2020 6:05 PM
109	Better street lighting	3/11/2020 5:59 PM
110	Government to leave us alone	3/11/2020 5:58 PM
111	NOT allowing low income housing or apartments in Allen	3/11/2020 5:55 PM
112	It's just fine the way it is	3/11/2020 5:47 PM
113	Fix my alley, have people clean p the house from the alley.	3/11/2020 5:15 PM
114	Too many cars on our streets.	3/11/2020 4:51 PM
115	The court has a big pot hole and we could use more street lights.	3/11/2020 4:31 PM
116	More police patrol. Speed bumps in our alley.	3/11/2020 4:01 PM
117	Renovated/cleaned up	3/11/2020 3:56 PM
118	NOT being in new business, NOT forgo the 1 (+) acre lot requirement, NOT place business over existing residents who came here for a quiet lifestyle!	3/11/2020 2:47 PM
119	Spruce up the park	3/11/2020 2:33 PM
120	Fix, sure up the drainage creek.	3/11/2020 1:47 PM
121	Get LOW INCOME people out, GOVT ASST people out.	3/11/2020 1:43 PM
122	Better security	3/11/2020 1:43 PM
123	Appearance of curb appeal, number of cars on the street	3/11/2020 1:20 PM
124	lower property taxes	3/11/2020 1:11 PM
125	Nothing	3/11/2020 1:00 PM
126	N/A	3/11/2020 12:50 PM

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127	just maintain streets and alleys in good shape as you suppose to with taxes we pay. Other than that we are just fine here.	3/11/2020 12:37 PM
128	24 Hr. Police Presence	3/11/2020 12:32 PM
129	If the city would re-pave my alley. It is very bumpy.	3/11/2020 12:13 PM
130	Neighborhood park and pool in our subdivision. More street lights and less traffic on watters	3/11/2020 11:54 AM
131	Would love a dog park.	3/11/2020 11:46 AM
132	Improvements to sidewalks in neighborhood, sidewalk on north side of Bethany Lakes Park.	3/11/2020 11:16 AM
133	City repair sidewalks at no charge to residents, increased police presence. Don't let developers build apartments. AEDC should encourage manufacturing businesses and fewer retail businesses.	3/11/2020 11:15 AM
134	Street repair, Watters Crossing 26+ years old, seeing age on streets and curbs with no resolution. Fix small things now McDermott west also in need of repair. Need overall in city more attention to streets, they are going downhill fast. We do not want to look like Plano, who now is trying to catch up	3/11/2020 11:09 AM
135	Stop light on alma and constellation. Traffic was bad before street expansion, it is horrendous after expansion and quite dangerous.	3/11/2020 10:53 AM
136	Increased participation into neighborhood activities and planning.	3/11/2020 10:48 AM
137	More hike, bike trails	3/11/2020 9:41 AM
138	Get Gladys Kravitz to leave the HOA	3/11/2020 9:26 AM
139	It's perfect the way it is!	3/11/2020 9:24 AM
140	Nothing, it's great!	3/11/2020 9:21 AM
141	Fix sidewalks that are failing; make the ends of sidewalks ADA - instead of a curb, there should be a slope making it accessible for wheelchairs, strollers, etc.	3/11/2020 9:16 AM
142	Don't change a thing! It's perfect as is!	3/11/2020 9:10 AM
143	No more rent houses. We do not like the transient population. We like to get to know our neighbors. We look out for each other...like in the old days	3/11/2020 8:48 AM
144	Not build thousands of apartments nearby	3/11/2020 8:32 AM
145	more neighborly interaction.	3/11/2020 8:05 AM
146	Less obnoxious HOA	3/11/2020 7:24 AM
147	N/A	3/11/2020 7:06 AM
148	Sewer, street & sidewalk replaced.	3/11/2020 2:13 AM
149	Complete the repair of the street concrete	3/11/2020 1:17 AM
150	Lessen the cut through traffic on my residential street. Cars driving 50 with no sidewalk make walking dangerous	3/11/2020 12:02 AM
151	Build the park at end of street	3/11/2020 12:00 AM
152	Make it presentable like the west side of town. There is a BIG line between the east and west and it should not be that way.	3/10/2020 11:55 PM
153	nothing, it's great the way it is	3/10/2020 11:49 PM
154	Lose the Hoa	3/10/2020 11:31 PM
155	More street lighting and sidewalks in good condition. More speed control devices	3/10/2020 11:17 PM
156	Need some alley, sidewalk and streetlight repairs.	3/10/2020 11:09 PM
157	Have the city proactively repair roads.	3/10/2020 11:02 PM
158	More lighting, park, more police presence	3/10/2020 10:55 PM
159	nothing	3/10/2020 10:53 PM
160	HOA issues	3/10/2020 10:45 PM
161	HOA rules about parking changed to follow city regulations.	3/10/2020 10:42 PM
162	More trees, less housing density, more attention to beautification and aesthetics.	3/10/2020 10:29 PM
163	Nothing	3/10/2020 10:27 PM
164	NA	3/10/2020 10:25 PM
165	It's already great	3/10/2020 10:22 PM
166	not build section 8 in it because that increases crime and lowers quality of life for tax paying citizens	3/10/2020 10:15 PM
167	Better lighting at night.	3/10/2020 10:15 PM
168	A few more street lights, a crosswalk for the kids trying to cross at Exchange pkwy and Meadowpark. This is Extremely busy and I feel a pedestrian walkway is needed. One with flashing lights to give the pedestrians the Right of way. Also, Children Playing signs, as there are often children playing outside and people speed through the streets	3/10/2020 10:15 PM
169	No Section 8!!! Neighborhood is fine just like it is!	3/10/2020 10:02 PM
170	Less renters	3/10/2020 10:00 PM
171	Repair sidewalks	3/10/2020 9:49 PM
172	More trees	3/10/2020 9:48 PM

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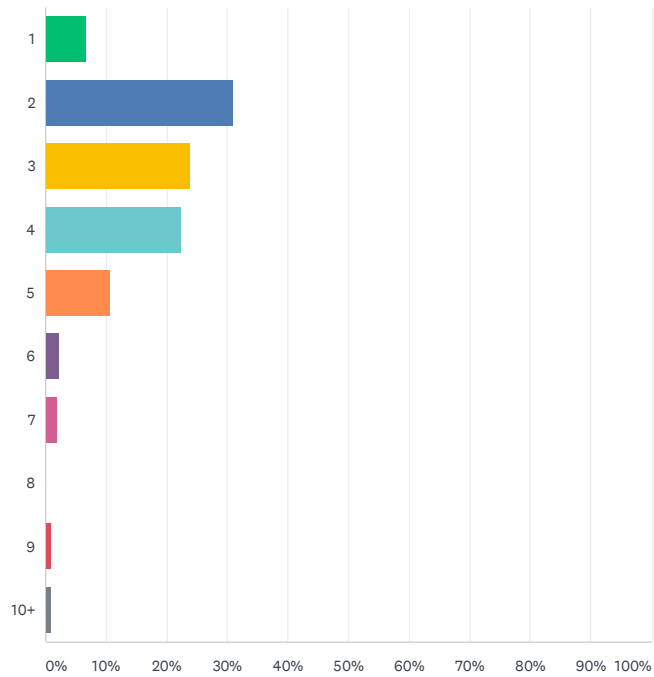
173	Remove HOA and extra sales taxes taken by the city	3/10/2020 9:45 PM
174	Nothing	3/10/2020 9:41 PM
175	It's great	3/10/2020 9:40 PM
176	Community organizations for kids and adults	3/10/2020 9:37 PM
177	Pretty good as is.	3/10/2020 9:37 PM
178	Less HOA interference	3/10/2020 9:35 PM
179	Get rid of the HOA	3/10/2020 9:30 PM
180	Nothing	3/10/2020 9:27 PM
181	More proactive police presence to prevent theft/burglary, reduce instances of speeding & unsafe driving in neighborhoods.	3/10/2020 9:25 PM
182	nothing	3/10/2020 9:22 PM
183	Better streets improve and public parks	3/10/2020 9:17 PM
184	Get rid of surrounding apartments	3/10/2020 9:13 PM
185	I like my neighborhood the way it is. I would like the city to stop permitting apartment complexes. I think we have enough.	3/10/2020 9:03 PM
186	less Homeowners restrictions	3/10/2020 9:00 PM
187	More street lights	3/10/2020 9:00 PM
188	Less apartments on West side.	3/10/2020 8:57 PM
189	No rentals or lease homes	3/10/2020 8:57 PM
190	More Street Lights, Active Neighborhood Watch with posted signs	3/10/2020 8:56 PM
191	More patrolling of Bethany for speeding. Keeping section 8 out of the neighborhood.	3/10/2020 8:50 PM
192	Lower property taxes or none for senior citizens. Soon there will not be seniors because we can't afford to keep our homes.	3/10/2020 8:43 PM
193	It's all good	3/10/2020 8:40 PM
194	Everything is fine the way it is.	3/10/2020 8:32 PM
195	Police give tickets to those who park on the wrong side of the street. I've almost gotten hit twice on Virum.	3/10/2020 8:30 PM
196	keep low income housing out of Allen	3/10/2020 8:29 PM
197	Better street lighting and a stoplight into the subdivision off of Stacy.	3/10/2020 8:27 PM
198	Street trees. Narrower streets to slow traffic.	3/10/2020 8:24 PM
199	Plant more trees to replace the big trees that are diseased and dying.	3/10/2020 8:00 PM
200	Repair sidewalks, better upkeep of yards,	3/10/2020 7:49 PM
201	Improve alleys and sidewalks. Repair street lights	3/10/2020 7:39 PM
202	More street lighting	3/10/2020 7:29 PM
203	Code enforcement	3/10/2020 7:26 PM
204	The streets seem to be constantly being repaired or worked on. Our electricity seems to go out at weird random times.	3/10/2020 7:20 PM
205	Fixing the sidewalks	3/10/2020 7:18 PM
206	More people could pick up after their pets. I live one block off of Alma and the noise from emergency vehicles and cars racing down the street has definitely become more of an annoyance in the last 2 years.	3/10/2020 7:09 PM
207	enforce more HOA rules like landscaping	3/10/2020 7:06 PM
208	Park benches, dog on leash signs, public trash cans, pick up poop signs, neighborhood watch signs, no soliciting signs, poop bags	3/10/2020 6:56 PM
209	Safety - less street racing	3/10/2020 6:51 PM
210	Improve streets	3/10/2020 6:25 PM
211	Alley repair	3/10/2020 6:08 PM
212	Enhanced code enforcement. A residential landscaping standards ordinance.	3/10/2020 5:59 PM
213	More/upgraded street lights for energy efficiency/lighting, enough to promote safety when it gets dark. The nearby park has zero lighting at night	3/10/2020 5:51 PM
214	More privacy off of Stacy Road as well as street lighting on Stacy.	3/10/2020 5:48 PM
215	Native habitat, natural parks	3/10/2020 5:43 PM
216	Better street lighting	3/10/2020 5:42 PM
217	more streetlights and speed bumps in the neighborhood to protect the children	3/10/2020 5:35 PM
218	More street lights on the street and more restaurants. Clean up Chaparral townhomes	3/8/2020 8:30 PM
219	Fix the uneven sidewalks Decrease the rabbit infestation	3/7/2020 10:43 PM
220	More law enforcement. Everyday I see cars and school buses that DO NOT stop at stop signs.	3/5/2020 4:16 PM
221	More community outdoor activities to promote exercise.	3/5/2020 1:46 PM
222	Neighborhood watch	3/4/2020 12:51 PM

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223	fine as it is	3/1/2020 6:27 PM
224	Streets need total rework. Sidewalks for ADA compliance/strollers could use work. Street racing at night on Malone is worrisome.	3/1/2020 4:19 PM
225	I am concerned that I am hearing more and more about increased crime in our city.	3/1/2020 10:02 AM
226	repare the damn chug holes in my alley and spend less on the beautification and unnecessary items in allen	2/29/2020 9:49 AM
227	Plant shade trees at Rountree Elementary. Have code enforcement enforce the rules. It takes too long to make neighbors clean up. Rats are a real problem. Make sure absentee landlords (slumlords) are held responsible for violations. Have Blue Sky plant some shade trees/plant screenings. They took over our public park.	2/28/2020 8:38 PM
228	PROACTIVE CODE ENFORCEMENT!! Citizen calls should not be necessary for code violations to be addressed. No turn in entry to Lowery Freshman Center on Greenville Avenue, right in front of the school or consider a light. Redirect school (high school and Lowery) traffic patterns out of Fountain Park. Some mornings I can not get out of my alley.	2/28/2020 3:02 PM
229	Code enforcement — neighbors with weed-ridden yards, unkempt fencelines, driveways full of bulk trash sitting around for weeks, broken fences that have remained unrepaired or incomplete for as long as we've lived here, dogs left out in the yard for hours and barking incessantly at every person that goes by	2/27/2020 8:31 PM
230	Restrict the number of vehicles each household can park in the area to three.	2/27/2020 7:02 PM
231	I have suggested before, putting up signs indicating the street name of upcoming signals/intersections. Also, paint the curb at the ends of all street medians with reflective paint making it easier to see at night	2/27/2020 6:14 PM
232	Keep drugs out of the park and neighboring houses. Enforce code for not mowing and maintaining property.	2/27/2020 4:47 PM

Q22 How many people live in your household?

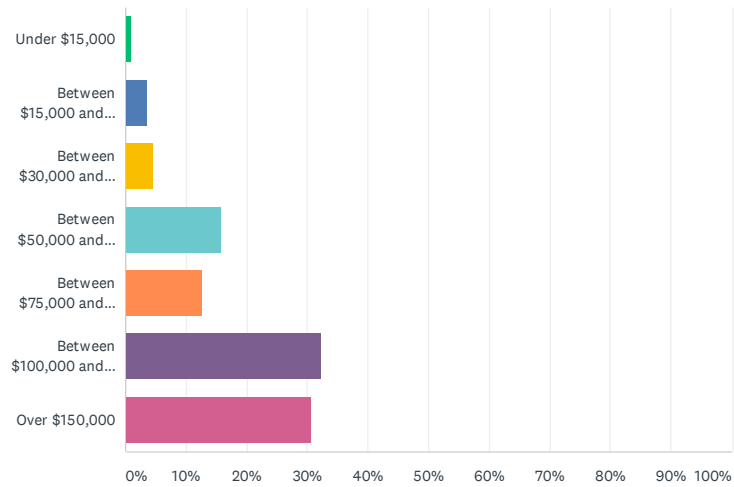
Answered: 272 Skipped: 58



ANSWER CHOICES	RESPONSES	
1	6.62%	18
2	30.88%	84
3	23.90%	65
4	22.43%	61
5	10.66%	29
6	2.21%	6
7	1.84%	5
8	0.00%	0
9	0.74%	2
10+	0.74%	2
TOTAL		272

Q23 What is your household income (household=adults and children)

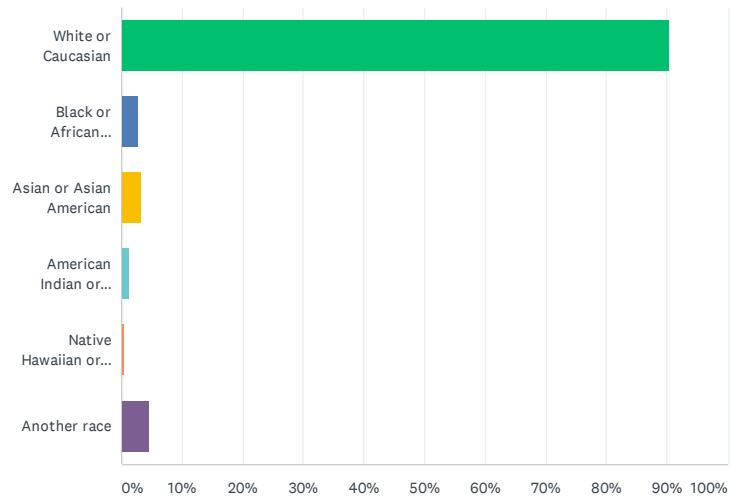
Answered: 255 Skipped: 75



ANSWER CHOICES	RESPONSES	
Under \$15,000	0.78%	2
Between \$15,000 and \$29,999	3.53%	9
Between \$30,000 and \$49,999	4.71%	12
Between \$50,000 and \$74,999	15.69%	40
Between \$75,000 and \$99,999	12.55%	32
Between \$100,000 and \$150,000	32.16%	82
Over \$150,000	30.59%	78
TOTAL		255

Q24 What is your race?

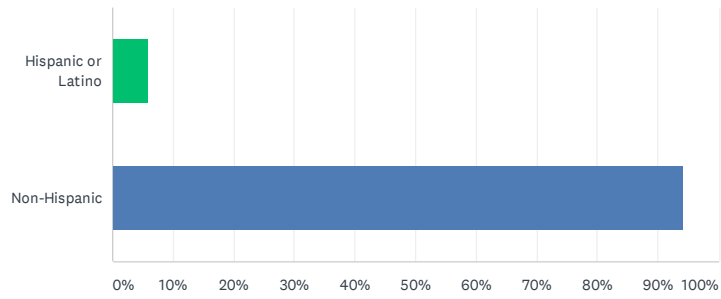
Answered: 257 Skipped: 73



ANSWER CHOICES	RESPONSES	
White or Caucasian	90.27%	232
Black or African American	2.72%	7
Asian or Asian American	3.11%	8
American Indian or Alaska Native	1.17%	3
Native Hawaiian or other Pacific Islander	0.39%	1
Another race	4.67%	12
Total Respondents: 257		

Q25 What is your ethnicity?

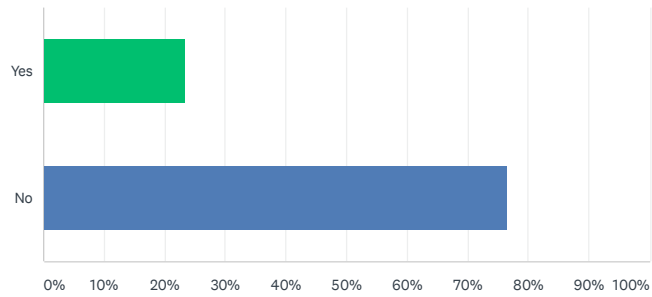
Answered: 255 Skipped: 75



ANSWER CHOICES	RESPONSES	
Hispanic or Latino	5.88%	15
Non-Hispanic	94.12%	240
TOTAL		255

Q26 Does anyone in your household have a disability?

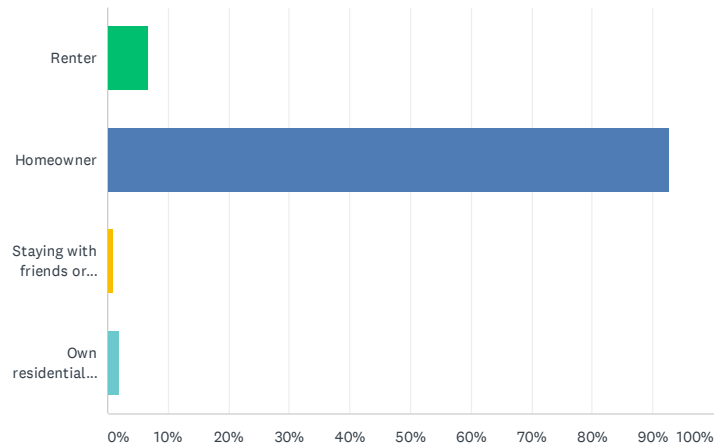
Answered: 269 Skipped: 61



ANSWER CHOICES	RESPONSES	
Yes	23.42%	63
No	76.58%	206
TOTAL		269

Q27 What is your housing status? Check all that apply.

Answered: 273 Skipped: 57



ANSWER CHOICES	RESPONSES	
Renter	6.59%	18
Homeowner	92.67%	253
Staying with friends or family	0.73%	2
Own residential property in Allen other than my home	1.83%	5
Total Respondents: 273		

B. Summary of Public Meeting #1

**Consolidated Plan
Public Meeting #1
April 27, 2020
Summary of Public Comment**

Questions/Comments:

1. Can you help us to understand whether a gap analysis is part of the process (income levels and housing that aligns) and is this something the community can see?

A. Yes, a housing market analysis is required, which analyzes (at a high level) the incomes in the community, housing costs in the community and then helps show the cost burden associated with that. That helps us understand how the incomes in the community line up with the housing and what affordability gaps might be present.

The analysis will be included in the final presentation and available to the community at that time.

2. I have seen comments about bringing the DART train to Allen. We on the east time will be adversely affected as you've seen in East Plano as it brings homelessness.

A. DART has been an ongoing discussion in Allen for years. To date, there are no plans to bring DART to Allen. Instead efforts have been made to provide paratransit services.

3. The survey results are very skewed toward homeowners. Is there any way to address that since it doesn't seem to represent the actual mix of Allen residents?

A. The surveys were pushed out Citywide, but with a targeted effort in all low-moderate income target neighborhoods and included renters and homeowners alike. However, the majority of the city's programs are related to homeownership.

4. How adaptable is this process? We started this before the pandemic and things have changed dramatically for people in Allen.

A. This process was already underway before the pandemic and will continue forward. The focus of comments could shift as a result. HUD has also released CDBG-CV funds that are specifically COVID related. The City is going through a community assessment

with all organizations offering human services to see what needs are out there related to COVID so we can recommend the best course of action for those funds in the future.

5. I agree with making a better downtown like McKinney Square that attracts people to businesses. Really helps people feel part of the community. I also feel / agree that a bigger priority is the low income help for those that can't afford as much as others. Any help for them including things like community transportation. What is the fear with homelessness and DART since homelessness exists whether DART is there or not? The goal is to help the homeless.

A. This comment highlights that there are concerns and opinions on both sides of this issue. The City of Allen is not immune to homelessness. CDBG funds are partly intended to aid in homeless prevention. Allen provides funds to public services agencies that are equipped to be that first line of defense in homeless prevention. We also know there is likely to be an increase in the need due to COVID, which is one of the areas we will be looking into to use the CDBG-CV funds referenced earlier.

6. What is the percentage of homelessness in Allen and how and where do you get this data?

A. Staff does not have that number handy but can follow up. One source is the annual point in time homeless count in January, but that only accounts for unsheltered homeless. In January of 2020 one unsheltered homeless person was identified and 70 students identified through AISD as sheltered homeless.

Participant Comment: It should also be noted that the count only takes into account individuals who can be located. Many people take shelter in cars, parks, etc. and are not counted.

7. Is there a plan currently in place for the land by the post office [Central Business District]?

A. In the last year there was a zoning case that was deferred for additional planning efforts. COVID has delayed that planning effort, but for more information contact Marc Kurbansade, Director of Community Development.

8. Where can we refer people who need help? There are agencies in Dallas, but that is far away.

A. The City has a referral list that can be provide to the participant and any other interested party after the meeting.

Participant Comment: *You can also look at www.CollinCares.org for a referral list.*

9. Has the city itself been receiving calls for assistance for either housing or help preventing homelessness from individuals? If so, has there been an uptick in the last month?

A. *No, there has not been an uptick within the last month. The City received about two calls in April asking about rental assistance that were referred onto Allen Community Outreach. This is part of the reason we are embarking on a community assessment, so we have a better idea of what the public service agencies are experiencing and can plan accordingly.*

Participant Comment: *ExPOW is seeing a huge increase in need.*

10. Can we partner with organizations to provide warming stations like Plano and McKinney have done with the Salvation Army?

A. *To date that is not something the City of Allen has pursued. We have had some churches ask questions about it in the past. However, since we do not have a large population of unsheltered homeless this has not been a priority.*

11. Does the City receive any data regarding the families requesting financial help?

A. *We are asking organization to share this data as part of the community assessment. For agencies that the City currently funds, they are required to submit quarterly reports outlining this data.*

12. Does the City work with the school district to gather data on families that are homeless in AISD?

A. *We stay in contact with the AISD Homeless Liaison and the Care Coordinators at Boyd and Rountree and know the needs stem further than those two campuses. As part of this ConPlan process the school district was interviewed. The City and the School District work together to make sure we're both in tune with what's going on in the community.*

Participant Comment: *19.6% poverty rate in AISD, there were homeless students reported in all 23 campuses in 2019, which equated to about 3,300 students overall.*

13. Is the City looking at how other cities are spending their CDBG money? Not just in Collin County, but nationwide?

A. *Yes, we do. The major cities in Collin County: Allen, Plano, McKinney and Frisco meet on a quarterly basis for information sharing. We also look on a nationwide basis. For example, a citizen asked if CDBG funds could be used to fund PTAs associated with low income schools. There are limited examples of successful afterschool programs funded with CDBG, but they are typically in areas that have larger percentage of low-to-moderate income population. In Allen we would have to calculate benefit for individual students, which would not be sustainable long-term. CDBG funds come with very stringent requirements and we find that the programs we offer in Allen are the best aligned with HUD's requirements for the population we serve.*

In addition, City Staff has attended NeighborWorks the past two years, which exposes us to a wide range of national issues and solutions for building strong communities that we can bring back and tailor to Allen.

C. Collin County Homeless Report



2019 Collin County Point in Time Homeless Census Report April 2019

Report Prepared by:

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EXECUTIVE SUMMARY

The Annual Point-In-Time (PIT) Homeless Census was conducted on Thursday, January 24, 2019 in partnership with: Collin County Homeless Coalition (CCHC); Collin County city governments of Allen, Fairview, Frisco, McKinney, Plano and Wylie and; Metro Dallas Homeless Alliance.

The information contained in this report represents a snapshot of homelessness in Collin County on one night alone, January 24, 2019. Due to weather conditions, lack of mobility, need for anonymity, and reluctance to engage with volunteers and police officers, some of the county's homeless were either not found, or not accessible to interview.

CENSUS REPORT FORMAT

The following pages provide detail and insights from the 2019 Point in Time Homeless Census in Collin County to help better articulate the demographics and issues.

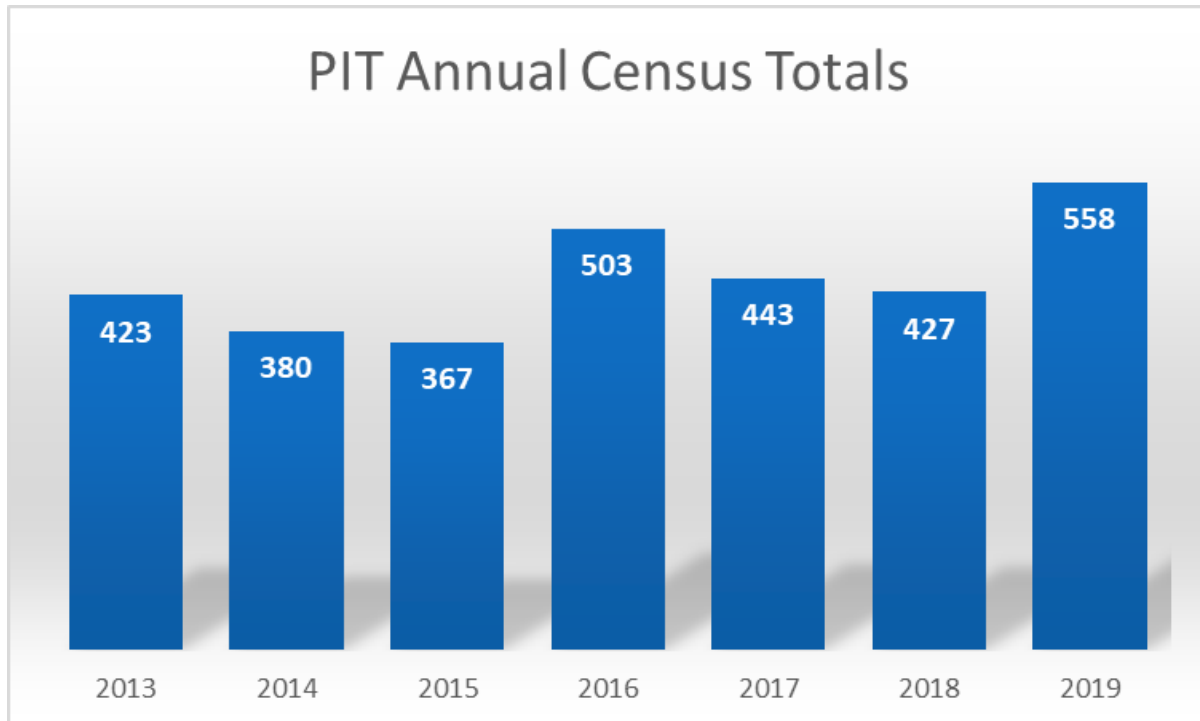
The census results are represented by narrative, charts and graphs, some which are separated into groups. This report represents information gathered from persons experiencing homelessness *who completed a survey, were observed sleeping outside or in car, or were residing in emergency shelters or transitional housing programs on one night in January.*

The number of persons represented in the Annual Point in Time Homeless Census can fluctuate due to weather conditions, the number of cities and shelters participating, and the time of the event.

As the homeless population tends toward fluidity, these numbers are only the tip of an ever shifting iceberg scenario. To gain a more accurate accounting of the homeless population in Collin County, the Collin County Homeless Coalition will, at a later date, submit a yearly recap of information gathered from service providers.

POINT IN TIME (PIT) HISTORY

Below is a graph of the history of documented homelessness in Collin County 2013 – 2019.



THE CENSUS COUNT

Those counted and/or interviewed were identified as one of the following:

- **UNSHELTERED**

Unsheltered persons reside in a vehicle, outside, or other place not meant for human habitation.

- **SHELTERED**

Sheltered persons reside in a shelter, transitional housing, or a hotel room paid for by a charitable organization.

UNSHELTERED CENSUS

The census for the unsheltered was conducted with the help of volunteer teams and police departments in Allen, Fairview, Frisco, McKinney, Plano and Wylie. After receiving training, volunteers canvassed assigned areas in teams of four to six people, looking for individuals and families identified as experiencing homelessness. These areas included streets, parks, 24 hour stores, parking lots, schools, manufacturing areas, hospital ER rooms, lake camp sites, isolated vehicles, hotels/motels, under bridges, and encampments in the woods. Volunteers conducted a survey and provided a care package that included a list of social service agencies and shelters, along with food, hygiene, and survival items.

ALSO

- Overnight Warming Station in Plano
- Overnight Warming Station in McKinney

The UNSHELTERED CENSUS count included two temporary emergency Overnight Warming Stations: one in Plano at the Salvation Army facilities and operated by the CCHC POWS faith groups; and the other at the Vintage Church in McKinney and operated by the homeless ministry Emmanuel Labor.

NOTE:

Neither the Salvation Army or Vintage Church are a regular sheltering facility. The Overnight Warming Stations were only open nights where the temperature reached below 35 degrees. The temporary Overnight Warming Stations were only available from 7 p.m. to 7 a.m. At 7 a.m., all homeless neighbors left the overnight warming station, and made their way back onto the streets and/or to the locations from whence they come the night before.

Unsheltered Persons by City

The counts of unsheltered individuals by participating cities are listed below.

Total	Allen	Frisco	McKinney	Plano	Wylie
163	1	3	42	105	12

SHELTERED CENSUS

Simultaneously, sheltered surveys were conducted by the homeless service providers of all those who spent the night of January 24, 2019 in one of their facilities. Those facilities included the following:

- Agape Resource & Assistance Center
- Blake's House
- City House
- Emily's Place
- Family Promise of Collin County
- Hope's Door New Beginnings Center
- The Samaritan Inn
- Shiloh Place
- Texas Muslim Women's Foundation

The both sheltered and unsheltered responses are the basis for the analysis herein.

OVERALL 2019 POINT in TIME CENSUS RESULTS

	# of Surveys	Adults	Children	Total
<i>Sheltered</i>		208	187	395
<i>Unsheltered</i>		159	4	163
<i>Total</i>	351	367	191	558

Our 2019 homeless count of 558 is 31% higher than it was in 2018 (427).

Identified Top Priority Needs

BASED ON 2019 POINT IN TIME (PIT) SURVEY

1. The most significant need identified in Collin County is the affordability of housing, either from a lack of **Affordable Housing** or the gap between wages and housing costs.
2. Another cause of homelessness is **Domestic Violence/Abuse**. While much needs to be done to reduce/eliminate this problem, we are fortunate that we have organizations in the county who are providing support and assistance for this population. Of the 75 females reporting domestic violence, 73 are being sheltered and receiving additional services.
3. Of the medical and related items, **Dental Care** is the most needed. 26% of respondents indicated that this was an unmet need. **Medical Care** was also included in the top ten needs.
4. It is clear that we have a shortage of **temporary housing/shelters** especially for **men**. 65% of males in the survey are unsheltered vs 17% for females.
5. The survey revealed that 38.4% of the respondents had one or more **substance abuse or behavioral health related issues**. While there is not direct link with homelessness, it's clear these are problems that homeless individuals have difficulties resolving and likely result in chronic homelessness.
6. While the census does not provide data regarding what it would take to prevent our first-time homeless persons from losing their residences, we are certain **early intervention/prevention** and/or **diversion** programs could make a significant impact in reducing these numbers.
7. With a number of unsheltered respondents indicating the need for basic, routine services and a place to get assistance, the idea of a **Day Center** to address these needs should be explored.

MOST IMMEDIATE NEEDS

BASED ON 2019 POINT IN TIME (PIT) SURVEY

Census Question: “What are your most immediate basic needs tonight?”

Respondents were given a list of options from which to select their immediate basic needs. The needs of unsheltered persons can vary from those who are in shelter, so the data has been presented on a combined basis and separately for both groups. Multiple answers to this question were allowed, so the data below represents the ten most frequently selected answers from the choices provided.

Rank	Immediate Needs Identified	Total Responses	% of Respondents	% Sheltered	% Unsheltered
1	Emergency Shelter	79	38.5%	16.4%	65.2%
2	Job Placement/Training	54	26.3%	29.3%	21.7%
3	Dental Care	53	25.9%	30.2%	19.6%
4	Transportation Options	52	25.4%	19.8%	31.5%
5	Emergency Food/Food Stamps	48	23.4%	10.3%	39.1%
6	Shower/Hygiene products	46	22.4%	10.3%	37.0%
7	Other	37	18.0%	13.8%	22.8%
8	Clothing or Laundry Facility	35	17.1%	7.8%	28.3%
9	Medical Care	33	16.1%	16.4%	15.2%
10	Emotional Support	31	15.1%	16.4%	13.0%
11	Birth Certificate/ID/SS Card	27	13.2%	8.6%	18.5%
12	Place to Store Belongings	26	12.7%	6.9%	19.6%

While both group’s needs are similar, the unsheltered are focused more on the basics of shelter, food, personal care and transportation.

REASONS FOR HOMELESSNESS

BASED ON 2019 POINT IN TIME (PIT) SURVEY

Census Question: “What led you to becoming homeless?”

The chart below represents the top underlying reasons for one’s homelessness, as self-reported on the survey. Multiple answers to this question were allowed, so the data below represents the most frequently selected answers from the choices provided. Out of 22 possible answers, the top five reasons remained the same as reported from last year’s census.

Rank	Why Homeless	Total Responses	% of Respondents
1	Unable to pay rent/mortgage	71	30.2%
2	Unemployed	65	27.7%
3	Victim of Domestic Abuse/Violence*	42	17.9%
4	Lack of Affordable Housing	37	15.7%
5	Other	37	15.7%
6	Kicked Out of House	33	14.0%
7	Lack of Transportation	28	11.9%
8	Divorce/Separation	23	9.8%
9	Under Employed	20	8.5%
10	Moved here to seek work	16	6.8%
11	Family/Personal Illness	15	6.4%
12	Physical/Mental Disabilities	14	6.0%
13	Protect Myself or Family	13	5.5%
14	Addictions/Substance Abuse	10	4.3%
15	Release from Jail/Prison	8	3.4%

***Note:** Of the Surveys completed, 81 individuals (23.1%) responded yes to the question “Are you currently experiencing homelessness because you are fleeing domestic violence, dating violence sexual abuse or stalking?” This percentage is higher than the 17.9% who indicated that domestic violence was a reason why they were homeless. This difference is largely due to the “why are you homeless” question was only on the paper addenda survey and not all respondents answered these additional questions. Given the responses to the primary question it’s reasonable to assume that domestic violence and related issues represent at least 18% of the causes for homelessness.

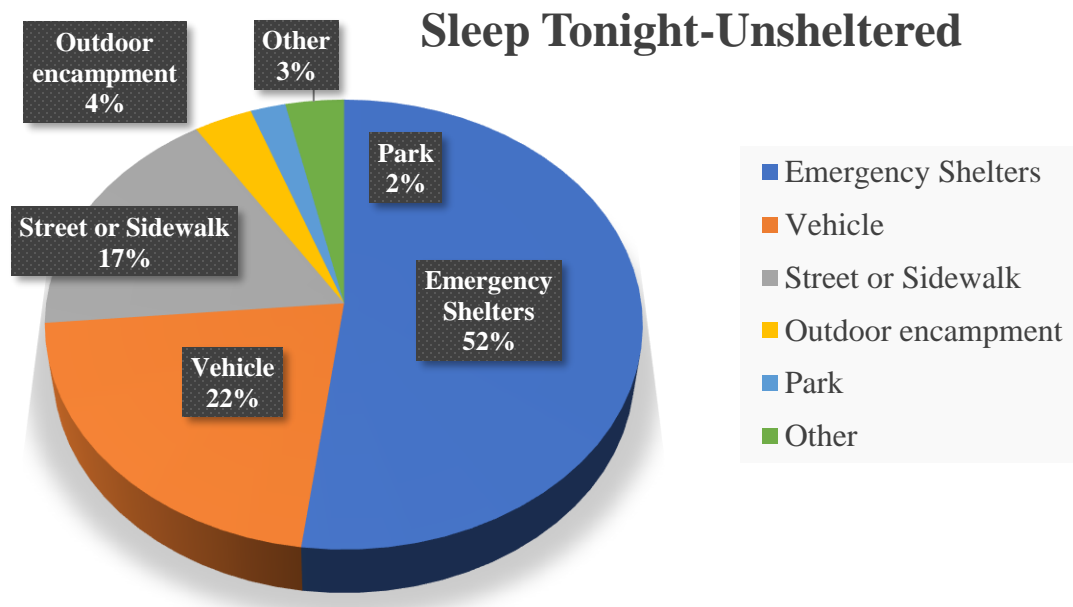
LOCATIONS OF THE HOMELESS - Unsheltered

BASED ON 2019 POINT IN TIME (PIT) SURVEY

Census Question: “Where are you sleeping tonight?”

The chart below shows where unsheltered persons slept on the night of the survey.

%	WHERE SLEPT LAST
52 %	POWS (Temporary Overnight Warming Station (in Plano and McKinney)
22 %	Vehicles
17 %	Streets / Sidewalk
4 %	Outdoor Encampment
3 %	Other
2 %	Parks



The number who sheltered in “emergency” or transitional shelters increased in 2019. This is attributed to the creation of POWS (Plano Overnight Warming Station) which was open the night of the census, and the expansion of services for overnight warming and sheltering provided by Emmanuel Labor and the Vintage Church in McKinney.

AGE OF SURVEY RESPONDENTS / OBSERVATIONS

BASED ON 2019 POINT IN TIME (PIT) SURVEY

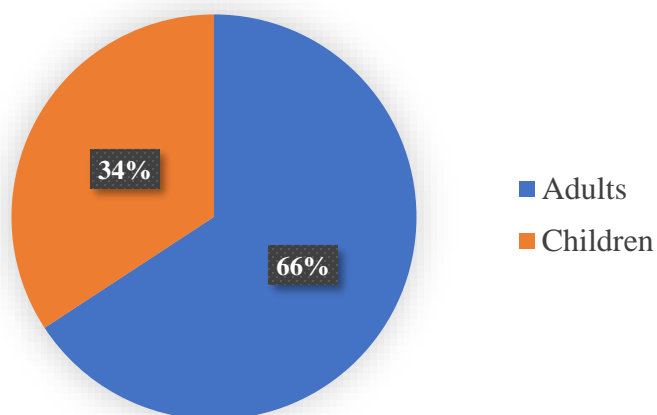
Age of Respondents

The age of persons responding to the census are depicted in the charts below. The definition of child is a person from birth to 17 years old, and the definition of adult is a person 18 years of age or older.

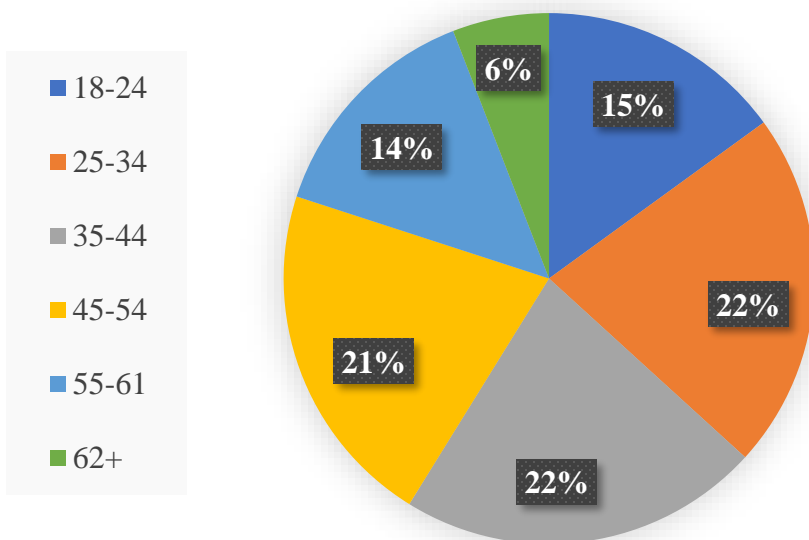
The NEW Face of Homelessness: *CHILDREN*

One-third (34%) of the homeless in Collin County were identified as children.

Mix Adults/Children



Ages of Adult Repondents



AGE of Adults

Adults accounted for 66% of the overall homeless population, while children accounted for 34%.

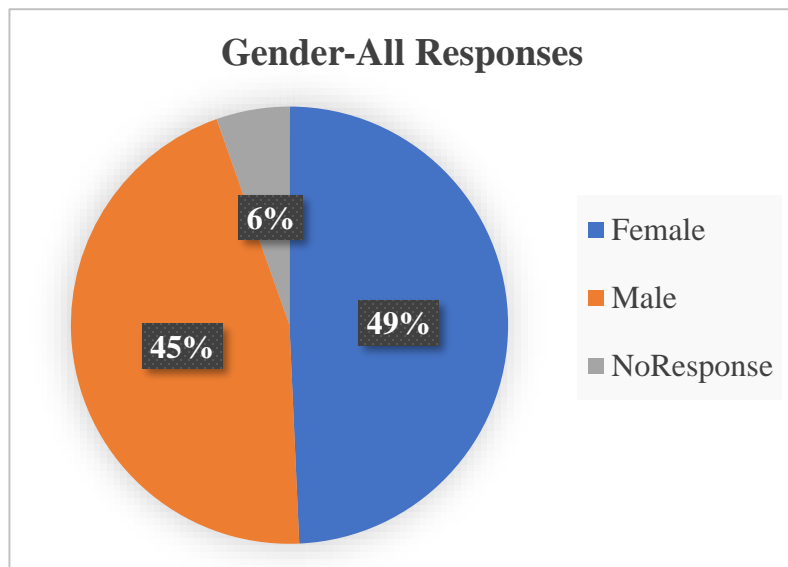
18-24	15 %
25-34	22%
35-44	22%
45-54	21%
55-61	14%
62 +	6%

GENDER of SURVEY RESPONDENTS / OBSERVATIONS

BASED ON 2019 POINT IN TIME (PIT) SURVEY

Gender of Respondents

The charts below show the gender of persons for the combined data and the unsheltered population. Females comprise 49% of the total homeless population, a decrease of two percentage points from last year, while males comprise 45% with 6% from those selecting other or not responding.

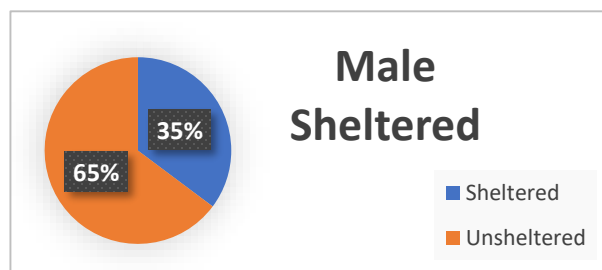
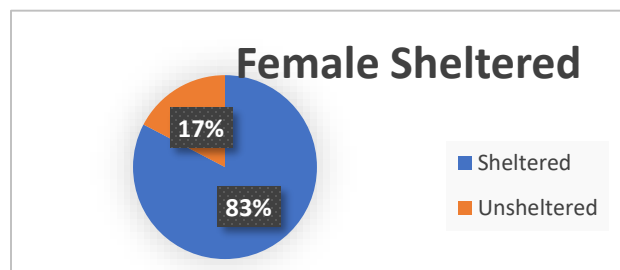


Total Homeless

Female	49%
Male	45%
No Response	6%

Note:

83% of females are sheltered. Only 65% of males are sheltered. This includes the POWS on the night of January 24, 2019.



The sheltered population is predominately female which is at least partly the result of several shelters in the county that accept women and children only and only one shelter in the county where males are accepted along with women and children.

RACE and ETHNICITY of SURVEY RESPONDENTS / OBSERVATIONS

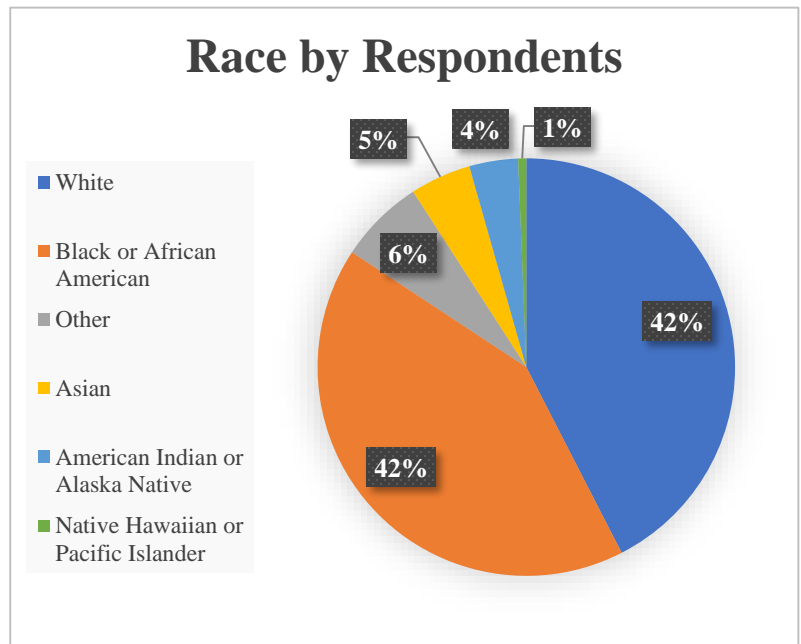
BASED ON 2019 POINT IN TIME (PIT) SURVEY

Race/Ethnicity of Respondents

The race breakdown indicates essentially the same percentage (42%) each for White and Black/African American with other groups in single digits.

The table below shows the breakdown of the 318 respondents who provided race information.

Race	Total	%
White	135	42.5 %
Black or African American	133	41.8 %
Other	21	6.6 %
Asian	15	4.7 %
American Indian or Alaska Native	12	3.8 %
Native Hawaiian or Pacific Islander	2	0.6 %
Totals	318	



The only ethnicity choice on the census survey was Hispanic Yes or No.

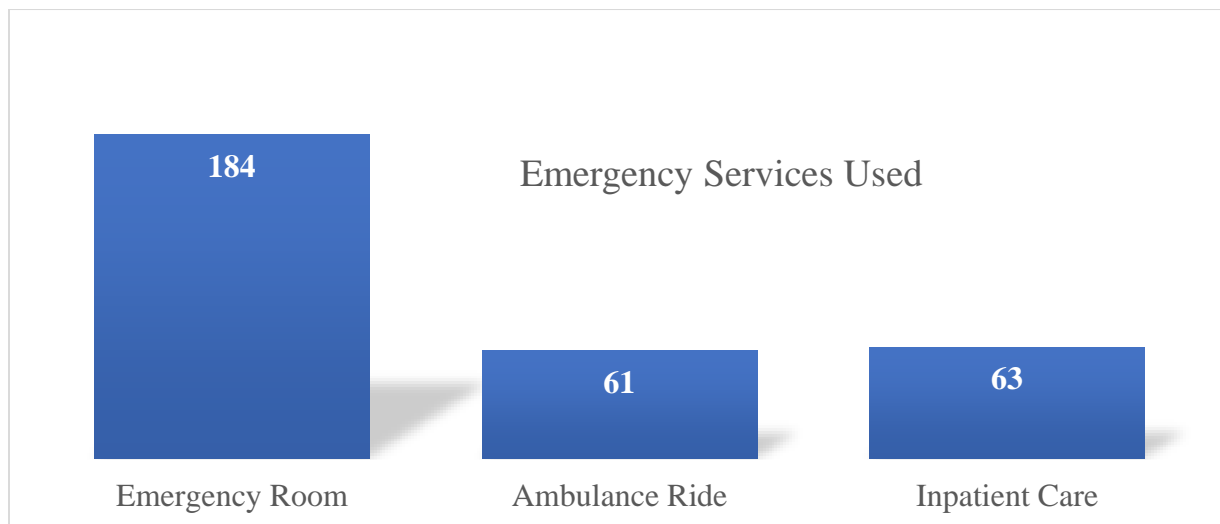
14% selected **Hispanic**.

EMERGENCY HEALTH CARE UTILIZATION

BASED ON 2019 POINT IN TIME (PIT) SURVEY

Emergency Health Service Utilization

The bar chart below depicts the total number of times persons reported using an emergency room, ambulance service or was admitted as an in-patient.



SUBSTANCE ABUSE AND CHRONIC HEALTH CONDITIONS

BASED ON 2019 POINT IN TIME (PIT) SURVEY

Substance Abuse and Chronic Health Conditions

The following table outlines the survey results for 121 individuals who reported one or more substance abuse or health related issues. 62% of these individuals were male and 38% female. On average each individual reported experiencing 1.5 of these conditions.

NOTE: 46% reported a Physical Disability.

Condition	# Responses	# Impaired	% Impaired
Substance Abuse	24	5	21%
Chronic Health Condition	68	26	38%
Mental Health Problem	52	15	29%
Physical Disability	37	17	46%
Total	181		

UNITED STATES MILITARY VETERANS

BASED ON 2019 POINT IN TIME (PIT) SURVEY

United States Military Veterans

Nationally, about 11% of the adult homeless population are veterans.

The U.S. Department of Veterans Affairs (VA) states that the nation's homeless veterans are predominantly male, with roughly 9% being female. The majority are single; live in urban areas; and suffer from mental illness, alcohol and/or substance abuse, or co-occurring disorders.



Why are veterans homeless?

In addition to the complex set of factors influencing all homelessness – extreme shortage of affordable housing, livable income and access to health care – a large number of displaced and at-risk veterans live with lingering effects of post-traumatic stress disorder (PTSD) and substance abuse, which are compounded by a lack of family and social support networks. Additionally, military occupations and training are not always transferable to the civilian workforce, placing some veterans at a disadvantage when competing for employment.

http://nchv.org/index.php/news/media/background_and_statistics

Collin County Point in Time Census

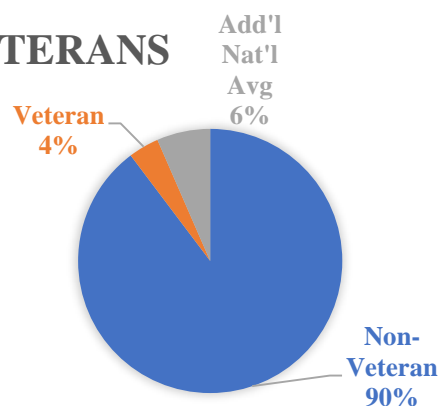
Twenty-two homeless veterans were identified, making up 4% of the survey respondents. Of those 2% were sheltered and 2% were unsheltered.

Number of Veterans Found during 2019 PIT

Census Count	22
Percentage of Total Count	4 %

NOTE: It is important to acknowledge that the Veterans Center of Collin County reports serving at least two (unduplicated) homeless veterans and their families a week.

VETERANS



SOURCES OF INCOME AND EMPLOYMENT STATUS

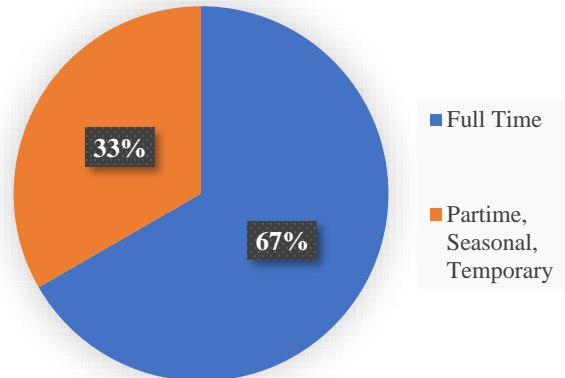
BASED ON 2019 POINT IN TIME (PIT) SURVEY

Sources of Income and Employment Status

Sources of income reported indicate that 54% of the respondents have some type of employment.

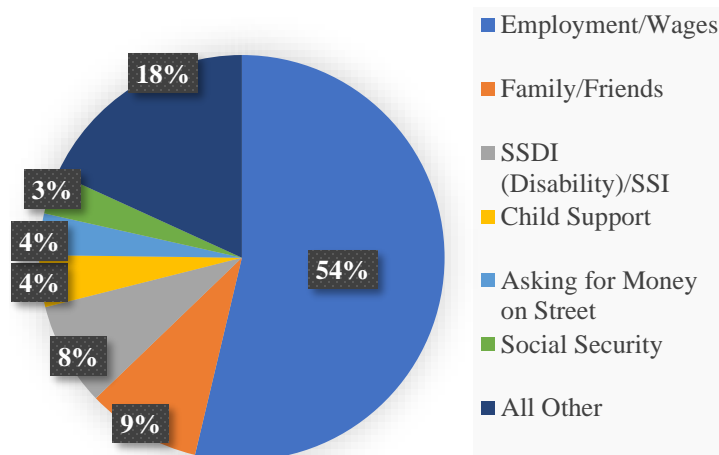
Approximately 36% of that group are employed full-time and 18% part-time, temporary or seasonal.

Employed



Respondents indicated several sources of income.

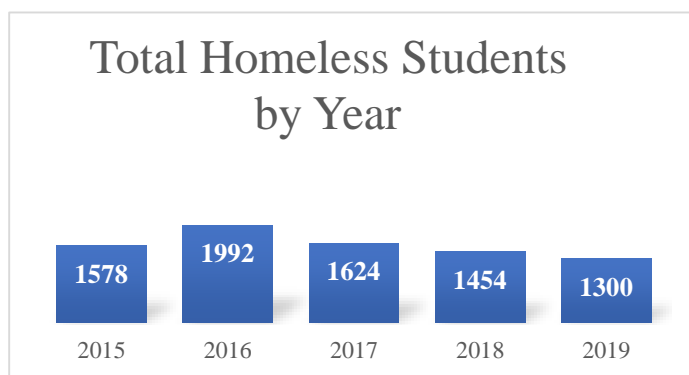
Sources of Income



Sources of Income.	Total
Employment/Wages	53.7%
Family/Friends	9.1%
SSDI (Disability)/SSI	8.3%
Child Support	4.1%
Asking for Money	3.3%
Social Security	3.3%
All Other	18.2%

INDEPENDENT SCHOOL DISTRICT DATA

The five independent school districts (ISD) that participated in the Homeless Census were Allen, Frisco, McKinney, Plano, and Wylie. The total number of students identified as experiencing homelessness in five Collin County school districts at the end of January, 2019 was 1,300. The total number of students identified as experiencing homelessness decreased by 156 students or 11% from 2018. Plano ISD saw increases in the number of homeless students this year, while the other districts saw decreases.



The chart on the left indicates the total number for the last five years. The peak in 2016 was significantly impacted by natural disasters.

The school districts use the following U.S. Department of Education definition of students experiencing homelessness as worded in the McKinney-Vento Homeless Education Assistance Improvements Act of 2001, Section 725.

“...individuals who lack a fixed, regular, and adequate nighttime residence (within the meaning of section 103(a)(1)); and (B) includes —

- (i) children and youths who are sharing the housing of other persons due to loss of housing, economic hardship, or a similar reason; are living in motels, hotels, trailer parks, or camping grounds due to the lack of alternative adequate accommodations; are living in emergency or transitional shelters; are abandoned in hospitals; or are awaiting foster care placement;*
- (ii) children and youths who have a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings (within the meaning of section 103(a)(2)(C));*
- (iii) children and youths who are living in cars, parks, public spaces, abandoned buildings, substandard housing, bus or train stations, or similar settings; and*
- (iv) migratory children (as such term is defined in section 1309 of the Elementary and Secondary Act of 1965) who qualify as homeless for the purposes of this subtitle because the children are living in circumstances described in clauses (i) through (iii).”*

SCHOOL DISTRICTS (ISDs) 2019 REPORT

In addition to the PIT Census, the Independent School Districts in the county provided information about students “...who lack a fixed, regular, and adequate nighttime residence...”

SCHOOL DISTRICT	# HOMELESS STUDENTS
ALLEN	70
FRISCO	104
MCKINNEY	627
PLANO	408
WYLIE	91
TOTAL	1,300

This number reflects one day only of *self-reporting* students in the ISDs. This Census does not include other homeless students or the families of homeless students.

The school districts provided the above information as of January month end. It indicates an 11% reduction in the number of students self-reporting homelessness from last year. These numbers fluctuate during the year but they represent the best information of a “one-day snapshot” that we have. This “one-day snapshot” is likely an understatement of the homeless student population in Collin County.

ISD Reality Breakdown

The following is a reality breakdown of the ISD numbers. As the survey responses of the unsheltered and those in the overnight warming stations indicated very few children, we can assume that the ISD report is of unduplicated students. At best, these numbers indicate **261** more homeless families. At worst, these numbers indicate **1300** more homeless families, if there is one student per family. At best, these numbers also indicate that there are **1618** homeless people through the ISDs, if each student has 1.2 guardians. At worst, we are looking at **2860** more people.

2019 Collin County ISDs - # Homeless Students Self Reporting

ISD	# Homeless Students Self-Reporting	Possible Children Per Family	Average Guardians	Best Case Scenario PROBABLE # Homeless People	Worst Case Scenario PROBABLE # Homeless People	Possible # Homeless Families
Allen ISD	70	1	1.2		154	70
		2	1.2			35
		3	1.2			23
		4	1.2			17
		5	1.2	87		14
Frisco ISD	104	1	1.2	228.8		104
		2	1.2			52
		3	1.2			35
		4	1.2			26
		5	1.2	130		21
McKinney ISD	627	1	1.2	1379.4		627
		2	1.2			314
		3	1.2			209
		4	1.2			157
		5	1.2	781		126
Plano ISD	408	1	1.2	897.6		408
		2	1.2			204
		3	1.2			136
		4	1.2			102
		5	1.2	508		82
Wylie ISD	91	1	1.2	200.2		91
		2	1.2			26
		3	1.2			30
		4	1.2			23
		5	1.2	112		18
	# Homeless Students Self Reporting			Best Case # Homeless People	Worst Cast # Homeless People	
TOTAL	1,300			1618	2,860	

METHODOLOGY

Similar to the ten-year federal government census, the Annual Homeless Census gathers current detailed and situational information on persons experiencing homelessness. This year the Homeless Census was conducted using three methods:

1. ***Counting Us*** mobile application – All unsheltered persons completed a preliminary survey with a volunteer, who entered the data into the application. The app was used across the TX-600 CoC (Dallas and Collin counties).
2. ***Paper/Addendum Survey*** – Unsheltered and sheltered persons completed a paper survey containing additional questions that were not included in the mobile application. Answers were recorded on a paper form. Data from these paper surveys are the source for the analysis in this report.
3. ***Spread Sheets*** – Shelters who did not have their clients complete an individual survey provided a spread sheet with limited data for each of their clients.

Survey of Unsheltered Persons

Community volunteers, through the organizational efforts of the Collin County Homeless Coalition, the cities' staff, local churches and nonprofits, assisted persons in completing 148 surveys. Searches were conducted in the following cities: Allen, Fairview, Frisco, McKinney, Plano and Wylie.

Survey of Sheltered Persons

Surveys and/or data from spreadsheets were collected from 201 persons experiencing homelessness who were in shelters, transitional housing programs or in hotels/motels paid for by churches or other agencies on the night of the census.

The organizations providing this information include:

- Agape Resource & Assistance Center
- Blake's House
- City House
- Emily's Place
- Family Promise of Collin County
- Hope's Door New Beginnings Center
- The Samaritan Inn
- Shiloh Place
- Texas Muslim Women's Foundation

The survey data collected from both unsheltered and sheltered persons was entered into an Access database where it was verified and analyzed and made available in this report. All the data collected remains available for further examination and analysis as needed.

Homeless Census Background

Why do we conduct a Homeless Census?

Between \$600,000 and \$700,000 in annual grant funds are awarded to Collin County service providers by the U.S. Department of Housing and Urban Development (HUD) to address the needs of persons experiencing homelessness. The implementation of the Annual Homeless Census is a requirement of the grant awards, as the amount of funding allocated is based on a formula that considers a region's homeless population and need. More importantly, conducting the census helps communities understand the needs of their homeless population, and how they can better be served.

The data provided in the 2019 Annual Homeless Census Report will be used by the CoC, local cities, social service providers, faith communities, school districts, Collin College and businesses to enhance the lives of those experiencing homelessness in Collin County by addressing their needs and the barriers they face to housing stability.

What is the definition of a person experiencing homelessness?

For the purposes of this survey, the HUD definition of homelessness is used. The abbreviated definition is as follows:

An individual or family who lacks a fixed, regular, and adequate nighttime residence. This includes places not designed for or ordinarily used as a regular sleeping accommodation for human beings, emergency shelters, transitional housing, and hotel rooms paid for by charitable organizations.

The definition also includes unaccompanied youth and persons fleeing domestic violence. The full definition can be found at 24 CFR § 576.2.

What is the Collin County Homeless Coalition?

The Collin County Homeless Coalition (CCHC) was founded in 2004 as a community organization consisting of City Governments, School Districts, Collin College, Homeless Service Providers, Businesses, Advocates, and Faith Communities working together to provide solutions to homelessness in Collin County through:

1. Increasing Awareness of Homelessness
2. Coordinating Advocacy for the Homeless Issue
3. Facilitating Information to the Community
4. Empowering Collaborative Programs and Services

Coalition Meetings

CCHC General Meetings take place on the first Thursday of every month.

Collin County Homeless Coalition

First Thursdays

9:00 AM - 10:30 AM.

St. Mark Parish Center - 1105 W. 15th Street, Plano, TX 75075

Community members and agencies can join the Collin County Homeless Coalition and learn of ways to partner with organizations to make a difference in lives of persons experiencing homelessness.

Website

Collin County Homeless Coalition Website

www.collinhomeless.wixsite.com/cchc

Facebook

Collin County Homeless Coalition Facebook Page

www.facebook.com/collinhomeless

ADDRESS

Collin County Homeless Coalition

P.O. Box 867722

Plano, Texas 75086

ACKNOWLEDGEMENTS

The Collin County Homeless Coalition would like to acknowledge the following participants and supporters of the 2019 Homeless Census including service providers, Collin College, cities, school districts, civic groups, advocates, businesses and faith communities. Additionally, the census could not have taken place without the many residents of Collin County who volunteered their time to prepare care packages and/or assist in the outdoor census.

Leadership Team – Collin County Homeless Coalition

- Dr. Terry Hockenbrough, Collin College, President
- Christine Ortega, Grace To Change, Vice President
- Mary Martin, Grace Avenue United Methodist Church, Secretary
- Dr. Liz Strand-Cimini, Stonebridge United Methodist Church, Treasurer
- Ronni Fetzer, St. Vincent de Paul Society
- Mary Alice Garza, First United Methodist Church of Plano
- Ron Johnson, Church of Jesus Christ of Latter-day Saints
- James Thomas, Plano Independent School District

Service Provider Participants

- Agape Resource & Assistance Center: www.hope4agape.com
- Assistance Center of Collin County: www.assistancecenter.org
- Blake's House: www.blakeshouse.org
- City House: www.cityhouse.org
- Collin County Community Health Center www.collincountyadultclinic.org
- Emily's Place: www.emilysplacetx.org
- Family Promise of Collin County: www.familypromiseofcollincounty.org
- Hope's Door New Beginnings Center: www.hdnbc.org
- The Salvation Army: www.salvationarmydfw.org
- The Samaritan Inn: www.thesamaritaninn.org
- Shiloh Place: www.shilohplacemckinney.com
- St. Vincent de Paul Society: www.svdpdallas.org
- Texas Muslim Women's Foundation: www.tmwf.org
- Veteran's Center of North Texas: www.vcont.org

Hot Spots

- Assistance Center of Collin County
- City House
- Emmanuelle Labor
- POWS at The Salvation Army Plano
- The Vintage Church in McKinney

City of Allen

CITY LEAD:

- Erin Jones, City of Allen, Senior Planner

Town of Fairview & Veteran Team Coordinator

CITY LEAD:

- Paul Hendricks, Town of Fairview Council Member & President, Veterans Center of North Texas

City of Frisco

CITY LEAD:

- Sarah Carroll, City of Frisco, Community Development Supervisor

COALITION LEAD:

- Christine Ortega, Collin County Homeless Coalition Vice President
- Mary Martin, Grace Avenue United Methodist Church

City of McKinney

CITY LEAD: Shirletta Best, Community Services Administrator, City of McKinney

- Becky Salinas, City of McKinney, Housing Services Coordinator
- Dana Riley, City of McKinney, Neighborhood Services Coordinator

COALITION LEAD:

- Dr. Terry Hockenbrough, Collin County Homeless Coalition President
- Dr. Liz Strand Cimini, Collin County Homeless Coalition Treasurer

City of Plano

CITY LEAD:

- Shanette Eaden, City of Plano, Housing & Community Services Manager
- Natalie Evans, City of Plano, Grants Analyst
- Chaniece Small, City of Plano, Housing & Community Services Coordinator
- City of Plano Police Department

COALITION LEAD:

- James Thomas, Plano Independent School District
- Mary Alice Garza, First United Methodist Church

City of Wylie

COALITION LEAD:

- Ronni Fetzer, St. Vincent de Paul Society

School Districts

Allen Independent School District
Frisco Independent School District
McKinney Independent School District
Plano Independent School District
Wylie Independent School District

In Memory

Gary Lee Davis

12/6/1951 – 3/23/2019

McKinney Homeless Neighbor

U.S. Military Veteran